

Agenda

Financial Key highlights messages Results Trends and by segment takeaways

Agenda

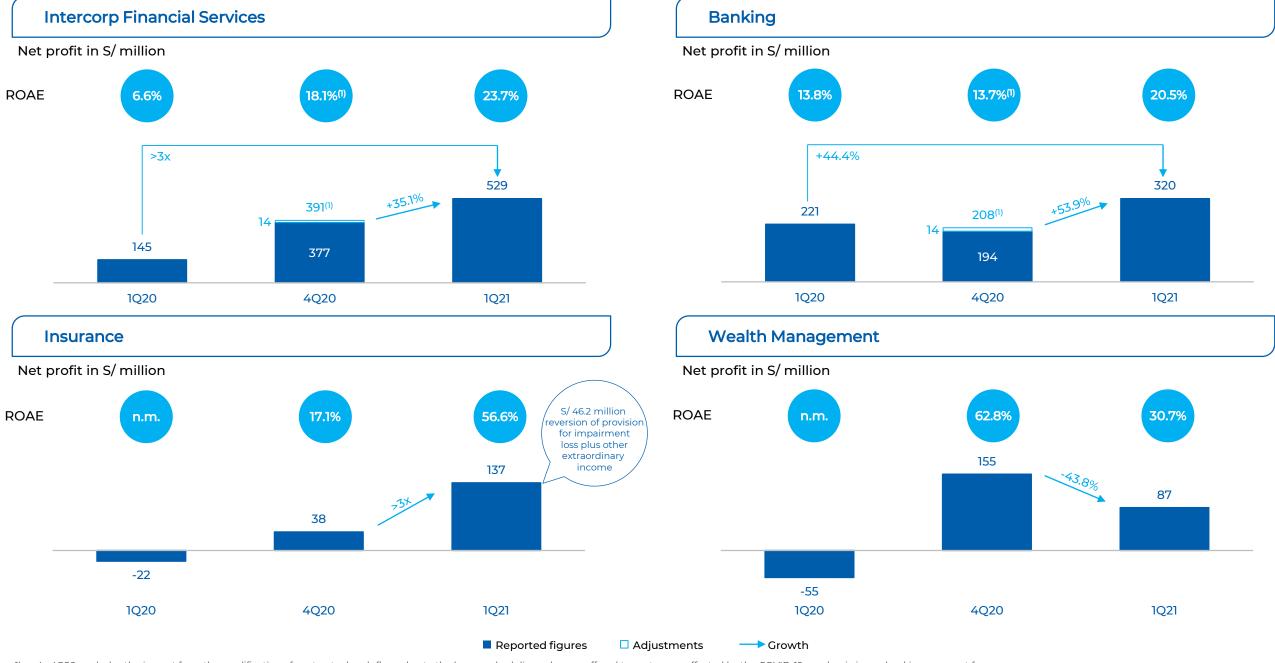
Financial highlights

Key messages

Results by segment

Trends and takeaways

Record earnings of S/ 528.7 million in 1Q21, ROAE at 23.7%



Highlights

Banking

Insurance

Wealth Management

> Intercorp Financial Services

Strong recovery in earnings in 1Q21, thanks to lower provisions and higher results from investments

- · Key banking indicators recovering while retail loans resume growth
- Strong deposit franchise with 14.1% market share in retail deposits. Cost of funds down almost by half from last year, at 1.4%
- NIM still under pressure due to asset/loan mix and excess cash
- 1.8% CoR in 1Q21, below pre COVID-19 levels
- · Continued focus on efficiency and branch rationalization

Profits surged in 1Q21 due to higher results from investments

- Business activity accelerates above pre COVID-19 levels, regular annuities leading the recovery
- Solid quarter in gross premiums plus collections, up 14.3% QoQ and 25.1% YoY
- Strong net gain on sale from financial investments, ROIP at 10.4%
- Market leader in annuities with a 28.7% share

Sound 1Q21 results, ROAE at 30.7%

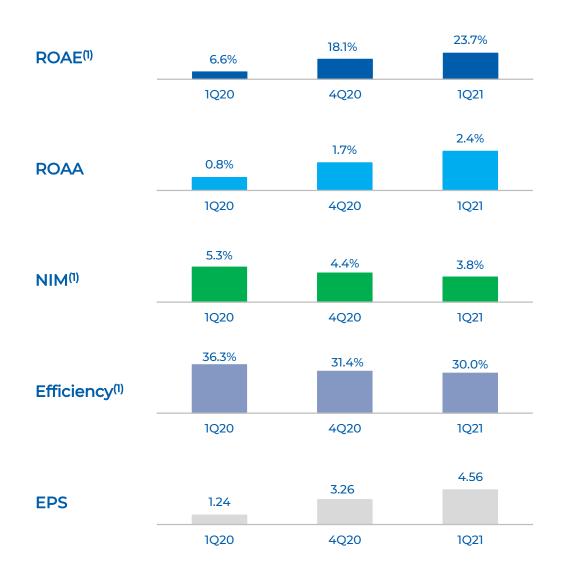
- Profits normalized from negative results in 1Q20 and all-time high levels in 4Q20
- Significant growth in fee income from funds management and commercialization of structured products
- Cost savings from reduced use of office spaces and lower administrative expenses
- AUM grew 6.5% QoQ and 24.1% YoY

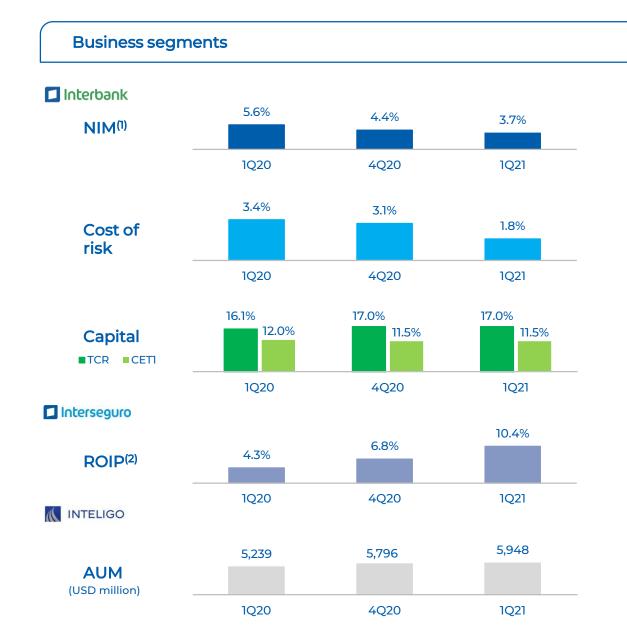
Record earnings of S/528.7 million in 1Q21, ROAE at 23.7%

- Earnings grew in all subsidiaries supported by lower provision charges and solid results from investments
- Strong recovery in revenues mainly due to insurance business
- Digital trends continue to support IFS' strategy
- Disciplined cost control helps efficiency
- Solid capital ratios at all business segments

IFS key indicators

Intercorp Financial Services





In 4Q20, excludes the impact from the modification of contractual cash flows due to the loan rescheduling schemes offered to customers affected by the COVID-19 pandemic in our banking segment for S/19.9 million or S/14.0 million after taxes



²⁾ In 1Q21, ROIP was 6.9% excluding the reversion of provision for impairment loss for S/ 46.2 million and other extraordinary income

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Key messages

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Macro recovery continues

2



Strong liquidity, manageable dollarization and solid capitalization 3



Ongoing improvement in activity

4



Digital trends continue to support IFS' strategy

5



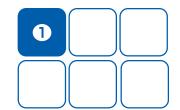
Cost of risk below pre COVID-19 levels

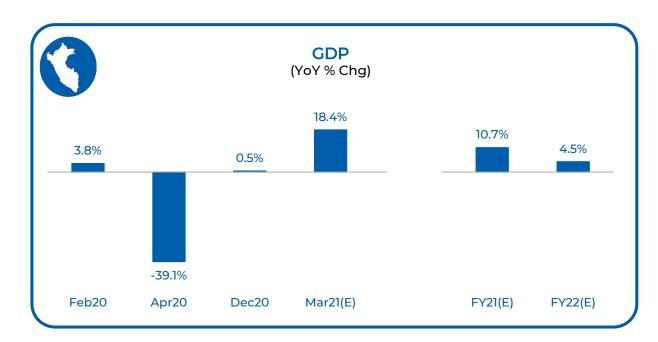
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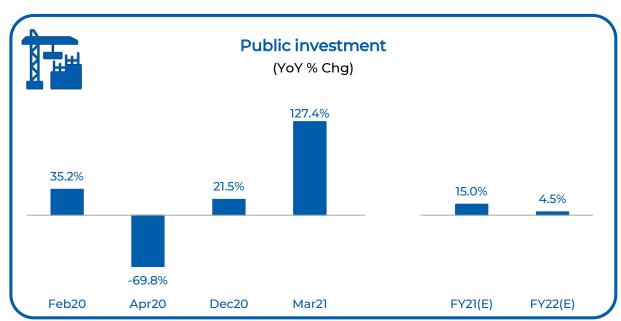
Continued focus on efficiency

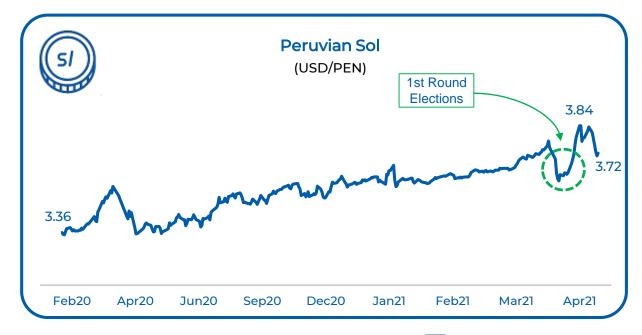
Positive trends in GDP and public investment



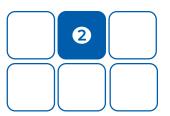


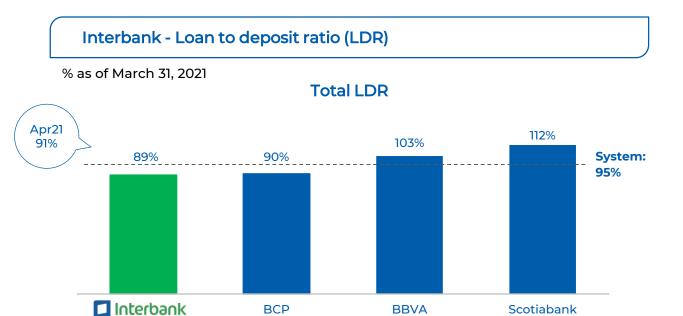


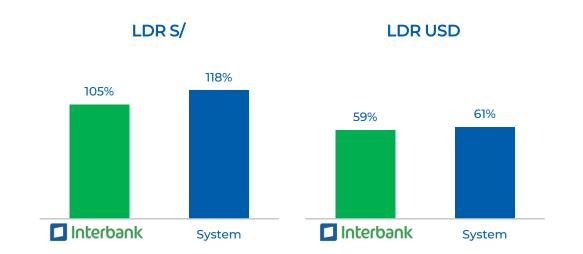


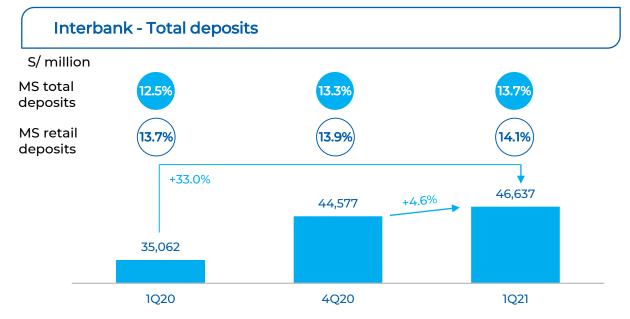


Liquidity levels remain high



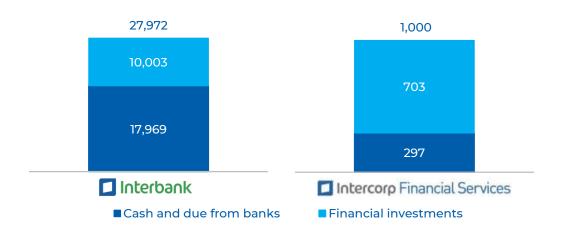




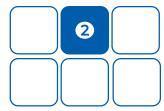


Interbank & IFS Stand-alone – Liquid assets

S/ million as of March 31, 2021



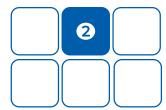
Manageable dollarization levels at Interbank



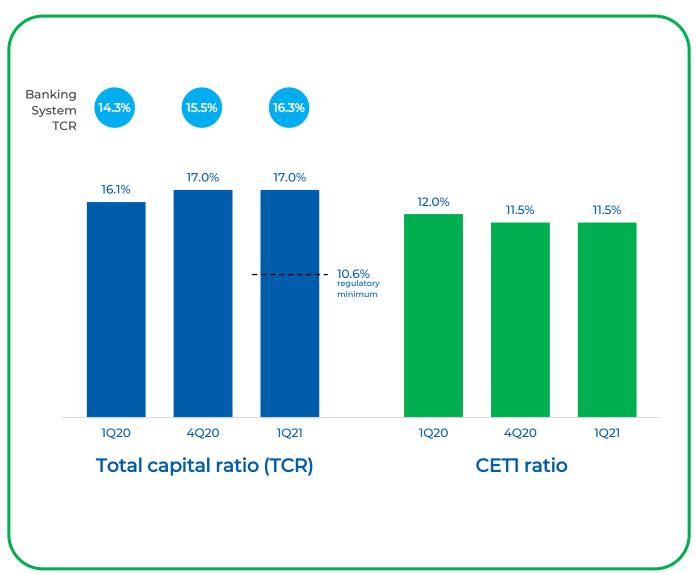


USD

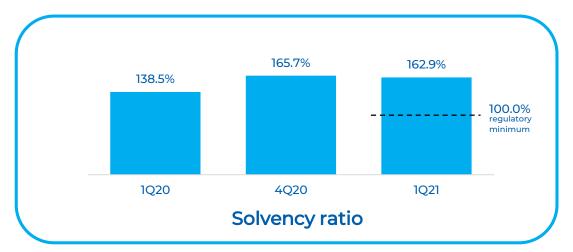
Solid capital ratios at all IFS' segments



Interbank



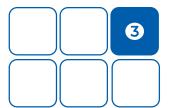
Interseguro



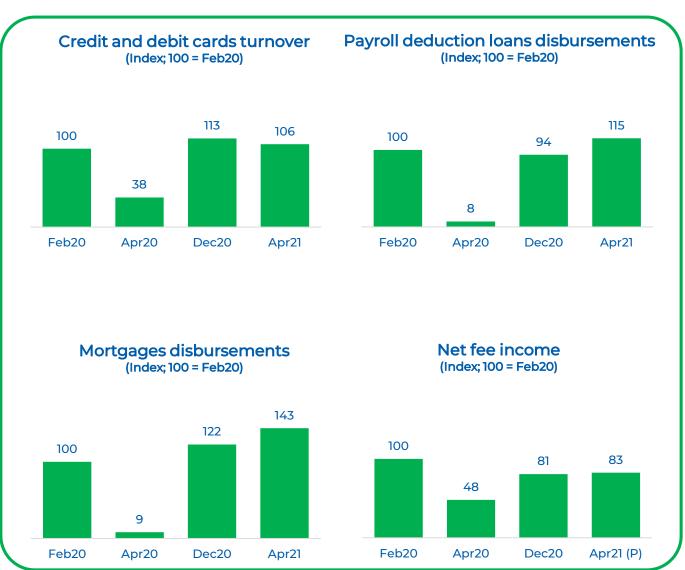




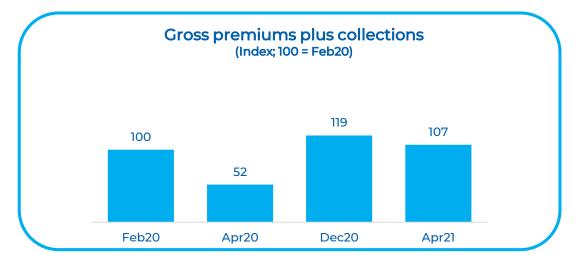
Ongoing improvement in our core operating indicators



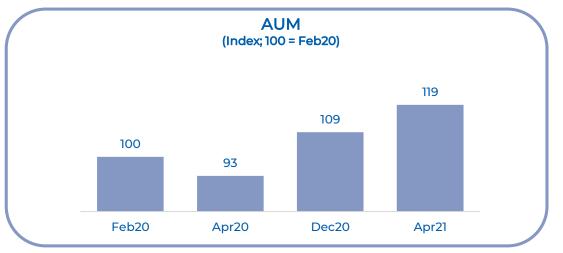
Interbank



Interseguro

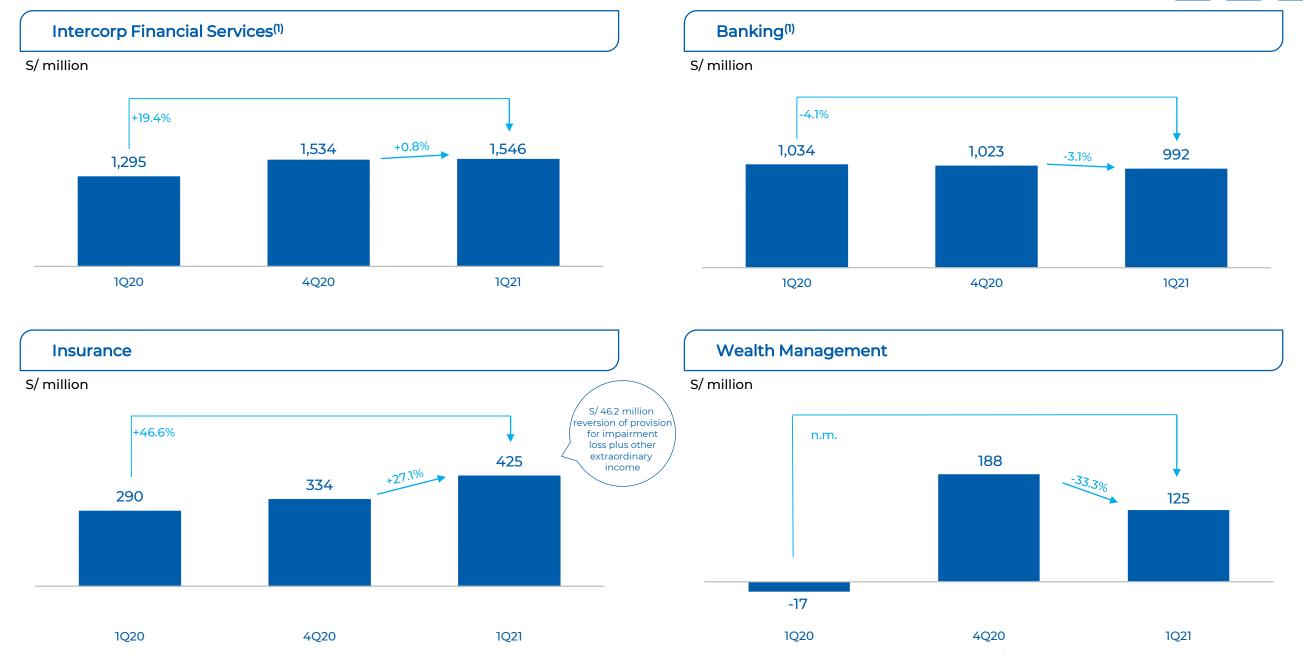






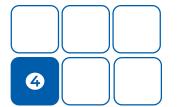
Strong recovery in revenues at IFS mainly due to insurance business



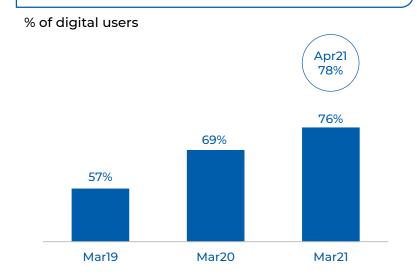


[■] Intercorp Financial Services

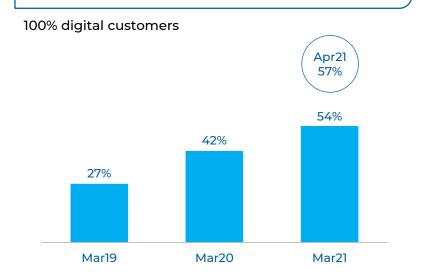
Continuous improvement in our digital indicators



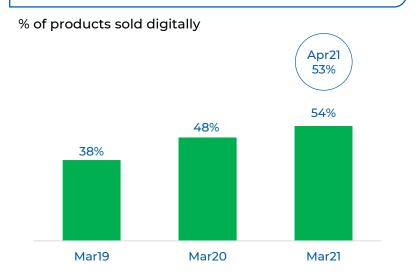
Interbank - Digital users



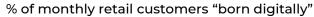
Interbank - 100% digital customers

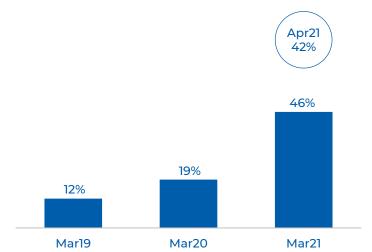


Interbank - Digital sales



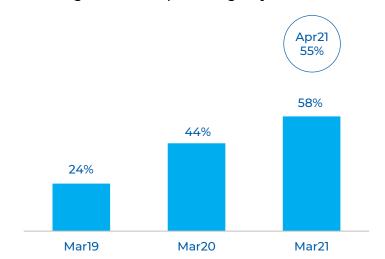
Interbank - Retail digital acquisition





Interbank - Savings accounts



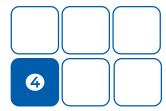


Interseguro – SOAT digital sales

% of products sold digitally

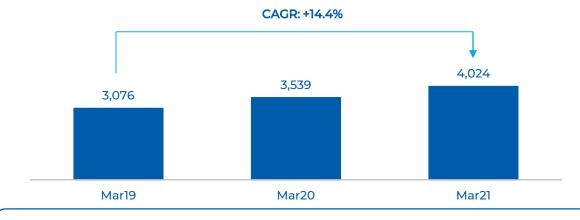


Growing customer base supported by increasing 100% digital users



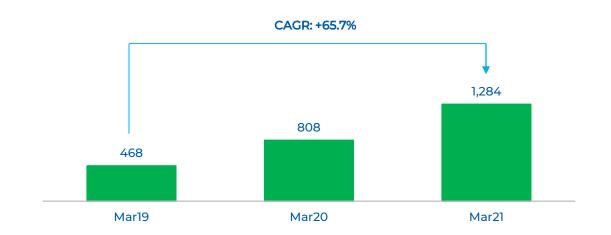


Thousand



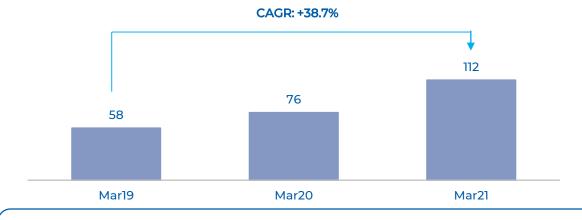
Interbank - Retail 100% digital customers

Thousand





Thousand



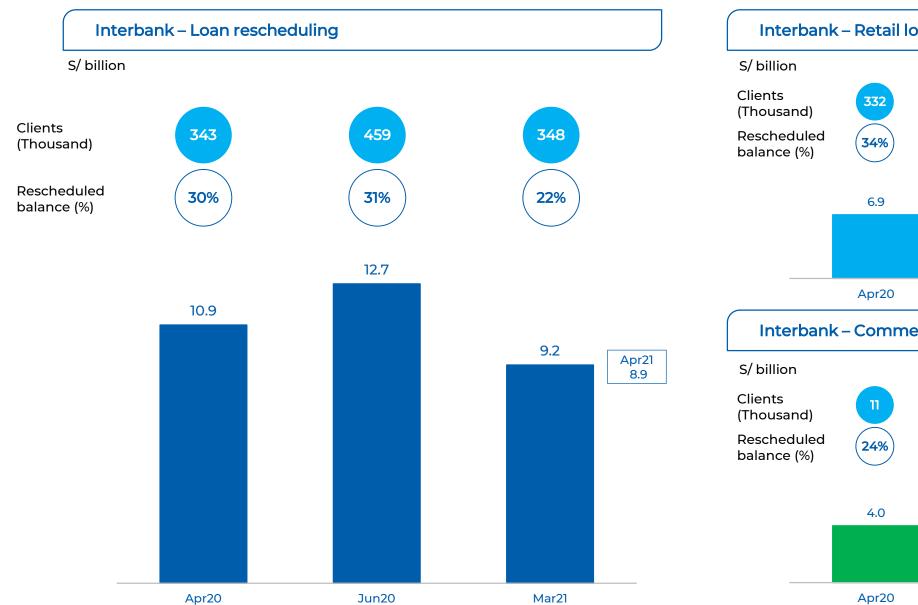
Interbank - Tunki and Plin users

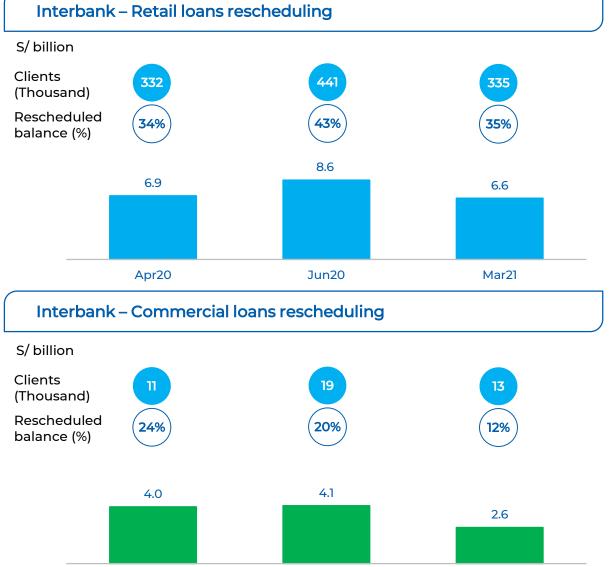
N° of users (thousand)



Lower rescheduled loan balances







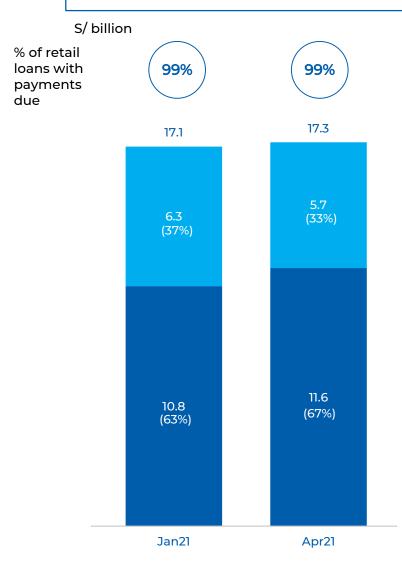
Jun20

Mar21

Continued improvement in payment behavior among Interbank's retail clients



Retail loan balances with payments due

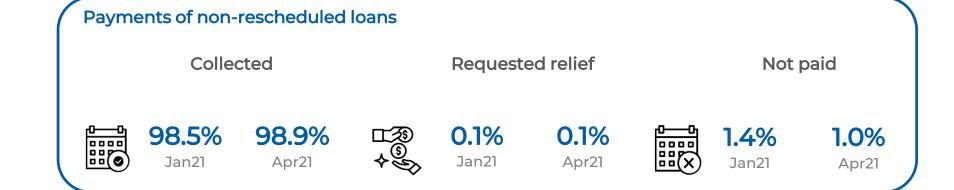


■ Rescheduled

■ Non-rescheduled

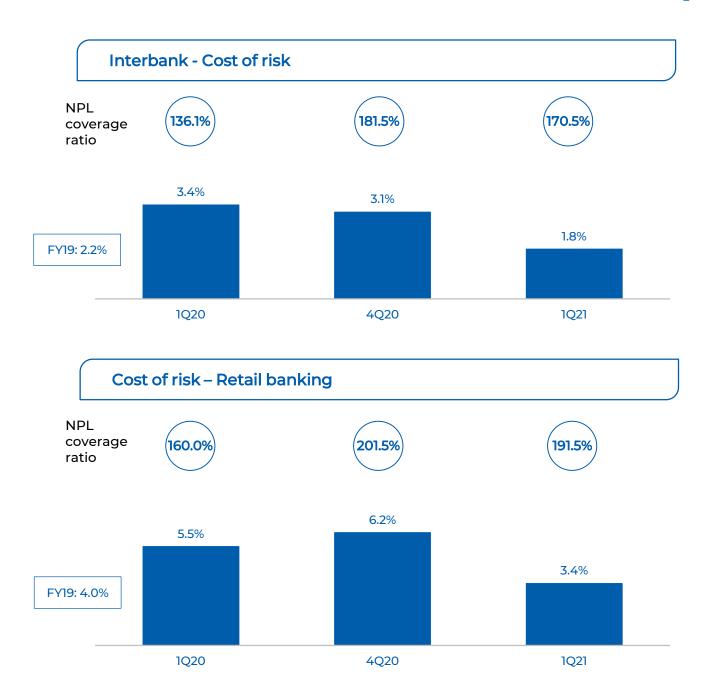
Payment behavior

Payments of rescheduled loans Collected Requested relief Not paid 96.2% 97.0% 0.5% 0.4% 3.3% 2.6% Jan21 Apr21 Jan21 Jan21 Apr21 Apr21

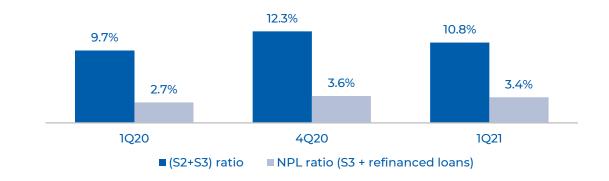


1.8% CoR in 1Q21, below pre COVID-19 levels

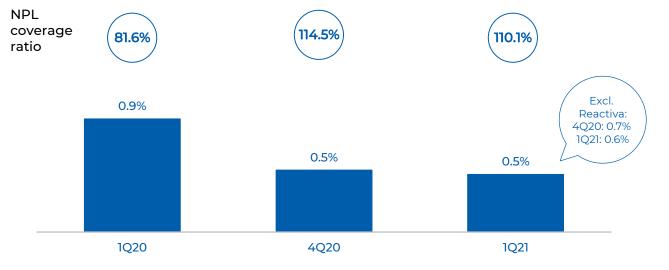




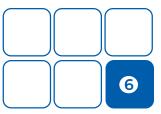


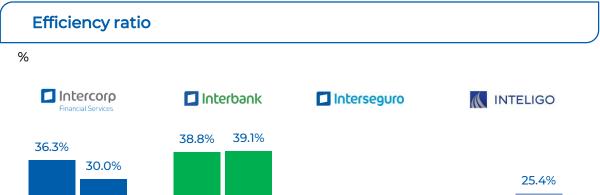




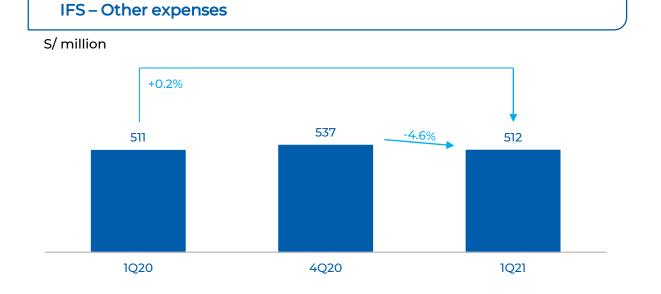


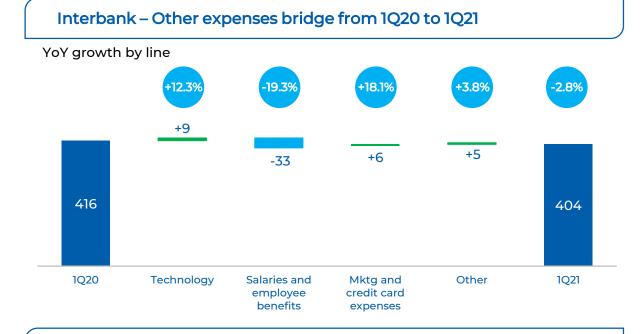
Continued focus on efficiency and branch rationalization



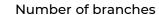


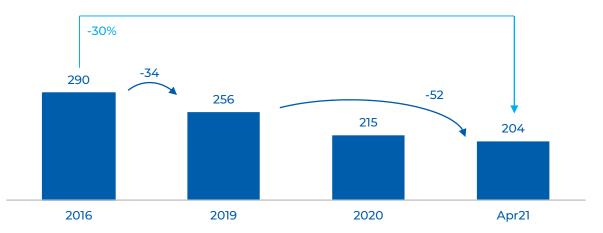












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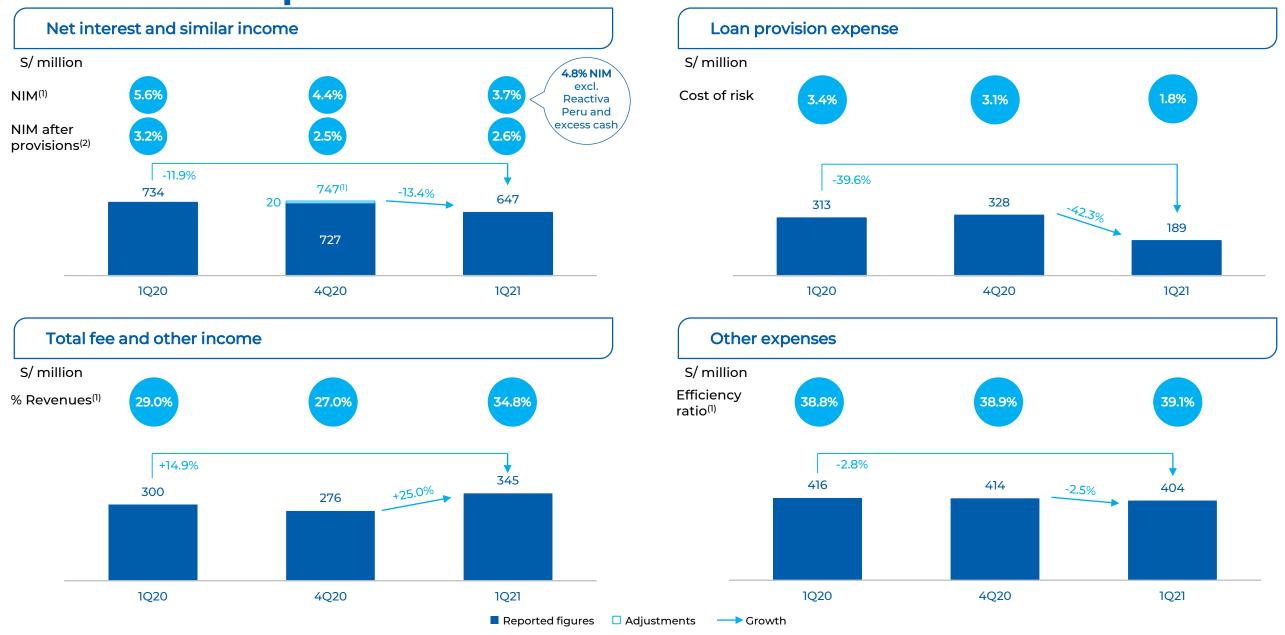
Financial highlights

Key messages

Results by segment

Trends and takeaways

Recovering key banking indicators, NIM still under pressure

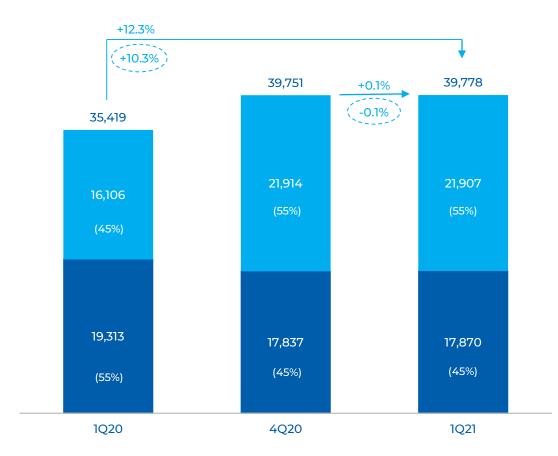


Retail loans resume growth

Performing loans

S/ million





■ Retail ■ Commercial

Breakdown of loans

S/ million				%chg	%chg
	1Q20	4Q20	1Q21	QoQ	YoY
Consumer loans					
Credit cards & other loans	7,925.0	6,135.7	5,778.0	-5.8%	-27.1%
Payroll deduction loans ⁽²⁾	4,361.4	4,318.9	4,445.2	2.9%	1.9%
Total consumer loans	12,286.5	10,454.6	10,223.3	-2.2%	-16.8%
Mortgages	7,027.0	7,382.5	7,647.0	3.6%	8.8%
Total retail loans	19,313.4	17,837.1	17,870.3	0.2%	-7.5%
Total commercial loans	16,106.0	21,914.2	21,907.3	0.0%	36.0%
Total loans	35,419.4	39,751.3	39,777.6	0.1%	12.3%



Market share in loans(1)

				bps	bps
	1Q20	4Q20	1Q21	QoQ	YoY
Total consumer loans	22.8%	22.0%	22.0%	0	-80
Mortgages	14.7%	15.1%	15.1%	0	40
Total retail loans	19.0%	18.6%	18.5%	-10	-50
Total commercial loans	8.5%	10.0%	10.1%	10	160
Total loans	12.3%	12.8%	12.7%	-10	40

Strong deposit franchise with cost of funds down almost by half from last year

Funding structure	•				
S/ million				%chg	%chg
	1Q20	4Q20	1Q21	QoQ	YoY
Deposits	35,062.1	44,576.8	46,636.8	4.6%	33.0%
Retail	16,816.6	20,810.5	21,115.3	1.5%	25.6%
Commercial ⁽¹⁾	18,245.5	23,766.3	25,521.6	7.4%	39.9%
Due to banks	5,087.7	9,388.1	8,672.4	-7.6%	70.5%
Bonds	5,832.3	6,491.9	6,674.7	2.8%	14.4%
Total	45,982.1	60,456.9	61,983.9	2.5%	34.8%

1.6%

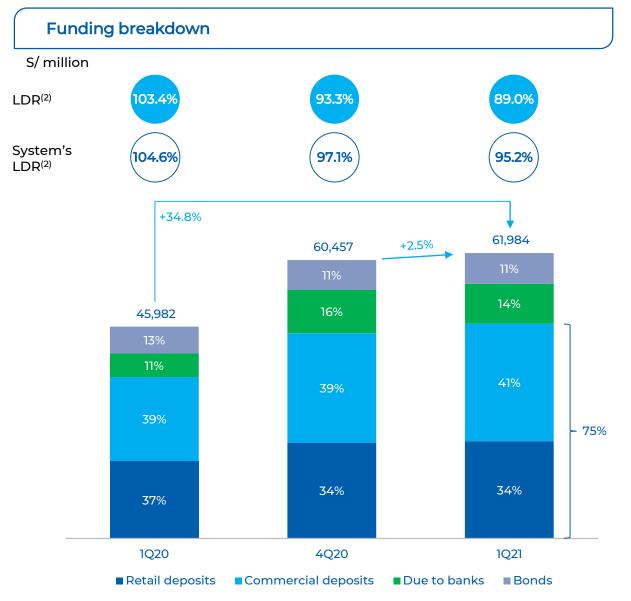
1.4%

-20 bps

-130 bps

2.7%

Market share in deposits ⁽²⁾							
				bps	bps		
	1Q20	4Q20	1Q21	QoQ	YoY		
Retail deposits	13.7%	13.9%	14.1%	20	40		
Commercial deposits ⁽¹⁾	11.5%	12.8%	13.3%	50	180		
Total deposits	12.5%	13.3%	13.7%	40	120		



Average cost of funding

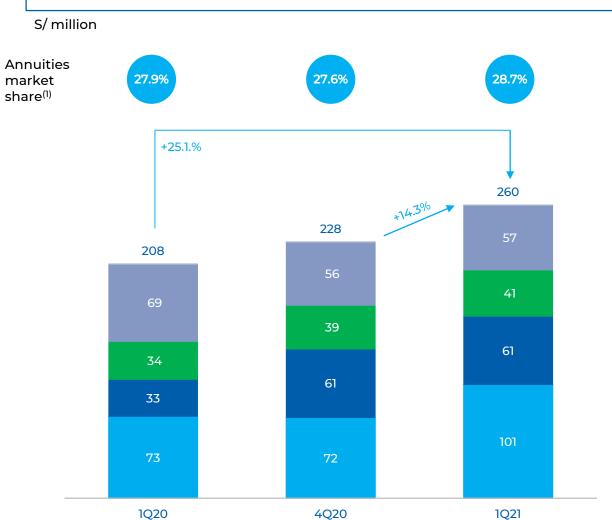
Insurance

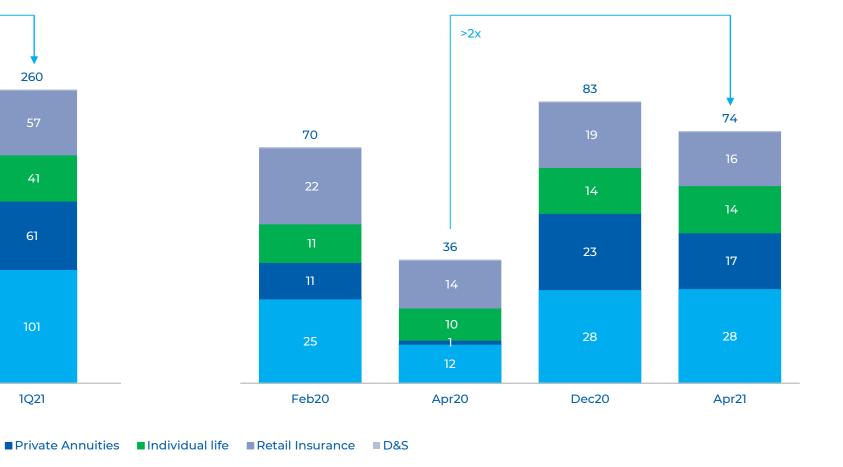
Regular annuities leading recovery in premiums in 1Q21



Gross premiums plus collections – Monthly evolution

S/ million



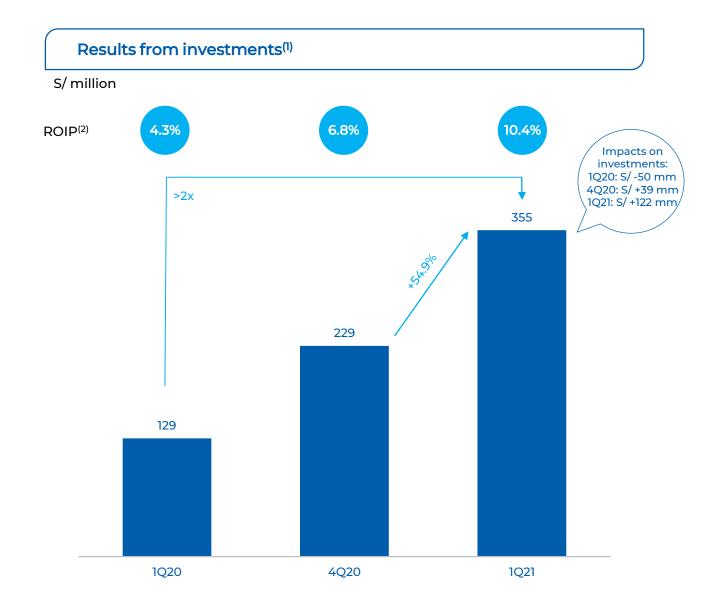


Strong results from investments, ROIP at 10.4%

Investment portfolio

S/ million



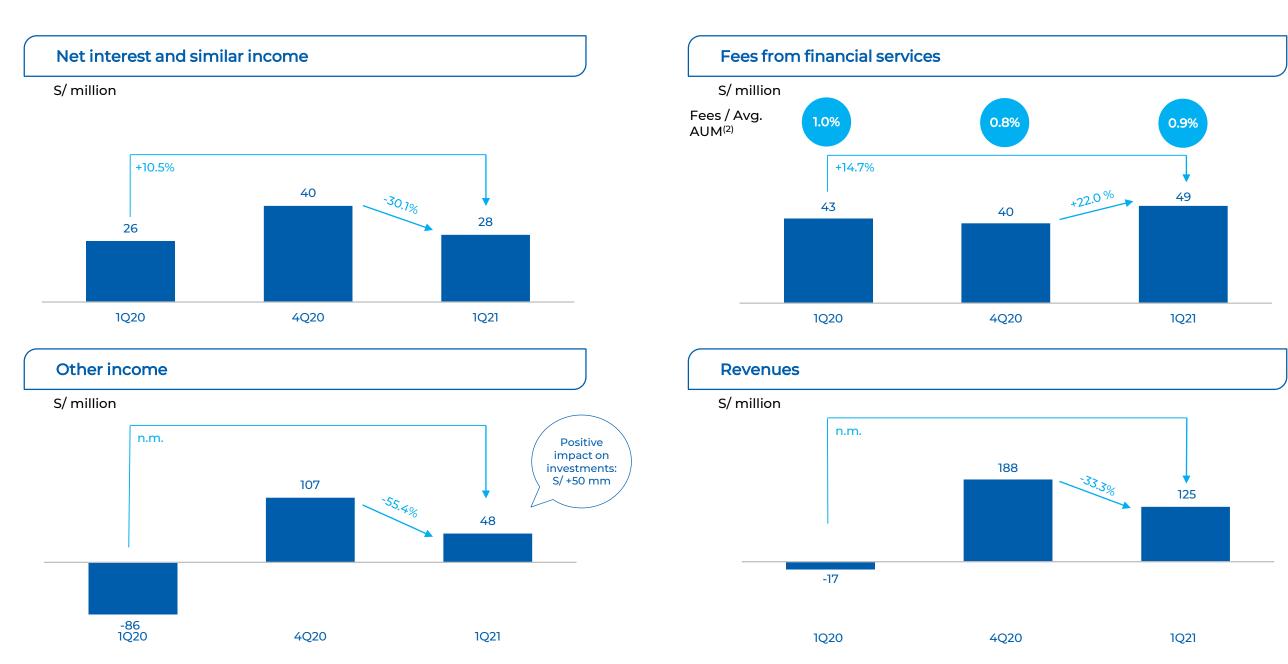


¹⁾ Only includes transactions related to investments

²⁾ ROIP excluding extraordinary impacts on investments was 5.9% in 1Q20, 5.6% in 4Q20 and 6.9% in 1Q21

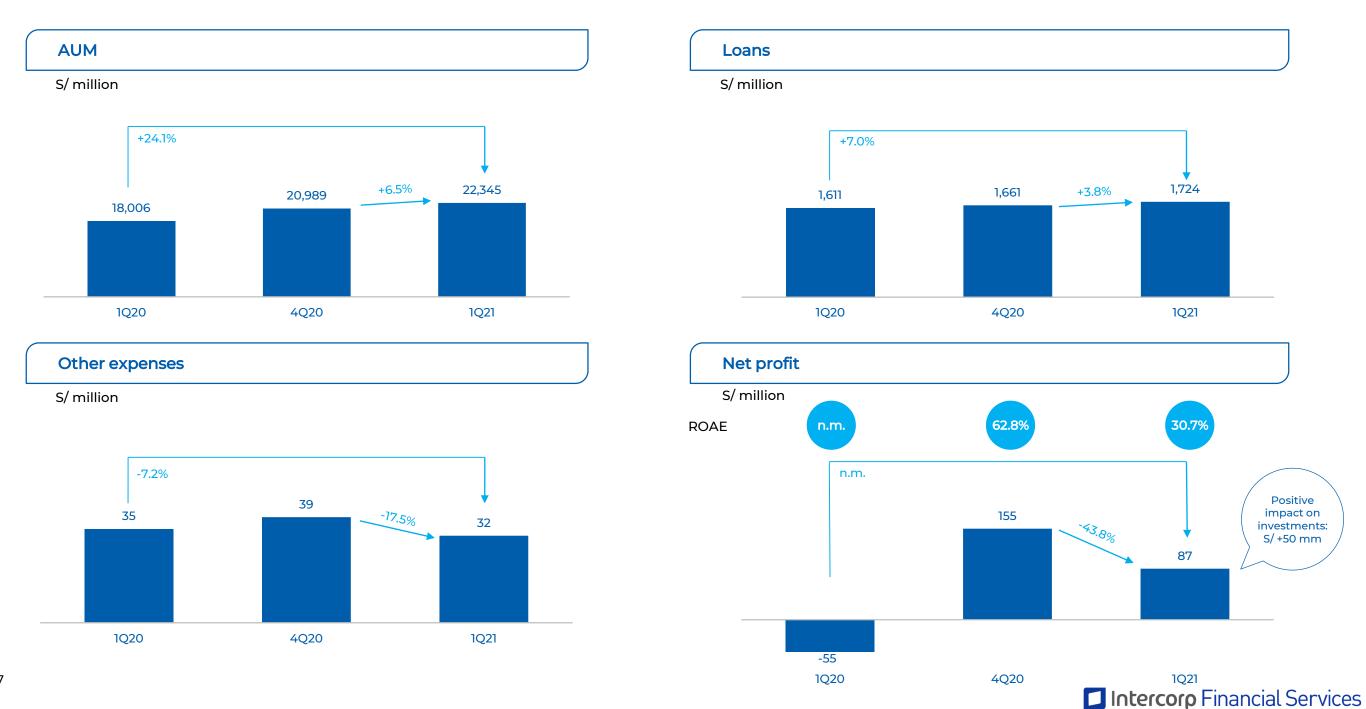
Wealth Management

Significant growth in fee income at Inteligo



Wealth Management

AUM grew 6.5% QoQ and 24.1% YoY



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Operating trends 1Q21

Capital

2021 1Q21

IBK TCR >15% 17.0%

IBK CETI >11% 11.5%

To remain at sound levels

Profitability

2021 1Q21

IFS ROAE >14% 23.7%

Above guidance

Loan growth

Slow recovery in retail, and decreasing volumes in commercial

Growth YTD Retail +0.2% / Commercial flat

Revenues

2021 1Q21

NIM 4.0% - 4.3% 3.8%

NII & NIM still under pressure Total revenues +0.8% QoQ

29

Cost of risk

2021 1Q21

IBK CoR ~2% 1.8%

Below pre COVID-19 levels

Efficiency

2021 1Q21

Efficiency ratio (IFS) 35% - 37% 30%

Continued focus on efficiency

Committed to a vision of sustainability

At Interbank, we published our 2020 Sustainability Report where we outlined the actions taken throughout the year in order to achieve our vision of sustainability

To be a responsible and sustainable financial platform that contributes to the country's development, acting with respect, integrity and vision for the future in everything we do



Takeaways

1



Macro recovery continues

2



Strong liquidity, manageable dollarization and solid capitalization 3



Ongoing improvement in activity

4



Digital trends continue to support IFS' strategy

5



Cost of risk below pre COVID-19 levels

6



Continued focus on efficiency



Relevant net income of S/ 235 million in 1Q21

Local GAAP & IFRS



IFS 1Q21 statement of financial position

Intercorp Financial Serv	rices' Stater	ment of fin	ancial positio	n	
S/ million				%chg	%chg
	1Q20	4Q20	1Q21	QoQ	YoY
Assets					
Cash and due from banks and inter-bank funds	11,733.3	18,783.6	19,260.5	2.5%	64.2%
Financial investments	18,634.9	24,277.1	24,678.8	1.7%	32.4%
Loans, net of unearned interest	38,556.6	43,504.3	43,491.4	0.0%	12.8%
Impairment allowance for loans	-1,494.5	-2,984.9	-2,654.5	-11.1%	77.6%
Property, furniture and equipment, net	935.6	844.4	814.8	-3.5%	-12.9%
Other assets	3,445.7	3,811.5	4,451.2	16.8%	29.2%
Total assets	71,811.6	88,236.0	90,042.3	2.0%	25.4%
Liabilities and equity					
Deposits and obligations	37,568.9	47,149.3	49,396.1	4.8%	31.5%
Due to banks and correspondents and interbank funds	5,446.1	9,689.9	9,003.3	-7.1%	65.3%
Bonds, notes and other obligations	6,973.4	7,778.8	8,020.4	3.1%	15.0%
Insurance contract liabilities	11,157.4	12,501.7	11,768.3	-5.9%	5.5%
Other liabilities	2,119.5	2,162.5	2,932.8	35.6%	38.4%
Total liabilities	63,265.3	79,282.1	81,121.0	2.3%	28.2%
Equity, net					
Equity attributable to IFS' shareholders	8,499.6	8,908.1	8,874.9	-0.4%	4.4%
Non-controlling interest	46.7	45.8	46.4	1.2%	-0.7%
Total equity, net	8,546.3	8,953.9	8,921.3	-0.4%	4.4%
Total liabilities and equity net	71,811.6	88,236.0	90,042.3	2.0%	25.4%

IFS 1Q21 P&L

Intercorp Financial Services' P&L statement							
S/ million				%chg	%chg		
	1Q20	4Q20	1Q21	QoQ	YoY		
					_		
Interest and similar income	1,248.2	1,187.2	1,085.7	-8.6%	-13.0%		
Interest and similar expenses	-338.1	-266.5	-251.8	-5.5%	-25.5%		
Net interest and similar income	910.1	920.7	833.9	-9.4%	-8.4%		
Impairment loss on loans, net of recoveries	-312.6	-327.5	-189.0	-42.3%	-39.5%		
Recovery (loss) due to impairment of financial investments	-40.5	22.3	47.2	n.m.	n.m.		
Net interest and similar income after impairment loss	557.0	615.5	692.1	12.5%	24.3%		
Fee income from financial services, net	220.3	185.9	201.3	8.2%	-8.6%		
Other income	39.3	282.3	387.7	37.3%	n.m.		
Total premiums earned minus claims and benefits	-60.8	-89.7	-117.9	31.5%	94.0%		
Net Premiums	178.2	178.4	211.9	18.8%	18.9%		
Adjustment of technical reserves	-52.9	-53.5	-88.9	66.3%	68.1%		
Net claims and benefits incurred	-186.1	-214.5	-240.9	12.3%	29.5%		
Other expenses	-511.2	-536.8	-512.0	-4.6%	0.2%		
Income before translation result and income tax	244.6	457.2	651.0	42.4%	n.m.		
Translation result	-23.9	-3.7	-30.6	n.m.	28.2%		
Income tax	-75.8	-76.1	-91.7	20.5%	20.9%		
Profit for the period	144.9	377.4	528.7	40.1%	n.m.		
Attributable to IFS' shareholders	143.4	376.0	526.3	40.0%	n.m.		
EPS	1.24	3.26	4.56				
ROAE	6.6%	17.5%	23.7%				
ROAA	0.8%	1.7%	2.4%				
Efficiency ratio	36.3%	31.8%	30.0%				



Banking segment's 1Q21 statement of financial position

Banking Segment'	Statement	of financia	al position		
S/ million				%chg	%chg
	1Q20	4Q20	1Q21	QoQ	YoY
Assets					
Cash and due from banks and inter-bank	10,295.8	17,720.5	17,968.5	1.4%	74.5%
funds	10,233.0	17,720.5	17,500.5	1.470	74.570
Financial investments	6,052.4	8,966.3	10,003.1	11.6%	65.3%
Loans, net of unearned interest	36,945.4	41,843.7	41,767.2	-0.2%	13.1%
Impairment allowance for loans	-1,494.4	-2,984.7	-2,654.3	-11.1%	77.6%
Property, furniture and equipment, net	809.9	727.0	702.8	-3.3%	-13.2%
Other assets	1,324.5	1,765.8	2,183.2	23.6%	64.8%
Total assets	53,933.6	68,038.6	69,970.4	2.8%	29.7%
Liabilities and equity					
Deposits and obligations	35,062.1	44,576.8	46,636.8	4.6%	33.0%
Due to banks and correspondents and interbank funds	5,087.7	9,388.1	8,672.4	-7.6%	70.5%
Bonds, notes and other obligations	5,832.3	6,491.9	6,674.7	2.8%	14.4%
Other liabilities	1,451.3	1,357.2	1,712.0	26.1%	18.0%
Total liabilities	47,433.5	61,814.1	63,695.9	3.0%	34.3%
Equity, net					
Equity attributable to IFS' shareholders	6,500.1	6,224.5	6,274.5	0.8%	-3.5%
Total equity, net	6,500.1	6,224.5	6,274.5	0.8%	-3.5%
Total liabilities and equity net	53,933.6	68,038.6	69,970.4	2.8%	29.7%

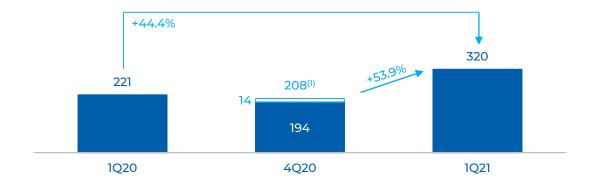
Banking segment's 1Q21 P&L

Banking Se	gment's P&L	statement			
S/ million				%chg	%chg
	1Q20	4Q20	1Q21	QoQ	YoY
					_
Interest and similar income	1,037.1	959.2	865.0	-9.8%	-16.6%
Interest and similar expenses	-302.8	-231.9	-218.1	-6.0%	-28.0%
Net interest and similar income	734.3	727.3	647.0	-11.0%	-11.9%
Impairment loss on loans, net of recoveries	-312.6	-327.6	-188.9	-42.3%	-39.6%
Recovery (loss) due to impairment of financial investments	-0.2	0.3	-0.0	n.m.	-78.2%
Net interest and similar income after impairment loss	421.5	400.1	458.0	14.5%	8.7%
Fee income from financial services, net	190.4	163.3	160.2	-1.9%	-15.8%
Other income	109.7	112.5	184.6	64.1%	68.2%
Other expenses	-415.8	-414.1	-403.9	-2.5%	-2.8%
Income before translation result and income tax	305.8	261.8	398.8	52.3%	30.4%
Translation result	-2.9	-1.2	1.6	n.m.	n.m.
Income tax	-81.4	-66.8	-80.7	20.8%	-0.9%
Profit for the period	221.5	193.8	319.8	65.0%	44.4%
DOAF	17.00/	12.0%	20 5%		
ROAE	13.8%	12.8%	20.5%		
Efficiency ratio	38.8%	39.7%	39.1%		
NIM	5.6%	4.3%	3.7%		
NIM on loans	8.6%	7.7%	6.9%		
NIM after provisions	3.2%	2.4%	2.6%		

Banking segment's net profit IFRS vs. Local GAAP

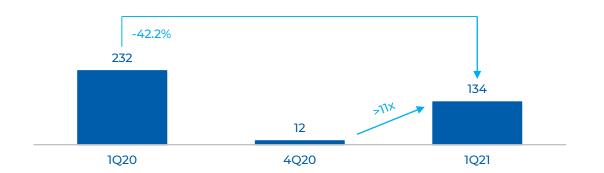
Net profit – IFRS

S/ million



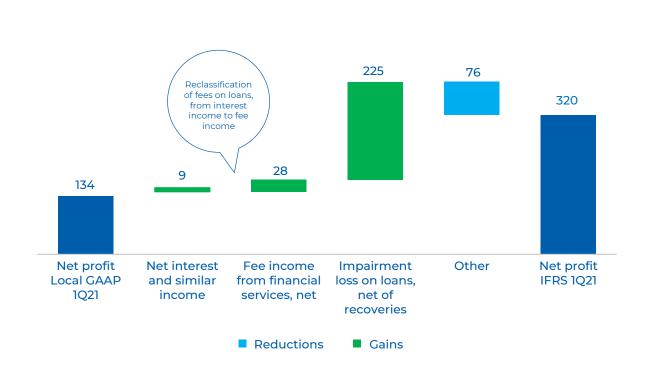
Net profit – Local GAAP

S/ million

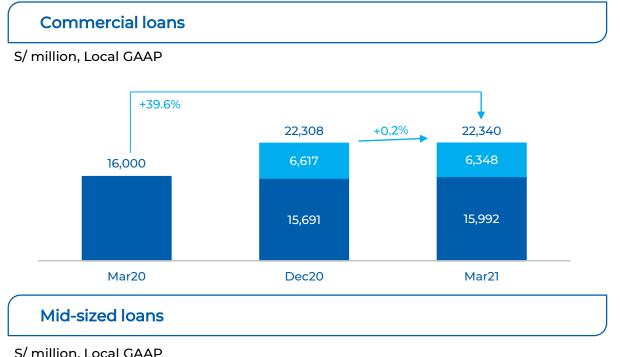


Net profit bridge from Local GAAP to IFRS (1Q21)

S/ million



Reactiva Peru Program as an opportunity to gain relevance in the mid-sized and SME segments

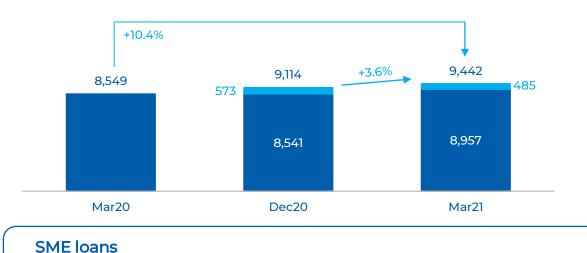


S/ million, Local GAAP

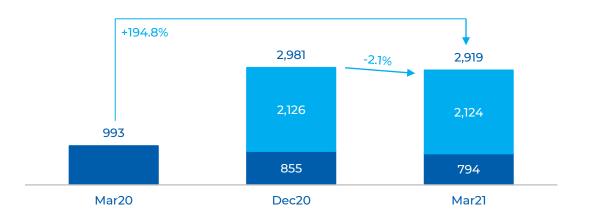




S/ million, Local GAAP



S/ million, Local GAAP



Reactiva Peru

Capitalization remains at comfortable levels, substantially above minimum requirement



- Interbank's capital ratio of 17.0%, above regulatory risk-adjusted minimum capital ratio requirement of 10.6%
- 1Q21 CETI remained relatively stable at a strong 11.5%

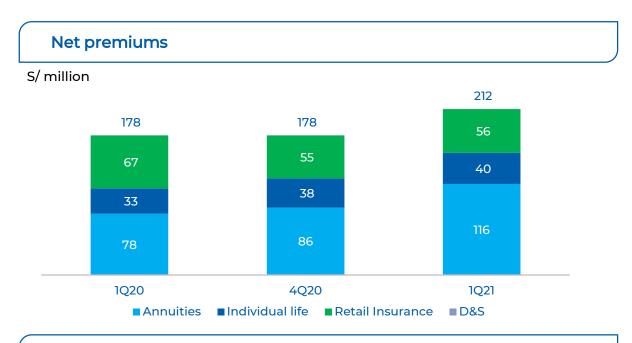
Insurance segment's 1Q21 statement of financial position

Insurance Segment	t' Statemen	t of financi	al position		
S/ million				%chg	%chg
	1Q20	4Q20	1Q21	QoQ	YoY
Assets					
Cash and due from banks and inter-bank funds	500.3	358.0	425.0	18.7%	-15.1%
Financial investments	10,785.0	12,895.0	12,094.4	-6.2%	12.1%
Property, furniture and equipment, net	98.5	92.6	87.4	-5.6%	-11.3%
Other assets	2,012.5	1,965.6	2,168.7	10.3%	7.8%
Total assets	13,396.4	15,311.3	14,775.5	-3.5%	10.3%
Liabilities and equity					
Due to banks and correspondents and interbank funds	90.2	1.1	0.2	-82.4%	-99.8%
Bonds, notes and other obligations	1,015.9	1,152.7	1,204.0	4.4%	18.5%
Insurance contract liabilities	11,157.4	12,501.7	11,768.3	-5.9%	5.5%
Other liabilities	788.7	720.4	801.0	11.2%	1.6%
Total liabilities	13,052.2	14,375.9	13,773.5	-4.2%	5.5%
Equity, net					
Equity attributable to IFS' shareholders	344.2	935.3	1,001.9	7.1%	191.1%
Total equity, net	344.2	935.3	1,001.9	7.1%	191.1%
Total liabilities and equity net	13,396.4	15,311.3	14,775.5	-3.5%	10.3%

Insurance segment's 1Q21 P&L

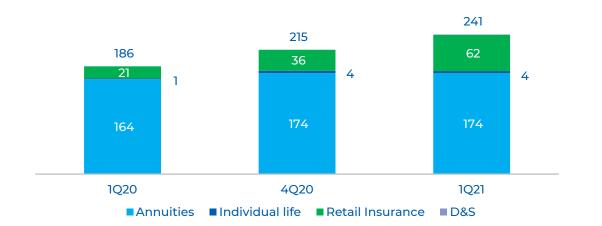
Insurance S	egment's P&I	_ statemer	nt		
S/ million				%chg	%chg
	1Q20	4Q20	1Q21	QoQ	YoY
Interest and similar income	167.9	176.0	175.9	0.0%	4.7%
Interest and similar expenses	-19.8	-22.7	-22.5	-1.0%	13.5%
Net interest and similar income	148.1	153.2	153.4	0.1%	3.6%
Recovery (loss) due to impairment of financial investments	-40.1	13.9	46.9	n.m.	n.m.
Net interest and similar income after impairment loss	108.0	167.1	200.3	19.8%	85.5%
Fee income from financial services, net	-1.0	-2.2	-2.4	8.0%	n.m.
Other income	17.3	58.3	150.6	n.m.	n.m.
Total premiums earned minus claims and benefits	-60.8	-89.7	-117.9	31.5%	94.0%
Net Premiums	178.2	178.4	211.9	18.8%	18.9%
Adjustment of technical reserves	-52.9	-53.5	-88.9	66.3%	68.1%
Net claims and benefits incurred	-186.1	-214.5	-240.9	12.3%	29.5%
Other expenses	-72.4	-94.0	-78.8	-16.2%	8.7%
Income before translation result and income tax	-9.0	39.5	151.8	n.m.	n.m.
Translation result	-12.6	-1.9	-14.7	n.m.	17.1%
Income tax	-	-	-	n.m.	n.m.
Profit for the period	-21.6	37.7	137.1	n.m.	n.m.
ROAE	n.m.	17.1%	56.6%		
Efficiency ratio	11.9%	12.1%	10.0%		

Higher net claims and benefits offset by a recovery in premiums



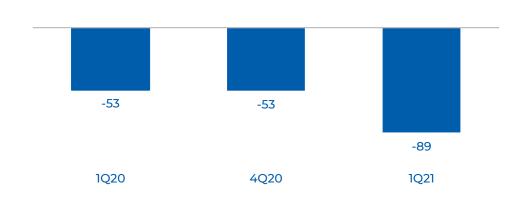
Net claims and benefits incurred

S/ million



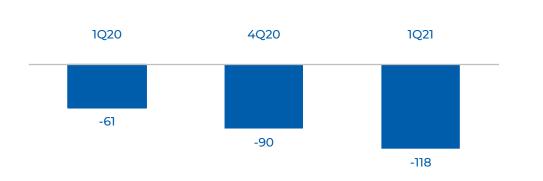
Adjustment of technical reserves

S/ million

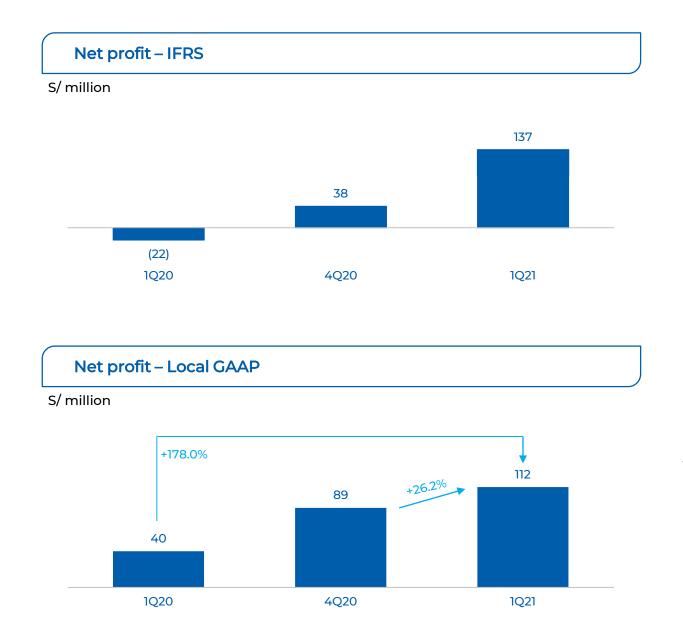


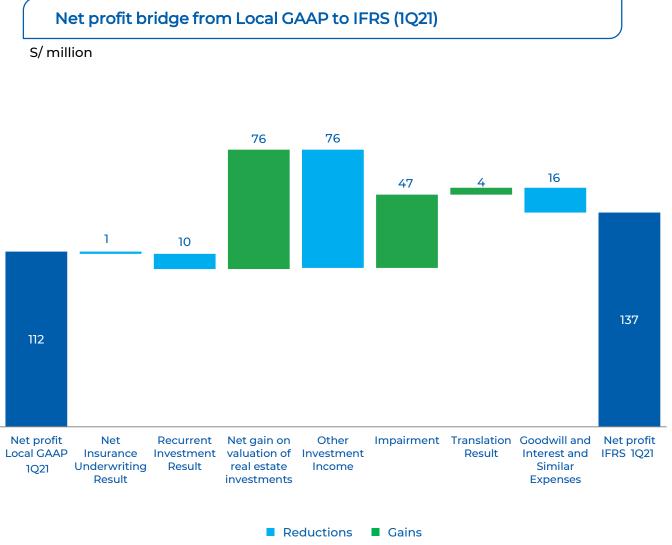
Net insurance underwriting result

Total premiums earned minus claims and benefits (S/ million)



Insurance segment's net profit IFRS vs. Local GAAP





Wealth management segment's 1Q21 statement of financial position

Wealth Management Segment' Statement of financial position					
S/ million				%chg	%chg
	1Q20	4Q20	1Q21	QoQ	YoY
Assets					
Cash and due from banks and inter-bank	758.8	596.8	767.4	28.6%	1.1%
funds	750.0	350.0	707.4	20.070	1.170
Financial investments	1,395.1	1,881.0	1,916.3	1.9%	37.4%
Loans, net of unearned interest	1,611.2	1,660.7	1,724.4	3.8%	7.0%
Impairment allowance for loans	-0.1	-0.2	-0.2	44.1%	67.8%
Property, furniture and equipment, net	35.4	32.7	32.4	-1.0%	-8.6%
Other assets	170.0	137.6	125.1	-9.1%	-26.4%
Total assets	3,970.4	4,308.6	4,565.3	6.0%	15.0%
Liabilities and equity					
Deposits and obligations	2,886.8	2,855.5	2,965.6	3.9%	2.7%
Due to banks and correspondents and inter-	268.2	300.6	330.7	10.0%	23.3%
bank funds	200.2	300.6	330.7	10.0%	23.3%
Other liabilities	55.8	77.6	77.5	-0.2%	38.8%
Total liabilities	3,210.8	3,233.7	3,373.7	4.3%	5.1%
Equity, net					
Equity attributable to IFS' shareholders	759.7	1,074.9	1,191.6	10.9%	56.9%
Total equity, net	759.7	1,074.9	1,191.6	10.9%	56.9%
Total liabilities and equity net	3,970.4	4,308.6	4,565.3	6.0%	15.0%

Wealth management segment's 1Q21 P&L

Wealth Mana	agement's P&	L stateme	nt		
S/ million				%chg	%chg
	1Q20	4Q20	1Q21	QoQ	YoY
Interest and similar income	41.1	51.1	37.8	-26.0%	-8.0%
Interest and similar expenses	-15.5	-10.8	-9.6	-10.9%	-38.3%
Net interest and similar income	25.5	40.4	28.2	-30.1%	10.5%
Impairment loss of loans, net of recoveries	-0.0	0.0	-0.1	n.m.	n.m.
Recovery (loss) due to impairment of financial investments	-0.2	8.1	0.4	-95.1%	n.m.
Net interest and similar income after impairment loss	25.3	48.5	28.6	-41.1%	12.7%
Fee income from financial services, net	43.0	40.5	49.3	22.0%	14.7%
Other income	-85.8	106.9	47.7	-55.4%	n.m.
Other expenses	-34.9	-39.2	-32.4	-17.5%	-7.2%
Income before translation result and income tax	-52.3	156.6	93.2	-40.5%	n.m.
Translation result	-3.0	1.9	-2.7	n.m.	-11.1%
Income tax	0.7	-3.9	-3.6	-6.9%	n.m.
Profit for the period	-54.7	154.7	86.9	-43.8%	n.m.
ROAE	n.m.	62.8%	30.7%		
Efficiency ratio	n.m.	20.6%	25.4%		

Definitions

Concept	Definition
Total revenues	Net interest and similar income + Fee income from financial services + Other income + Net premiums earned
Efficiency ratio	(Salaries and employee benefits + Administrative expenses + Depreciation and amortization) / (Net interest and similar income + Fee income + Other income + Net premiums earned)
NIM	(Net interest and similar income) / (Average interest-earning assets)
Interest earning assets	Total loans + total investment available for sale + total cash and due from banks funds
Relevant net income	Relevant net income for dividend payments
% Revenues	(Fee income + Other income) / (Net interest income + Fee income + Other income)
Loan-to-deposit ratio	Total gross loans / Deposits
Consumer loans	Consumer loans excluding credit cards
NPL coverage ratio	Stock of provisions / (Exposure under Stage 3 + Refinanced loans)
(S2 + S3) ratio	(Exposure under Stage 2 and Stage 3) / (Total exposure under IFRS 9)
NPL ratio	(Exposure under Stage 3 and refinanced loans) / (Total exposure under IFRS 9)
Expected loss	(Stock of provisions) / (Total exposure)
Cost of risk	(Annualized impairment loss on loans, net of recoveries) / (Average gross loans)

Safe Harbor for Forward-Looking Statements

This corporate presentation contains "forward looking statements" within the meaning of Section 21E of the Securities Exchange Act of 1934. All statements other than statements of historical facts included in this corporate presentation regarding IFS' business, financial condition, results of operations and certain of IFS' plans, objectives, assumptions, projections, expectations or beliefs and statements regarding other future events or prospects are forward-looking statements. These statements include, without limitation, those concerning: IFS' strategy and IFS' ability to achieve it; IFS' recent developments; expectations regarding sales, profitability and growth; IFS' possible or assumed future results of operations; capital expenditures and investment plans; adequacy of capital; and financing plans. In addition, this corporate presentation includes forward-looking statements relating to IFS' potential exposure to various types of market risks, such as macroeconomic risk, Peru specific risks, foreign exchange rate risk, interest rate risks and other risks related to IFS' financial performance. The words "aim," "may," "will," "expect," "is expected to," "anticipate," "believe," "future," "continue," "help," "estimate," "plan," "schedule," "intend," "should," "would be," "seeks," "estimates," "shall," or the negative or other variations thereof, as well as other similar expressions regarding matters that are not historical facts, are or may indicate forward-looking statements.

IFS has based these forward-looking statements on its management's current views with respect to future events and financial performance. These views reflect the best judgment of IFS' management but involve a number of risks and uncertainties which could cause actual results to differ materially from those predicted in IFS' forward-looking statements and from past results, performance or achievements. Although we believe that the estimates reflected in the forward-looking statements are reasonable, such estimates may prove to be incorrect. By their nature, forward-looking statements involve risk and uncertainty because they relate to events and depend on circumstances that will occur in the future. There are a number of factors that could cause actual results and developments to differ materially from those expressed or implied by these forward-looking statements. These factors include, among other things: (a) IFS' holding company structure; (b) economic, business and political developments in Peru and globally; (c) changes in Peruvian, Panamanian and Bahamian and other foreign laws and regulations, including the adoption of new capital requirements for banks or insurance companies; (d) increased competition in the Peruvian financial services and insurance markets; (e) increased inflation; (f) exchange rate instability and government measures to control foreign exchange rates; (g) developments affecting the purchasing power of middle income consumers or consumer spending generally; (h) increases in interest rates; (i) downturns in the capital markets and changes in capital markets in general that affect policies or attitudes towards lending to Peru or Peruvian companies or securities issued by Peruvian companies; (i) IFS' ability to keep up with technological changes; (k) the inability to obtain the capital we need for further expansion of IFS' businesses; (I) the inability to attract and retain key personnel; (m) changes in tax laws; (n) severe weather, natural disasters and adverse climate changes; (o) changes in regional or global markets; (p) dependence on sovereign debt in IFS' investment portfolios; (q) credit and other risks of lending, such as increases in defaults of borrowers; (r) increased costs of funding or IFS' inability to obtain additional debt or equity financing on attractive terms or at all; (s) a deterioration in the quality of IFS' assets; (t) allowances for impairment losses may be inadequate; (u) changes to accounting standards; (v) changes in actuarial assumptions upon which IFS' annuity business is based; (w) failure to adequately price insurance premiums; (x) decreases in the spread between investment yields and implied interest rates in annuities; (y) dependence on information technology systems and cybersecurity risks; and (z) other risks and uncertainties.

Additionally, new risks and uncertainties can emerge from time to time, and it is not possible for IFS to predict all future risks and uncertainties, nor can IFS assess their potential impact. Accordingly, you should not place undue reliance on forward-looking statements as a prediction of actual results.

All forward-looking statements included in this corporate presentation are based on information available to IFS on the date of this corporate presentation. IFS undertakes no obligation to update publicly or revise any forward-looking statement, whether as a result of new information, future events or otherwise, except as may be required by applicable law. All other written and oral forward-looking statements attributable to IFS or persons acting on IFS' behalf are expressly qualified in their entirety by the cautionary statements contained throughout this corporate presentation.

