

Amendment to Call for Intercorp Financial Services Annual Shareholders' Meeting

Lima, Peru - March 25, 2020 -- Intercorp Financial Services Inc. ("IFS" or "the Company") (BVL/NYSE: IFS) announced today that the Company's 2020 Annual Shareholders' Meeting ("2020 ASM") will be held exceptionally in virtual mode, through teleconference, in second call at 8:30 am on April 7, 2020. This is to be consistent with the sanitary measures that have been adopted to prevent the spread of the COVID-19 outbreak and to be in compliance with health and safety measures in effect throughout the world. This measure was adopted because the Government of Perú declared a national state of emergency by Supreme Decree No. 044-2020-PCM as a result of the outbreak of COVID-19, and the Board of Directors of IFS believes that there is a risk that the first call for the 2020 ASM scheduled for March 31, 2020, at 8:30 am, in Jirón Carlos Villarán No. 140, 5th Floor, La Victoria, Lima, Perú, will not be able to be held due to restrictions on travel and gatherings that are in place up to and potentially after the expiration of the current emergency decree.

The 2020 ASM agenda for the second call remains as the one approved by the Board of Directors session on March 17, 2020. The event will be held in Spanish and all IFS's shareholders that want to attend to the 2020 ASM shall send an e-mail to ir@intercorp.com.pe with at least 48 hours prior to the scheduled date on second call for the 2020 ASM, detailing the following information:

- i. Full name or company name;
- ii. ID card or tax identification;
- iii. Shares owned:
- iv. Contact e-mail;
- v. Phone number;
- vi. Copy of the ID card or tax identification;
- vii. Those shareholders holding shares registered with The Depository Trust Company DTC, must send a brokerage statement or any other similar document evidencing their ownership of IFS shares as of the Record Date (set on March 18, 2020). Furthermore, for those shareholders holding shares registered with CAVALI, IFS shall request CAVALI to issue a report showing all shareholders registered with CAVALI as of the Record Date.

The day preceding the 2020 ASM, IFS will send to the e-mail provided by the shareholder the instructions for participating in the 2020 ASM, as well as a phone number or link and access code to join such meeting.

Shareholders who wish to participate in the 2020 ASM by means of a proxy must send their proxies to <u>ir@intercorp.com.pe</u> with at least 48 hours prior to the fixed date for the 2020 ASM.

Likewise, it is hereby evidenced that all information regarding the agenda to be discussed in the 2020 ASM, as well as the sample proxy letter for shareholders' representation and the related guidelines, are available on IFS' website (www.ifs.com.pe).

About the Company:

Intercorp Financial Services, Inc. ("IFS"), is a company incorporated under the laws of the Republic of Panama, and has securities listed on the Lima Stock Exchange and the New York Stock Exchange. IFS is a leading provider of financial services in Peru. IFS' main subsidiaries are Banco Internacional del Perú, S.A.A.-Interbank ("Interbank"), Interseguro Compañía de Seguros, S.A. ("Interseguro") and Inteligo Group Corp. ("Inteligo"). Interbank is a full-service bank providing general banking services to retail and commercial customers. Interseguro is a leading insurance company, providing annuities, individual life insurance, disability insurance and survivor benefits, and mandatory traffic accident insurance. Inteligo is a fast-growing provider of wealth management services through Inteligo Bank Ltd. and Interfondos, as well as brokerage services through Inteligo SAB.

For more information, please visit www.ifs.com.pe, or contact us: