



Universal bank with strategic focus on retail



Advisory firm for the emerging wealthy



Insurance company focused on life & annuities



Pillar for building our payments
ecosystem

Intercorp Group: striving to make Peru the best place to raise a family in Latin America



Leading digital financial platform

Financial highlights

☐ Intercorp Financial Services

As of Mar24	S/mn US\$ mn
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92,466 | 24,870 Total assets (1)

Net profit (1) 141 | 38

> ROE 5.6%

Efficiency ratio 37.3%

Four key businesses

Interbank

Universal bank with

Interseguro

99.8%

INTELIGO

100.0%

99.3%

Insurance company focused on life &

Advisory firm for the emerging

wealthy

strategic focus on retail

Consumer loans MS 21.9%

Annuities (2) MS 31.3%

annuities

US\$ 6,462 mn AUM

Retail deposits MS 15.1%

Total assets

Fees / Avg. AUM 0.6%

CETI 11.3% Solvency ratio 129.3%

Capitalization ratio 17.6%

izipay

100.0%

Pillar for building our payments ecosystem



 $> 1.4 \, \text{mn}$ merchants

Source: Company information and SBS as of March 2024

- Figure converted to US dollars using an end of period exchange rate (Sol / US dollar) of 3.718
- Excluding private annuities

Digital financial platform with strategic focus on key businesses and profitability



Growth

Leading digital platform with profitable growth

+12%
YoY banking customers

+14%
YoY insurance customers

+17%
YoY payments
merchants

Digital

Creating the best digital experience

77%
Digital banking customers

61 NPS banking

Focus

Core businesses

15.1%MS retail

deposits

21.8%

MS consumer banking loans

10.1%

MS comercial banking loans

43.5%

MS acquiring business⁽¹⁾

31.3%

annuities

+11.5%

Sustainable growth

Building a digital platform

Key businesses

Takeaways

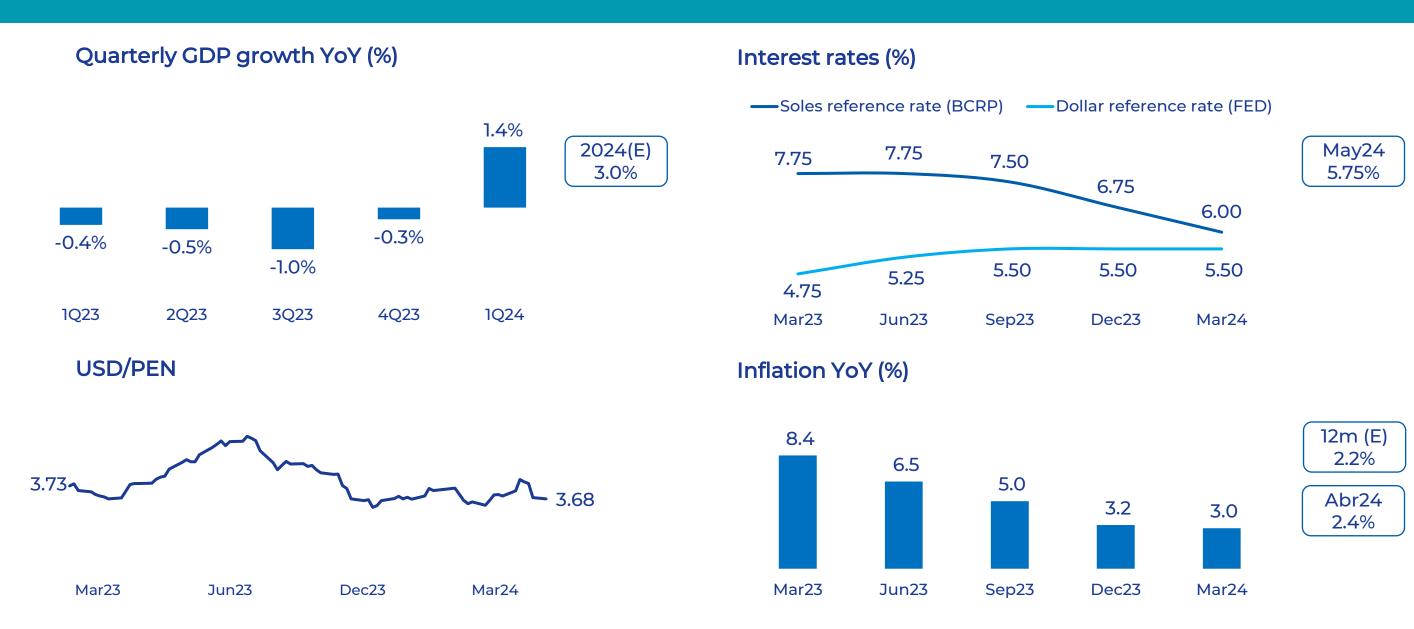
Sustainable growth

Building a digital platform

Key businesses

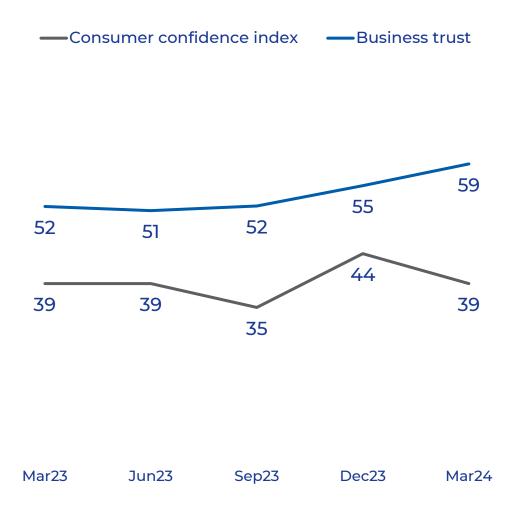
Takeaways

Economy starts to show signs of recovery

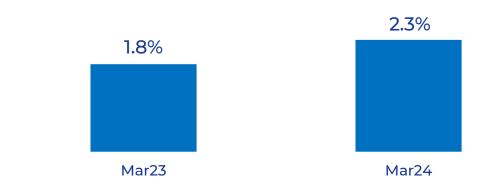


Moderate improvement in leading indicators

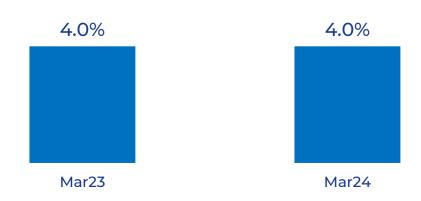
Consumer confidence index & Business trust (%)



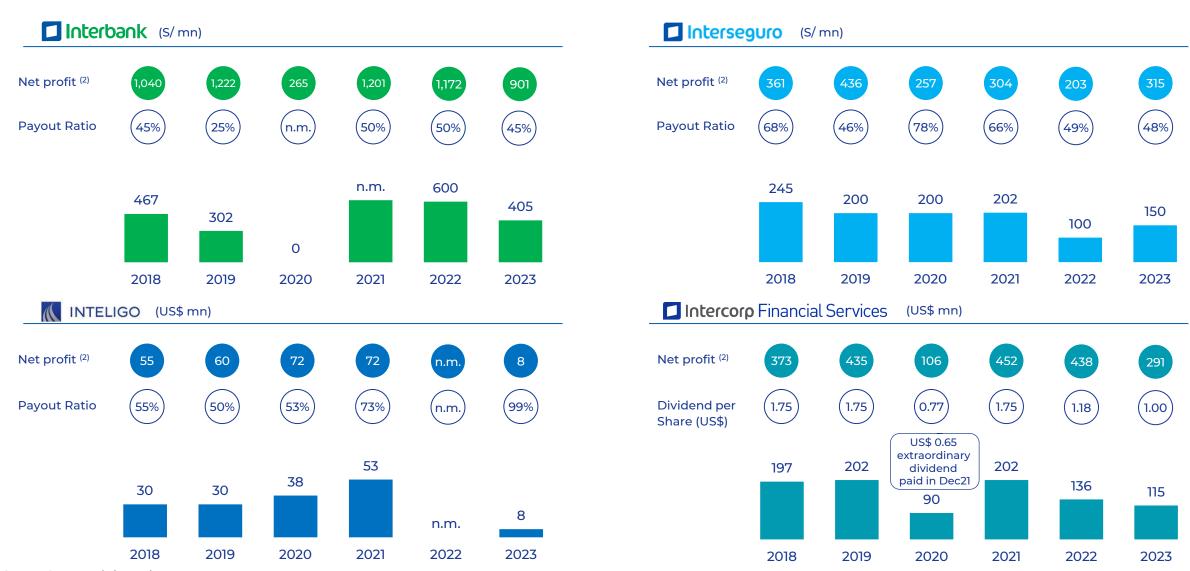
FY24 Private investment estimate



FY24 Public investment estimate



Delivering consistent return to our shareholders



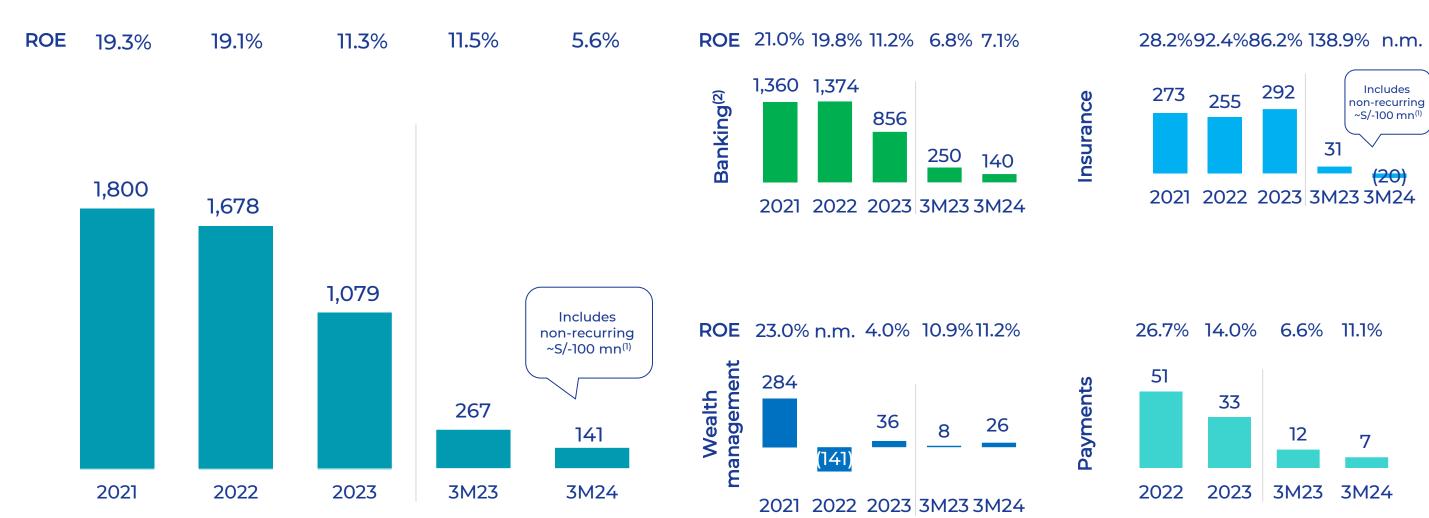
Source: Company information

1) IFS dividends are declared and paid in U.S. dollars | Represents dividends for the fiscal year which are declared and paid in the following year

²⁾ Net profit under Local GAAP for Interbank and Interseguro, and under IFRS for Inteligo and IFS. IFS' net profit converted to US dollars using an exchange rate (Sol / US dollar) of 3.318, 3.314, 3.621, 3.987, 3.814 and 3.709 for 2018, 2019, 2020, 2021, 2022 and 2023, respectively | Adjusted net profit for IFS in 2018 excluding the aggregate negative effect of new mortality tables in our insurance segment for S/144.8 million

Net profit impacted by investment results and high CoR

IFS net profit (S/mn)

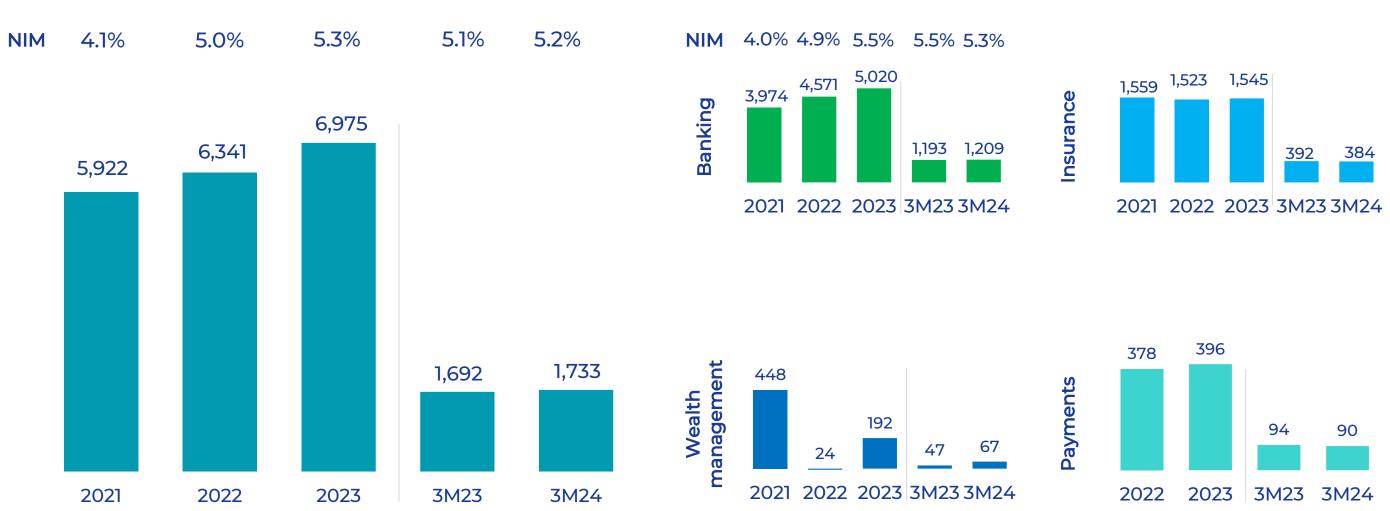


¹⁾ Includes: S/75 mn from investments and S/23 mn of other impacts

²⁾ Includes participation in payments

Consistent growth in revenues across all segments

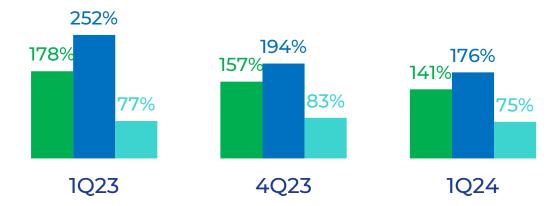
IFS quarterly revenues (S/mn)



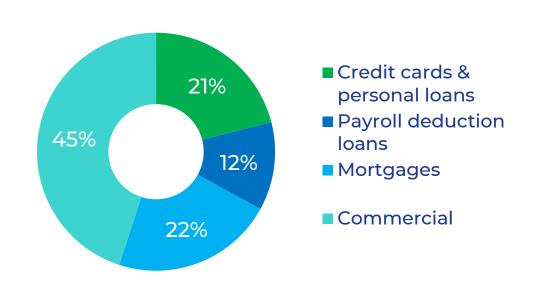
Proactive risk management amid high CoR and strong coverage



Cost of risk (%)



NPL Coverage ratio (%)



Banking – Performing loans breakdown as of Mar24



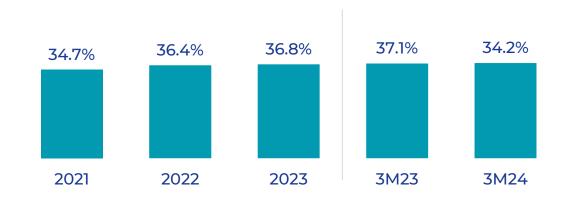
3 month harvest deteriorarion rate (%)

Continuous focus on efficiency

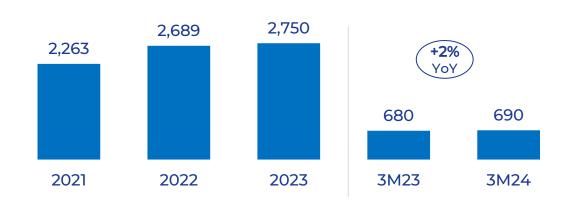
Optimizing our distribution channels (Units)

		2020	3M24	% Change
	Financial stores	215	151	-30%
	ATMs	1,640	1,672	+2%
	Correspondent agents ⁽¹⁾	5,529	7,011	+27%
1	Sales force	899	1,268	+41%
O	Call center agents	322	502	+56%

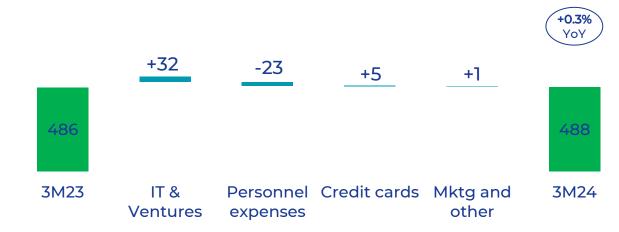
Focus on efficiency ratio (2)



Variable expenses drive costs higher – Other expenses (S/mn)



Banking's expenses bridge



Source: Company information as of March 2024

¹⁾ Correspondent agents includes external network

²⁾ Efficiency ratio is defined as (Salaries and employee benefits + Administrative expenses + Depreciation and amortization) / (Net interest and similar income + Net fee income + Other income + Income from insurance results)

Sustainable growth

Building a digital platform

Key businesses

Takeaways

Scalable digital proposition





2.6 mn

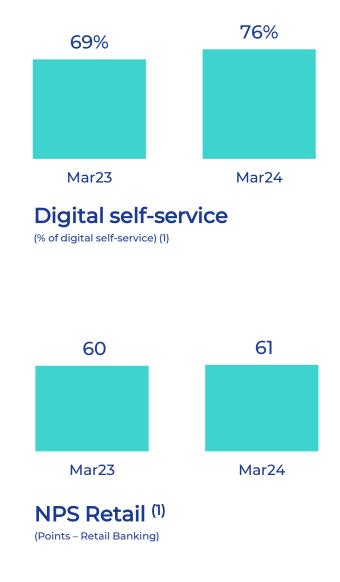
1.4 mn

100% digital account

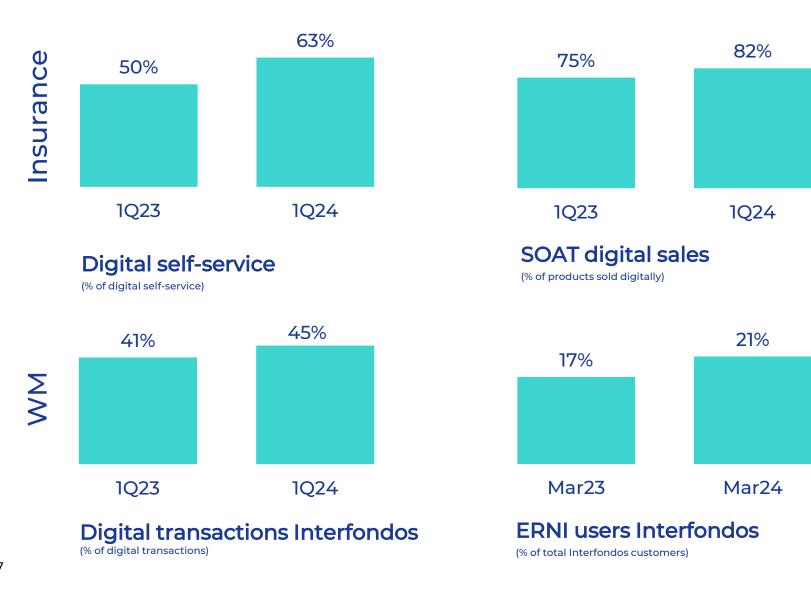
Consolidating digital achievements in banking

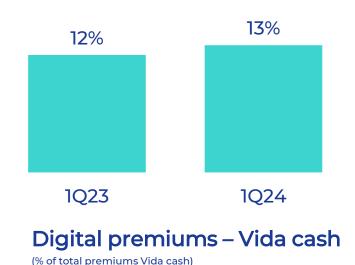






Working towards digital innovation in insurance & wealth management







Sustainable growth Building a digital platform

Key businesses

Takeaways

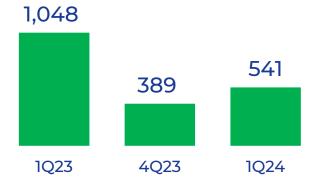
Banking

Double digit growth in lower-risk products & segments



Payroll deductible loans disbursements (S/mn)





Personal loans disbursements (S/mn)

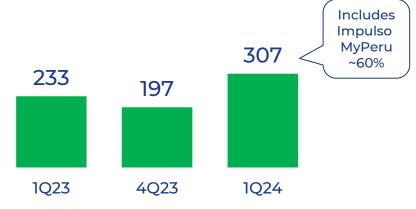


Mortgage disbursements (S/mn)





Credit & debit cards purchases (S/bn)

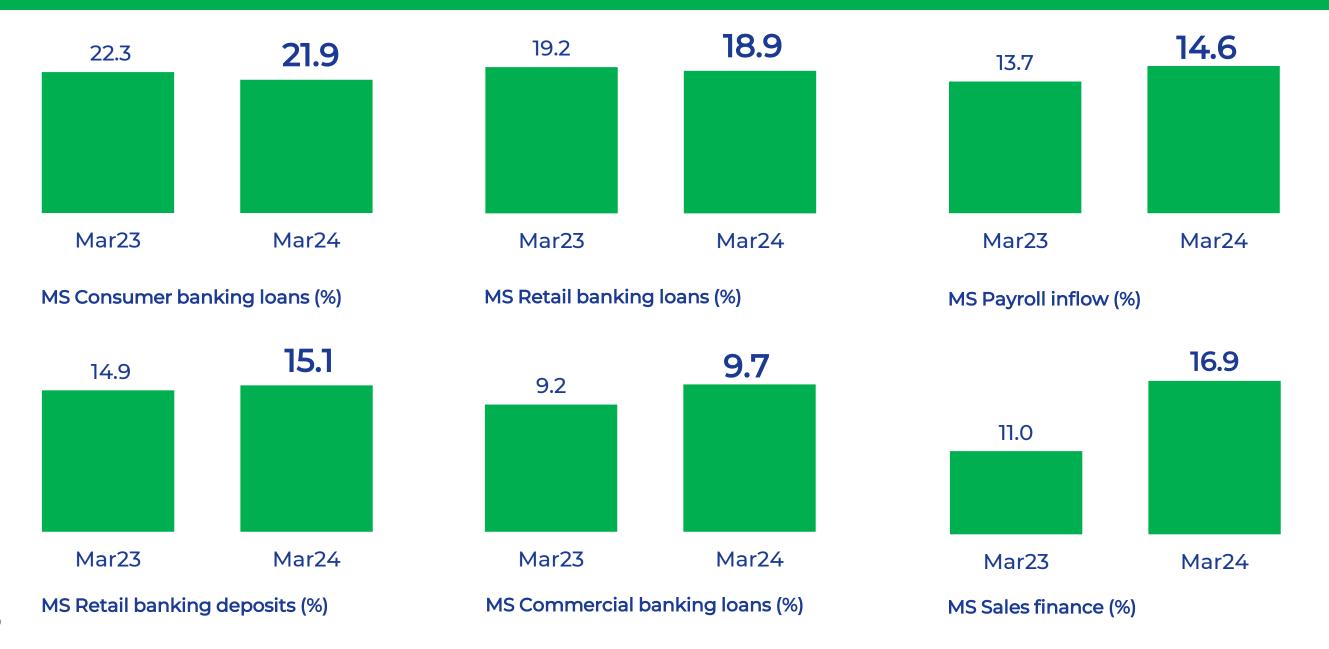


SME disbursements (S/mn)



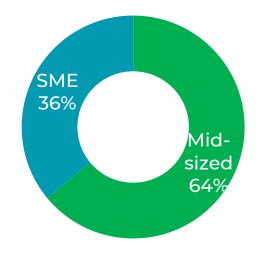
Commercial stock (S/bn)

Strong market relevance in key products

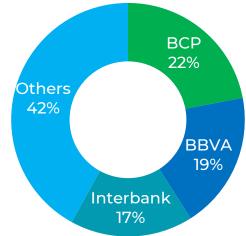


Banking

Loan book boosted by Impulso MyPeru: Almost S/1 billion disbursed by Interbank



Impulso MyPeru disbursements (S/mn)



Market share (%)



15 auctions +S/ 8,200 mm



50%-98% guarantee levels



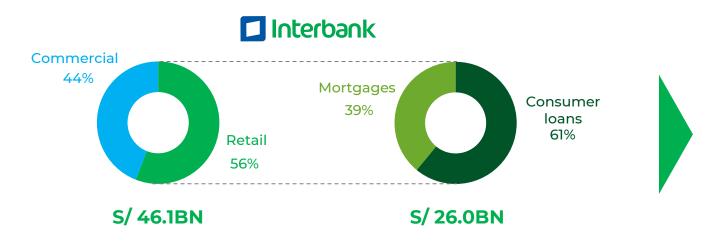
Average auction rate < 13%



Grace period 6 months

Strategic focus on consumer loans

Distinctive loan breakdown...

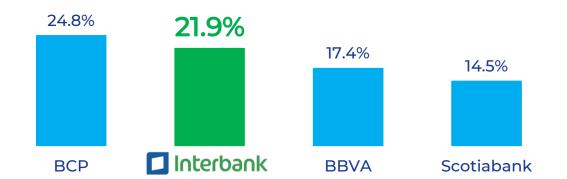


...when compared to the banking system

S/345.8BN

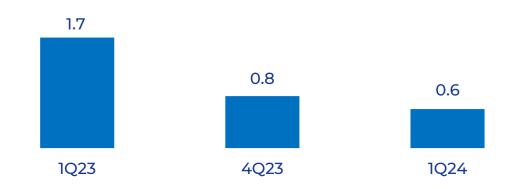


Leading position in consumer loans – Market share (%)(1)



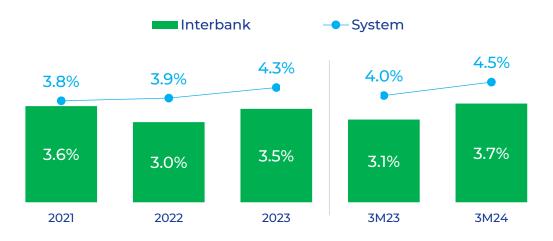
Important reduction in Reactiva Peru Ioan balances (S/bn)

S/137.1BN

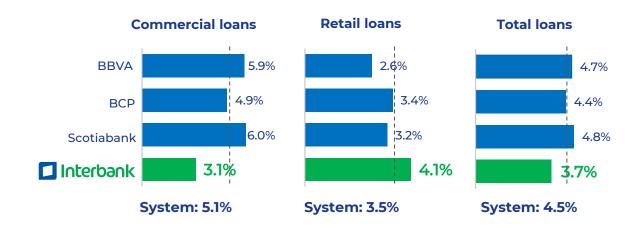


Solid risk management capabilities

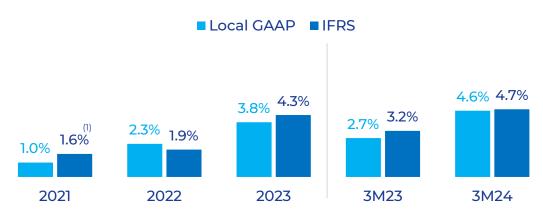
Better asset quality than the system despite focus on retail – PDL ratio evolution (%)



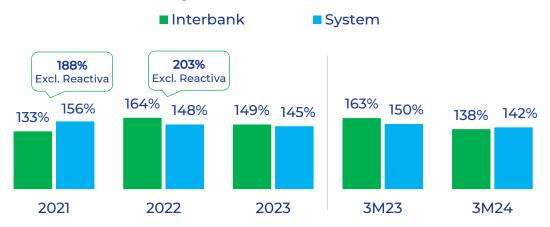
Best total PDL ratio among peers (%)



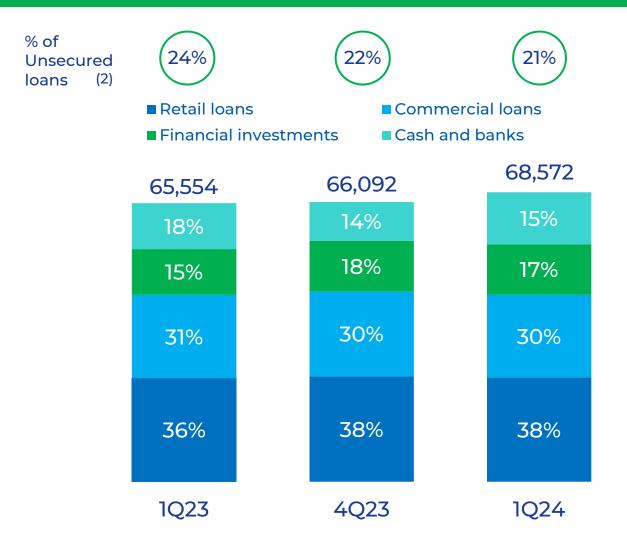
Rising cost of risk (Provision expense as % of average total loans)



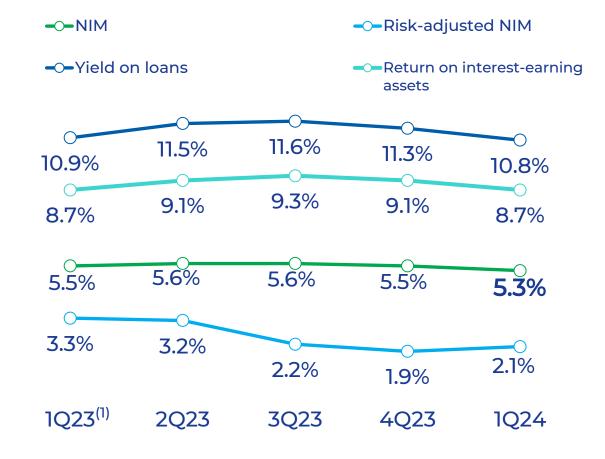
Sound coverage ratio (2)



Evolving loan mix impacting NIM





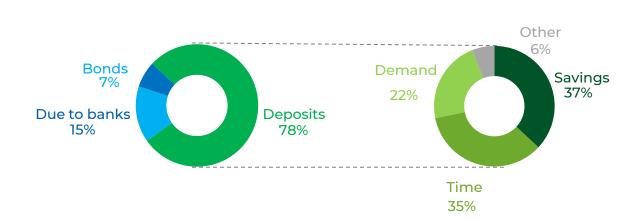


Evolution of yield on assets (%)

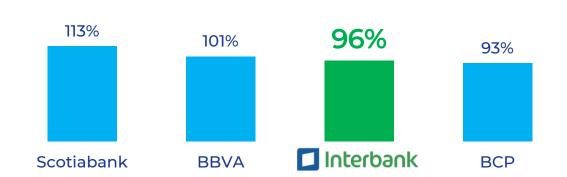
Banking

Diversified funding base with strength in retail deposits

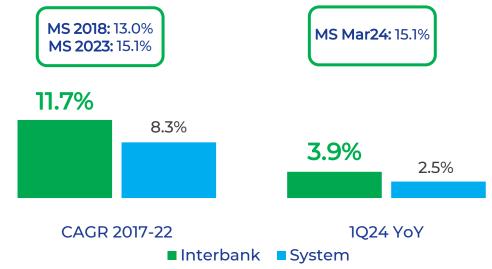
Significant deposits base



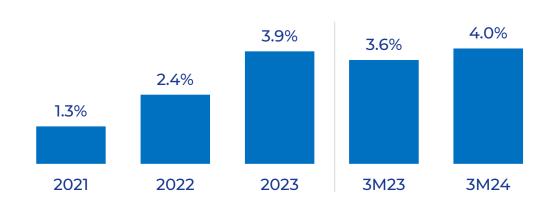
Solid loan to deposit ratio (%)



A growing retail deposit-gathering franchise



Increasing cost of funds

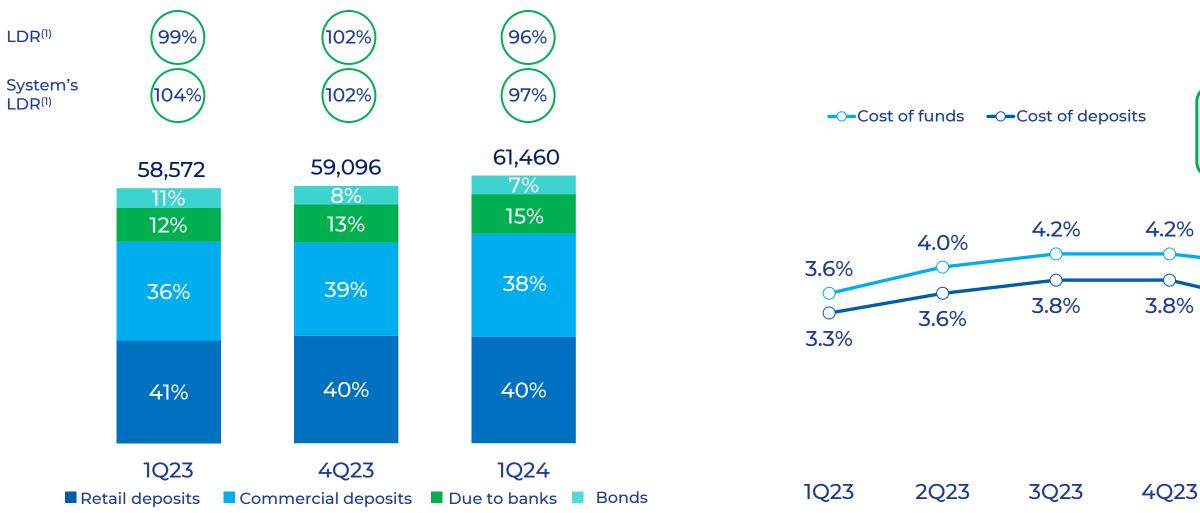


Ref. rate YoY⁽³⁾

- 175bps (S/)

1024

Decrease in cost of funds on better funding mix and lower market rates



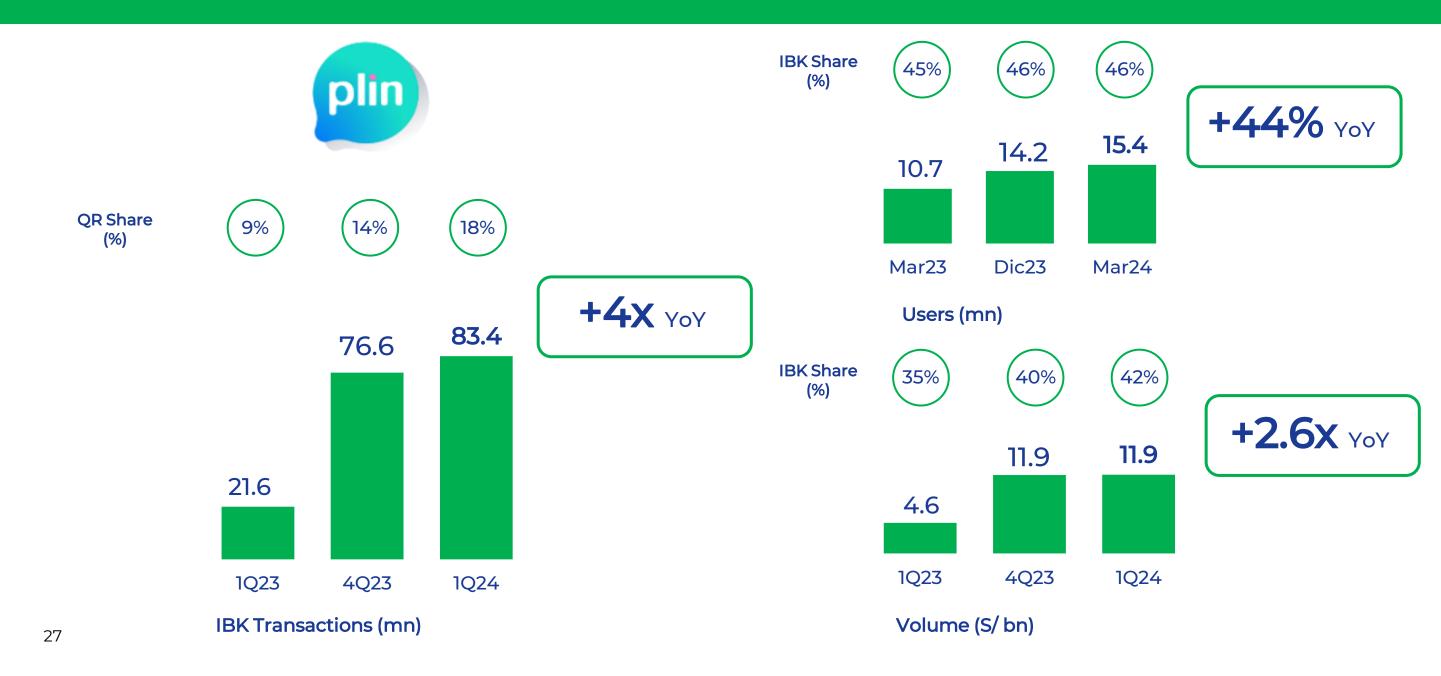
- As of March 2024, the ratio time deposits retail over total deposits retail is 34.5%
- 3) Following March 2024, reference rate in S/ declined 25 bps to 5.75%

Funding breakdown (S/mn)

Cost of funds and deposits (%)

²⁶

Plin: 4x increase YoY in transactions and 2.6x in volume, increasing customer engagement



Acquiring business continues to grow in all segments





+42% YOY

Dec23 Mar24

747

Micro merchants (th)

574

Mar23

814





Micro merchants

Corporate

Mid-Sized

SMEs



We continue to focus on our payment ecosystem

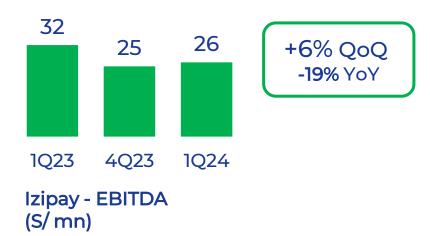


Additional cash flow coming to IBK accounts

+20% YoY

Increased float in merchants' IBK accounts

+40% YoY



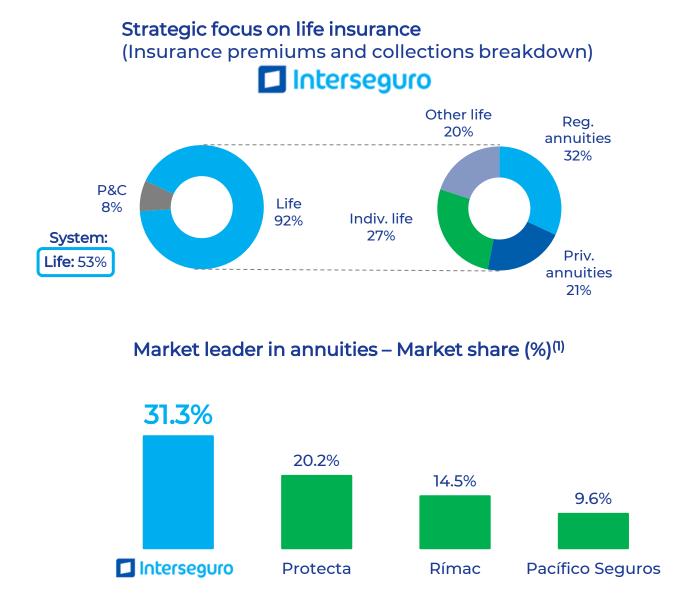
Greater transactional volumes from micro merchants

~1.6x YoY

Float from micro merchants

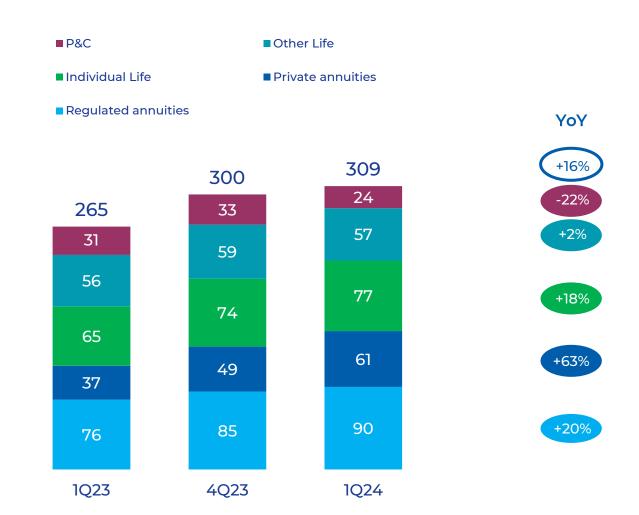
+7% YOY

Key player in Peru's life insurance business



Strong performance in most products

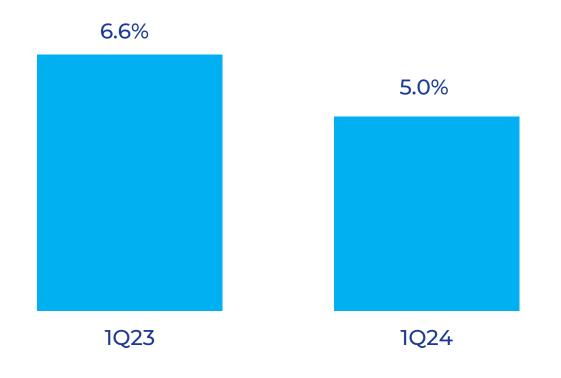
(Gross premiums and collections by business unit - S/mn)

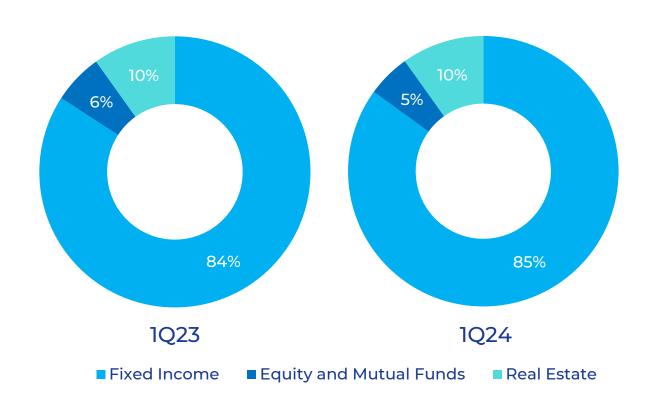


Insurance investment portfolio

Insurance - ROIP (%)

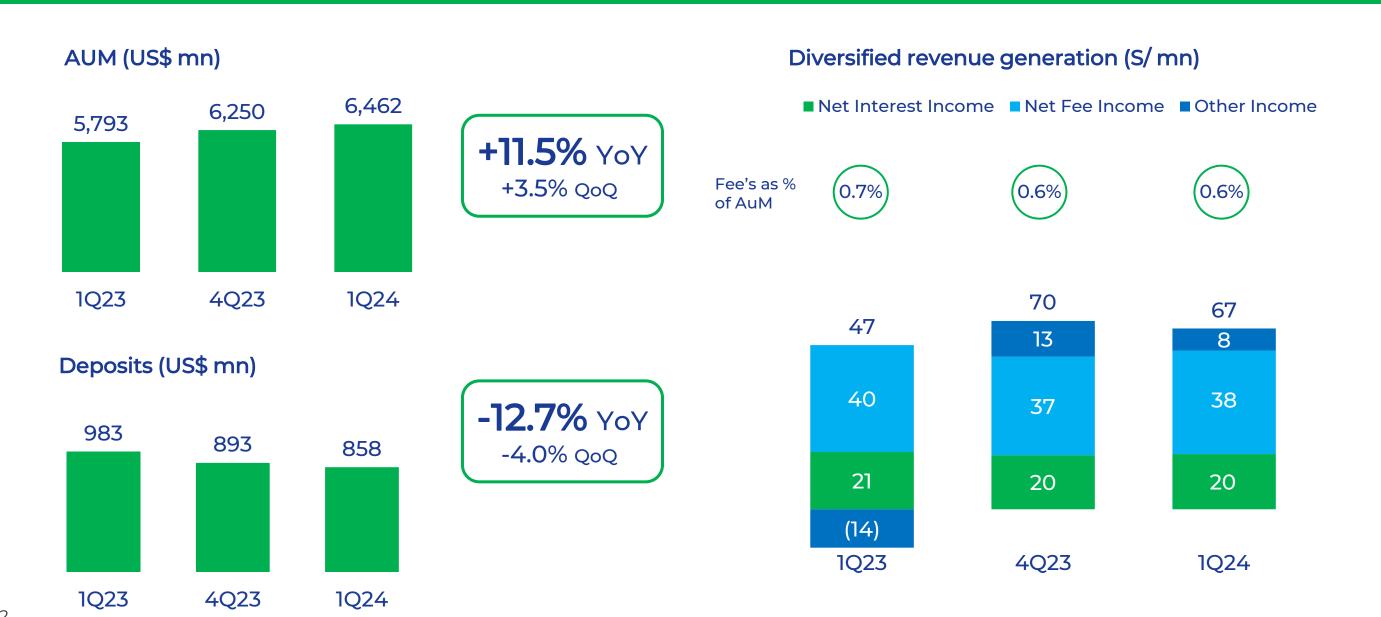
Insurance - Portfolio breakdown







11.5% YoY growth in wealth management's AUM and slight recovery of investment portfolio



Sustainable growth

Building a digital platform

Key businesses

Takeaways

Strong corporate governance

Board of directors



Carlos Rodríguez-Pastor
Chairman



Felipe Morris
Director



Fernando ZavalaDirector



Alfonso Bustamante Independent Director



Cayetana Aljovín Independent Director



Guillermo Martínez
Independent Director



Hugo Santa MaríaIndependent Director

BOD with independent members

✓ IFS: 4 out of 7

Strong corporate governance

- Highly supervised related party exposure, well below regulatory limits
- Governance in accordance with NYSE and SEC
- Participation in S&P Global Corporate Sustainability
 Assessment
- Member of S&P/BVL Peru General ESG Index

Sustainability update

Environmental

New Green Financings

Financing related to agricultural and forestry activities holding Sustainability Certifications for up to US\$11 million

Impacting the following **SDGs**







Social

Great Place to Work 2024



Interbank #5 Inteligo #6 Interseguro #10 Izipay #10



Interbank #2 Interseguro #12 Inteligo #14

Intercorp cross-group shared value program pilot to promote digital and financial inclusion in 1,000 bodegas in Lima & Arequipa







Governance & Economic



S&P Global

IFS was included in S&P's **Sustainability** Yearbook 2024



Interbank **#1 in Peru** in ESG Responsibility



Interbank only bank in Peru in **UN Global Compact** 'Forward Faster' initiative





Interbank recognized twice as **#1 in Customer Experience** in Peruvian **Banking Sector**

Operating trends 1Q24

Capital

2024 3M24

Guidance Actual

IBK TCR 15.1% > 14%

IBK CET1 11.3% ~ 11%

To remain at sound levels

Profitability

2024 3M24 Actual

5.6%

Guidance > 12%

IFS ROE

Still below midterm range

Loan growth

Mid single digit growth in total loans(1)

Total loans +2.2%

Revenues

3M24 2024 Guidance Actual

IBK NIM > 5.5% 5.3%

Stable NIM

Cost of risk

2024 3M24 Guidance **Actual**

IBK CoR < 4.3% 4.7%

Improving cost of risk

Efficiency

2024 3M24

37.3% **IFS** efficiency ~ 37%

Continued focus on efficiency

Takeaways

In 2024, macro environment is showing first recovery signs

Investment portfolio impacted by mark-to-market with upside potential

Selective growth in retail banking with a slight improvement in CoR

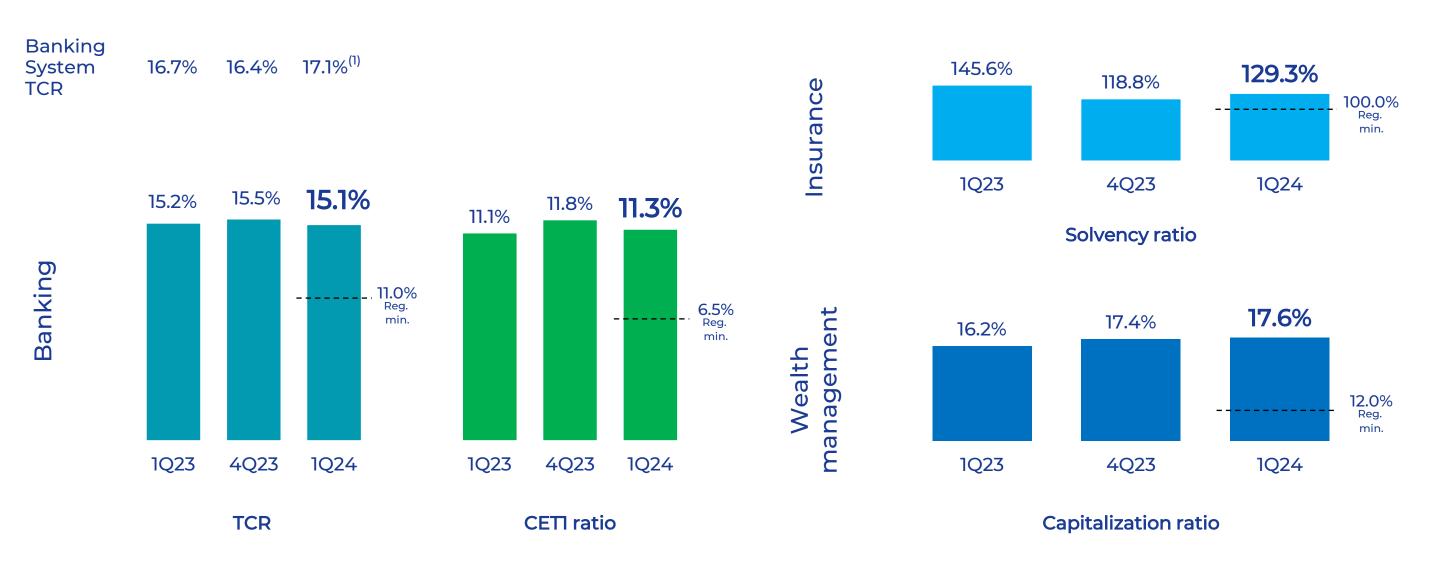
Impulso MyPerú enables growth in commercial banking with low risk

Tight management of costs reflected in solid efficiency levels

We continue strengthening our digital positioning & presence in payments

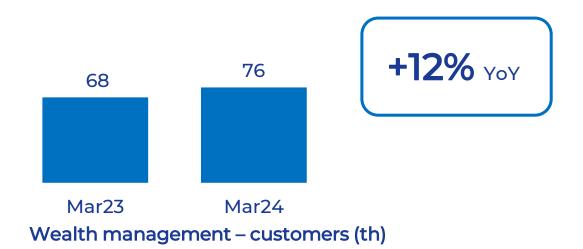


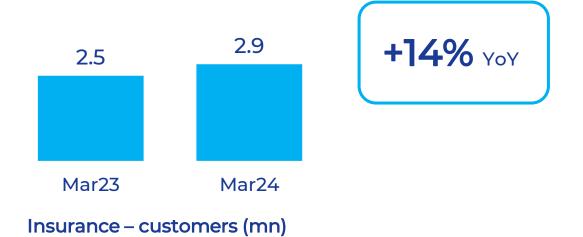
Sound capitalization levels

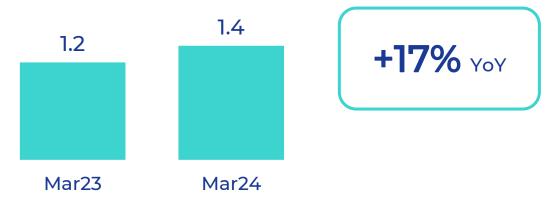


Customer base growth continues across businesses









Payments – merchants (mn)

Overview of Peruvian banking system

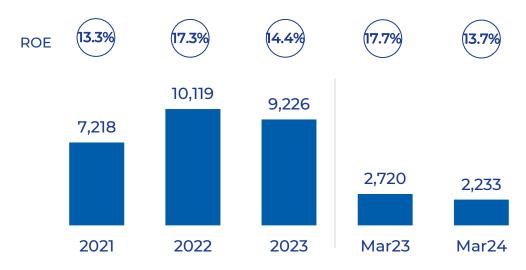
Decreasing loan growth – Banking system gross loans (S/bn)



Solid total capital – Banking system TCR (%)



Profitability stabilizing – Banking system net profit (S/mn)



Worsening asset quality – CoR and PDL ratio (%)

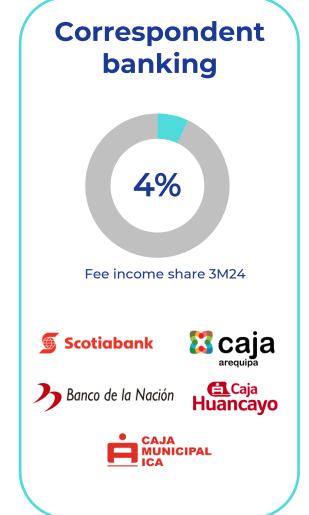


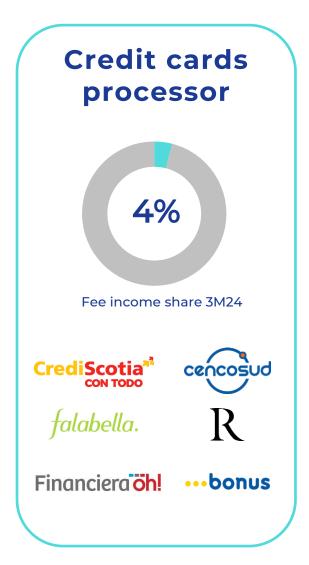
Izipay, pillar for building our payments ecosystem



Our business lines and main clients







Net interest income driving growth in 3M24 revenues

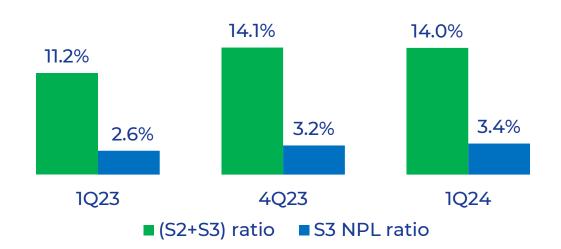


Banking – Revenue bridge from 3M23 to 3M24 (S/mn)

Contained banking NPLs despite growth in provisions, S2 reflects rescheduling

(S2+S3) ratio & S3 NPL ratio (%)

Impairment loss on loans, net (S/mn) & Cost of risk (%)

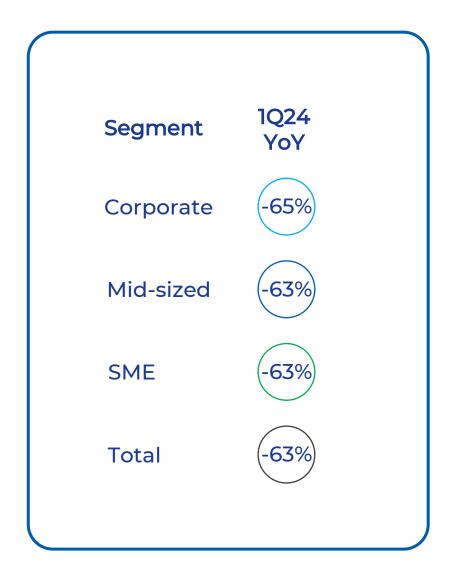




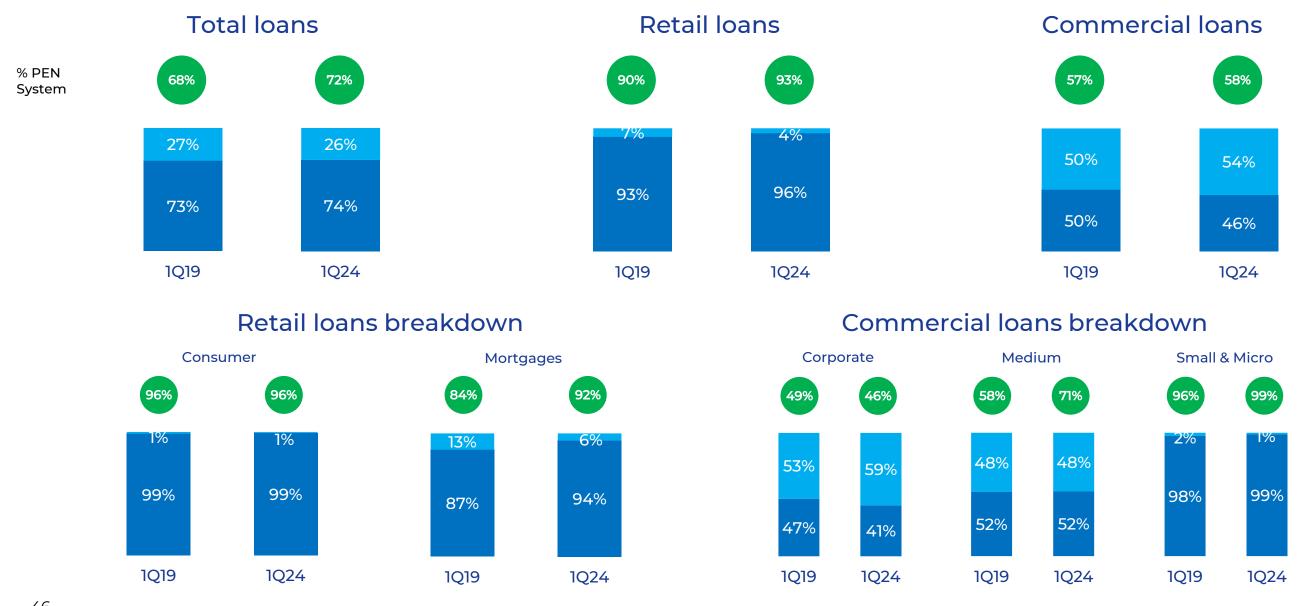
Reactiva loan balances down 63% YoY, representing 1% of Interbank's portfolio

Reactiva Peru Ioan balances by segment (S/bn)





Manageable dollarization levels at Interbank



USD

46

Source: SBS

Manageable dollarization levels

Gross Loans by segment & percentage in S/



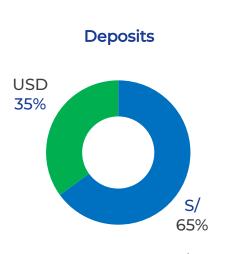
Deposits by segment & percentage in S/



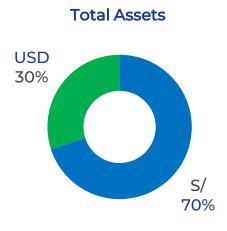
Currency mix Mar24



System's loans % in S/: 72%

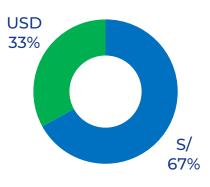


System's deposits % in S/: 59%



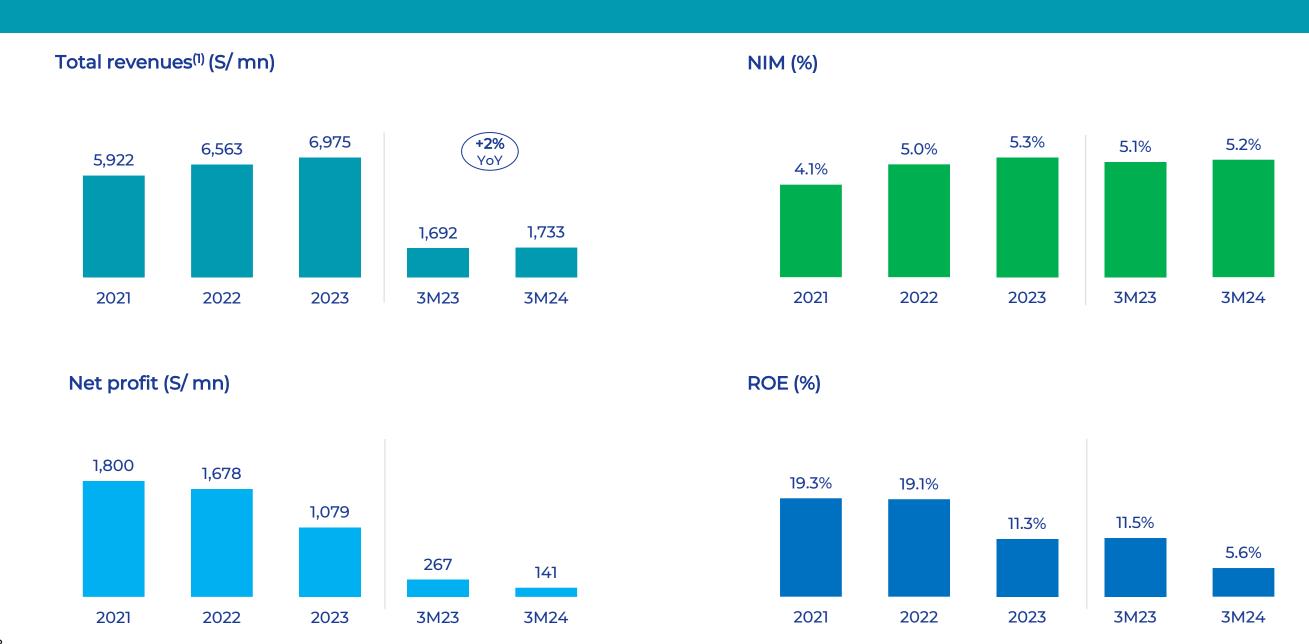
System's total assets % in S/: 66%

Liabilities + Equity



System's liab. + equity % in S/: 64%

Growth in total revenues driven by NIM recovery



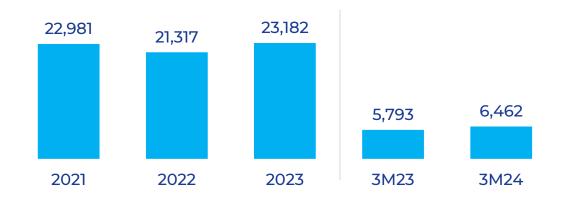
Consistent asset growth with a balanced funding



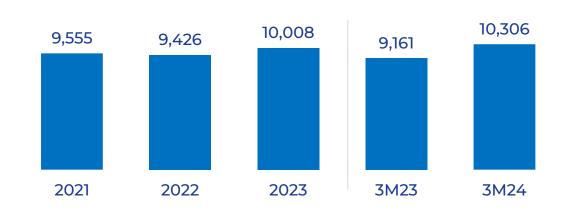




AUM evolution (S/mn)



Net shareholders' equity (S/mn)



Definitions

Concept	Definition Definition
Total revenues	Net interest and similar income + Net fee income from financial services + Other income + Income from insurance results
Efficiency ratio	(Salaries and employee benefits + Administrative expenses + Depreciation and amortization) / (Net interest and similar income + Net fee income + Other income + Income from insurance results)
NIM	(Net interest and similar income) / (Average interest-earning assets)
Interest earning assets	Total loans + total investment available for sale + total cash and due from banks funds
Relevant net income	Relevant net income for dividend payments
% Revenues	(Net fee income + Other income) / (Net interest income + Net fee income + Other income)
Loan-to-deposit ratio	Total gross loans / Deposits
NPL coverage ratio	Stock of provisions / (Stage 3 direct loans)
(S2 + S3) ratio	(Exposure under Stage 2 and Stage 3) / (Total exposure under IFRS 9)
S3 NPL ratio	(Stage 3 direct loans) / (Total direct loans)
Expected loss	(Stock of provisions) / (Total exposure)
Cost of risk	(Annualized impairment loss on loans, net of recoveries) / (Average gross loans)

Safe Harbor for Forward-Looking Statements

This corporate presentation contains "forward looking statements" within the meaning of Section 2IE of the Securities Exchange Act of 1934. All statements other than statements of historical facts included in this corporate presentation regarding IFS' business, financial condition, results of operations and certain of IFS' plans, objectives, assumptions, projections, expectations or beliefs and statements regarding other future events or prospects are forward-looking statements. These statements include, without limitation, those concerning: IFS' strategy and IFS' ability to achieve it; IFS' recent developments; expectations regarding sales, profitability and growth; IFS' possible or assumed future results of operations; capital expenditures and investment plans; adequacy of capital; and financing plans. In addition, this corporate presentation includes forward-looking statements relating to IFS' potential exposure to various types of market risks, such as macroeconomic risk, Peru specific risks, foreign exchange rate risk, interest rate risks and other risks related to IFS' financial performance. The words "aim," "may," "will," "expect," "is expected to," "anticipate," "believe," "future," "continue," "help," "estimate," "plan," "schedule," "intend," "should," "would be," "seeks," "estimates," "shall," or the negative or other variations thereof, as well as other similar expressions regarding matters that are not historical facts, are or may indicate forward-looking statements.

IFS has based these forward-looking statements on its management's current views with respect to future events and financial performance. These views reflect the best judgment of IFS' management but involve a number of risks and uncertainties which could cause actual results to differ materially from those predicted in IFS' forward-looking statements and from past results, performance or achievements. Although we believe that the estimates reflected in the forward-looking statements are reasonable, such estimates may prove to be incorrect. By their nature, forward-looking statements involve risk and uncertainty because they relate to events and depend on circumstances that will occur in the future. There are a number of factors that could cause actual results and developments to differ materially from those expressed or implied by these forward-looking statements. These factors include, among other things: (a) IFS' holding company structure; (b) economic, business and political developments in Peru and globally; (c) changes in Peruvian, Panamanian and Bahamian and other foreign laws and regulations, including the adoption of new capital requirements for banks or insurance companies; (d) increased competition in the Peruvian financial services and insurance markets; (e) increased inflation; (f) exchange rate instability and government measures to control foreign exchange rates; (g) developments affecting the purchasing power of middle income consumers or consumer spending generally; (h) increases in interest rates; (i) downturns in the capital markets and changes in capital markets in general that affect policies or attitudes towards lending to Peru or Peruvian companies or securities issued by Peruvian companies; (i) IFS' ability to keep up with technological changes; (k) the inability to obtain the capital we need for further expansion of IFS' businesses; (I) the inability to attract and retain key personnel; (m) changes in tax laws; (n) severe weather, natural disasters and adverse climate changes; (o) changes in regional or global markets; (p) dependence on sovereign debt in IFS' investment portfolios; (g) credit and other risks of lending, such as increases in defaults of borrowers; (r) increased costs of funding or IFS' inability to obtain additional debt or equity financing on attractive terms or at all; (s) a deterioration in the quality of IFS' assets; (t) allowances for impairment losses may be inadequate; (u) changes to accounting standards; (v) changes in actuarial assumptions upon which IFS' annuity business is based; (w) failure to adequately price insurance premiums; (x) decreases in the spread between investment yields and implied interest rates in annuities; (y) dependence on information technology systems and cybersecurity risks; and (z) other risks and uncertainties.

Additionally, new risks and uncertainties can emerge from time to time, and it is not possible for IFS to predict all future risks and uncertainties, nor can IFS assess their potential impact. Accordingly, you should not place undue reliance on forward-looking statements as a prediction of actual results.

All forward-looking statements included in this corporate presentation are based on information available to IFS on the date of this corporate presentation. IFS undertakes no obligation to update publicly or revise any forward-looking statement, whether as a result of new information, future events or otherwise, except as may be required by applicable law. All other written and oral forward-looking statements attributable to IFS or persons acting on IFS' behalf are expressly qualified in their entirety by the cautionary statements contained throughout this corporate presentation.

