

Annual Shareholders' Meeting Presentation

April 2019

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## **IFS Overview**

## **Intercorp** Financial Services

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## Highlights 2018

Interbank	<ul> <li>Record year in growth and earnings, with strong improvement in cost of risk</li> <li>Earnings reached S/ 1,025 million, a 16.5% increase YoY; 20.3% ROAE</li> <li>17.3% YoY loan growth, supported by a 28.4% growth in credit cards</li> <li>Cost of risk down 60 bps YoY, to 2.5%</li> </ul>
Interseguro	<ul> <li>Fully merged Interseguro plus Seguros Sura, consolidated as market leader in annuities</li> <li>FY18 recurring ROAE increased 240 bps to 9.4%</li> <li>YoY growth in premiums of 45.6%, boosted by merger with Seguros Sura and 4Q18 results</li> <li>Leader in annuities with 30.2% market share from 23.6% in 2017</li> </ul>
Inteligo	<ul> <li>Solid year in revenues, efficiency and profitability, despite adverse market conditions on investments at year end</li> <li>Solid growth of 9.1% in AUM plus deposits for the year</li> <li>Interfondos will complement wealth management business product offering</li> </ul>
Intercorp Financial Services	<ul> <li>19.6% YoY growth in recurring profits at IFS</li> <li>Normalized ROAE at 18.6%</li> <li>Double digit growth in total revenues helped a 230 bps improvement in efficiency ratio, down to 34.8%</li> </ul>

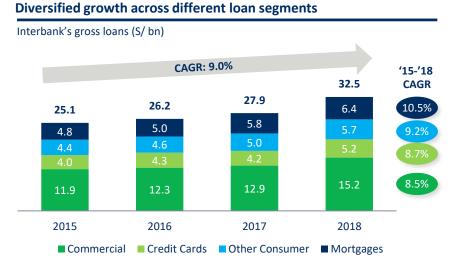




Agenda	
1	Unique platform to benefit from growth potential
2	Consistently delivering high growth & profitability
3	Clear strategy

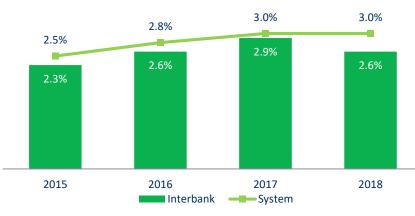


## Interbank has a sustained healthy growth with good asset quality

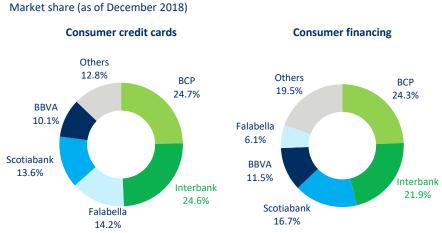


#### Better asset quality than the system despite focus on retail

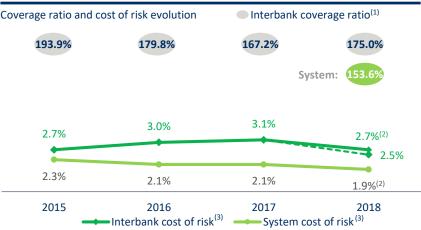
PDL Ratio



#### Leading position in credit cards and consumer loans



#### Cost of risk reflects loan mix, resulting in high coverage ratio



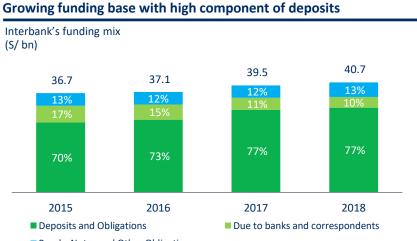
Source: SBS and Company information as of December 2018.

Note: Under Peruvian SBS GAAP.

(1) Allowance for loan losses as a percentage of past-due loans.

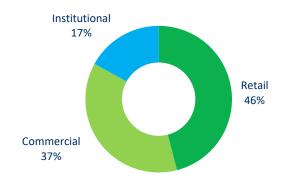
(2) Cost of risk including the effect of voluntary provisions for S/ 100.0 million constituted in January 2018 to cover potential risks related to the exposure to the construction sector, net of a release of these provisions for S/ 30.0 million. Excluding these items, cost of risk was 2.5% for Interbank and 1.9% for the system for 2018. (3) Cost of risk is calculated as provision expense divided by average loans.

# Interbank has a diversified funding base coupled with a growing deposit base



#### Well balanced deposits breakdown

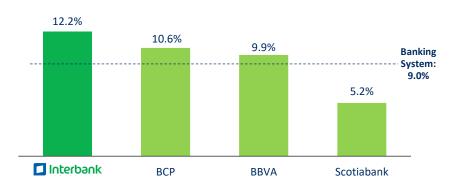
Interbank's deposits breakdown as of December 2018



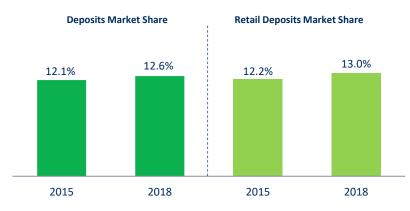
#### Bonds, Notes and Other Obligations

#### Interbank has a growing deposit-gathering franchise with suitable liquidity



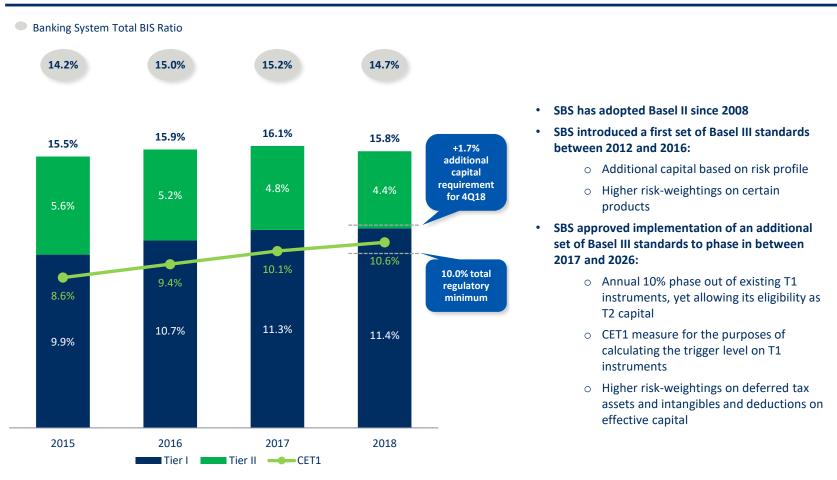






## Interbank has solid capitalization levels

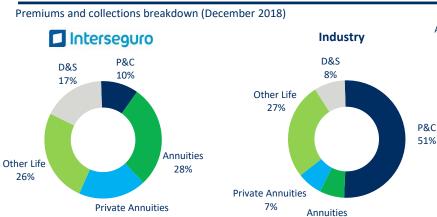
#### Interbank's capitalization levels are above Peru's banking system



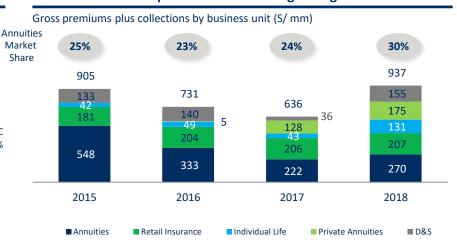
## Interseguro is a key player in Peru's life insurance business

7%

#### Strategic focus on life insurance

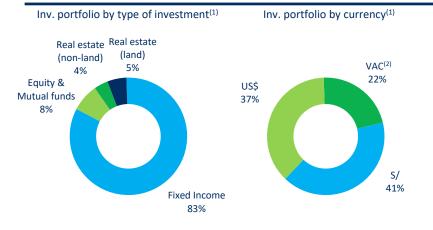


#### Introduction of new products to continue growing



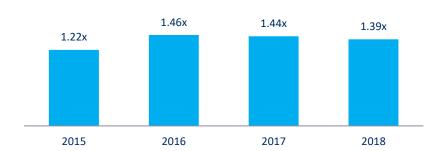
#### Strategic asset allocation

19%



#### Strong capitalization

Net worth surplus (x)



Source: SBS and Company information as of December 2018. Note: Under Peruvian SBS GAAP.

By year-end 2014, Interseguro subscribed a two-year contract of disability and survivorship insurance related to the Private Pension System for the period 2015-2016. Premiums under this contract were totally reinsured. D&S premiums from 2018 onwards correspond to the acquired business of S. Sura. (1) Under IFRS.

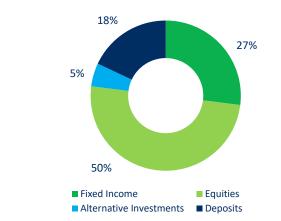
Indexed to inflation.

## Inteligo: Solid wealth management business

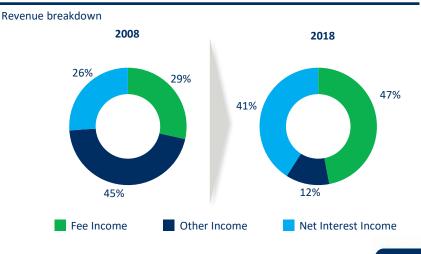


#### Positive trend on AUM + deposits growth...

... with a diversified client portfolio



#### ... supported by increasing fee and net interest income



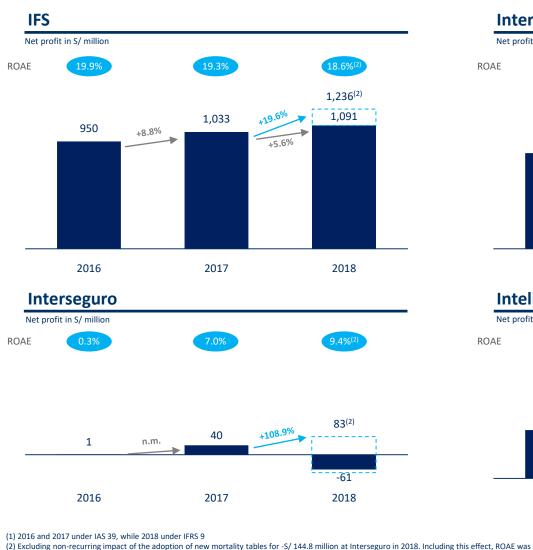
#### High profitability...

Fees / Avg. AUM



Source: Company information as of December 2018. Note: Data presented for Inteligo Bank. (1) GDP growth multiplier based on AuM + deposits growth in soles.

Agenda	
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16.6% for IFS and n.m. for Interseguro in 2018

(3) Excluding non-recurring gain on sale of securities for S/ 27.2 million, net of taxes and workers profit sharing for S/ 2.1 million at Interbank in 2017. Including this effect, ROAE was 20.1% for Interbank in 2017



## IFS: Consistently delivering high growth & profitability



Source: Company information as of December 2018. (1) ROE excluding the effect of one-time adjustment of technical reserves for S/ 144.8 million due to the adoption of new mortality tables at Interseguro in 2018. Including this effect, ROE was 16.6% for 2018.

(2) Dividends declared for the corresponding year's results.

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2	
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## **Clear strategic priorities**

**Intercorp** Financial Services



## INTELIGO



### **Superior experience**

- Frictionless digital products and services to provide the best customer experience
- Customer journey and life-cycle management
- Self-service solutions

### Smart bank

- Deep analytics for customer knowledge and decision making
- Customer centricity
- Advanced models: commercial, risk, collections

## Transform from physical world

- World-class digital capabilities
- Technological and operational efficiency
- New role of financial stores
- New communication and customer service platforms

### **Talent**

- Foster analytical and digital skills
- Continue to attract new skillset
- Great Place to Work

## Solid customer, revenue and earnings growth