Financial Services

## Intergroup Financial Services Corp. Reports Fourth Quarter 2009 Earnings

Lima, Peru, February 2, 2010. Intergroup Financial Services Corp. (Bolsa de Valores de Lima: IFS) announced today its unaudited results for the fourth quarter 2009. These results are reported on a consolidated basis in accordance with Peruvian GAAP in nominal Peruvian Nuevos Soles.

## Intergroup:

- Intergroup's net earnings were S/ . 507.9 million (EPS: S/ . 5.4) in 2009, more than double the previous year's earnings, driven by strong contributions from Interbank and Interseguro.
- Net earnings were S/. 159.2 million in 4Q09, a $6.7 \%$ increase QoQ and a $170.4 \% \mathrm{YoY}$ as a result of an increase in the gross financial margin.
- During 2009, Intergroup strengthened capitalization and improved efficiency.


## Interbank:

- Interbank's net earnings were a record S/ . 429.4 million in 2009, a 58.8\% increase compared to 2008, driven by growth in the gross financial margin, fee income from financial services and improvements in efficiency.
- Interbank's net earnings remained stable QoQ and increased $88.7 \% \mathrm{YoY}$ as a result of significant growth in the gross financial margin.
- Interbank's loan portfolio grew $4.9 \% \mathrm{QoQ}$ and $7.5 \%$ YoY, above the industry's growth rate of $4.5 \% \mathrm{QOQ}$ and $-0.5 \% \mathrm{YoY}$. During the first three quarters of 2009, loan growth was affected by the economic slowdown. However, during the fourth quarter demand picked up, leading to a higher loan growth rate.
- Net interest margin was $9.0 \%$ in 4 Q 09 , above the industry's average of $7.1 \%$ and an increase of 220 basis points compared to 4Q08.
- Asset quality continued to improve in 4 Q 09 . The past-due loan ratio declined from $1.6 \%$ to $1.5 \%$ QoQ, while the reserve coverage ratio increased from $261.2 \%$ to $266.6 \%$ QoQ.


## Interseguro:

- Interseguro's net earnings were S/. 31.8 million in 4Q09, a $73.4 \%$ increase QoQ as a result of higher returns on the investment portfolio.


## Intergroup

## 2009 Performance

Intergroup's net earnings were S/ . 507.9 million in 2009, a $102.1 \%$ increase compared to 2008, driven by strong contributions from both subsidiaries. Interbank's earnings grew $58.8 \%$ as a result of growth in the average loan portfolio, a decline in the cost of funds and higher returns on the investment portfolio. Interseguro's net earnings increased from S/. 6.6 million in 2008 to $\mathrm{S} / .76 .1$ million in 2009 as a result of an improvement in the technical margin and higher returns on the investment portfolio, driven by a recovery in the financial markets. Intergroup's ROE was $32.1 \%$ in 2009, above the $18.4 \%$ reported in 2008.

| S/. million | 2007 | 2008 | 2009 | $\begin{array}{r} \hline \% \mathrm{chg} \\ 09 / 08 \end{array}$ | $\begin{array}{r} \hline \% c h g \\ 08 / 07 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Financial income | 1,190.6 | 1,550.6 | 1,983.8 | 27.9\% | 30.2\% |
| Financial expenses | -296.9 | -491.3 | -438.1 | -10.8\% | 65.5\% |
| Gross financial margin | 893.6 | 1,059.3 | 1,545.7 | 45.9\% | 18.5\% |
| Provisions | -125.0 | -232.4 | -363.3 | 56.4\% | 85.8\% |
| Net financial margin | 768.6 | 826.9 | 1,182.4 | 43.0\% | 7.6\% |
| Fee income from financial services, net | 258.9 | 306.3 | 390.2 | 27.4\% | 18.3\% |
| Result from insurance underwriting, net | -71.5 | -59.0 | -35.6 | -39.6\% | -17.4\% |
| Administrative expenses | -534.3 | -725.0 | -836.9 | 15.4\% | 35.7\% |
| Net operating margin | 421.7 | 349.2 | 700.0 | 100.5\% | -17.2\% |
| Depreciation and amortization | -52.2 | -58.7 | -75.7 | 28.9\% | 12.4\% |
| Other income (expenses) | 38.6 | 69.9 | 65.4 | -6.4\% | 81.2\% |
| Income before tax and profit sharing | 408.1 | 360.3 | 689.8 | 91.4\% | -11.7\% |
| Income tax and profit sharing | -123.5 | -109.0 | -181.8 | 66.8\% | -11.7\% |
| Income from continuing operations | 284.6 | 251.3 | 507.9 | 102.1\% | -11.7\% |
| Net income | 284.6 | 251.3 | 507.9 | 102.1\% | -11.7\% |
| Attributable to IFS shareholders | 277.3 | 249.4 | 504.9 | 102.5\% | -10.1\% |
| EPS | 3.01 | 2.68 | 5.40 |  |  |
| ROE | 26.0\% | 18.4\% | 32.1\% |  |  |

## 4Q09 Performance

Intergroup's earnings per share were S/. 1.69 in 4 Q 09 (Net earnings: S/. 159.2 million), a $6.7 \%$ increase QoQ and a $170.4 \%$ increase YoY. ROE was $40.2 \%$ in 4 Q 09 , above the $39.9 \%$ reported in $3 Q 09$ and above the $17.2 \%$ in $4 Q 08$.

| Intergroup's Balance Sheet Summary |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| S/ . million | 4Q08 | 3Q09 | 4Q09 | $\begin{gathered} \hline \text { \%chg } \\ \text { QoQ } \end{gathered}$ | \%chg YoY |
| Cash and due from banks | 2,751.3 | 2,788.0 | 3,263.3 | 17.0\% | 18.6\% |
| Investments, net | 3,791.9 | 4,136.4 | 4,234.7 | 2.4\% | 11.7\% |
| Loan portfolio, net | 8,936.9 | 9,159.1 | 9,610.2 | 4.9\% | 7.5\% |
| Fixed assets, net | 520.4 | 556.4 | 534.6 | -3.9\% | 2.7\% |
| Discontinued operations | - | - | - | n.m. | n.m. |
| Other assets | 638.9 | 762.7 | 649.4 | -14.8\% | 1.6\% |
| Total Assets | 16,639.3 | 17,402.6 | 18,292.2 | 5.1\% | 9.9\% |
| Deposits and obligations | 9,596.7 | 11,089.9 | 11,400.4 | 2.8\% | 18.8\% |
| Due to banks | 3,100.7 | 1,138.2 | 1,461.3 | 28.4\% | -52.9\% |
| Bonds and obligations | 457.1 | 1,473.3 | 1,476.6 | 0.2\% | 223.1\% |
| Technical reserves for premiums and clail | 1,496.2 | 1,495.5 | 1,524.3 | 1.9\% | 1.9\% |
| Discontinued operations | - | - | - | n.m. | n.m. |
| Other liabilities | 575.3 | 530.2 | 622.0 | 17.3\% | 8.1\% |
| Total Liabilities | 15,225.9 | 15,727.1 | 16,484.6 | 4.8\% | 8.3\% |
| Intergroup shareholders' equity | 1,406.7 | 1,666.5 | 1,797.7 | 7.9\% | 27.8\% |
| Minority interest | 6.6 | 9.0 | 10.0 | 11.2\% | 50.4\% |
| Total shareholders' equity | 1,413.4 | 1,675.5 | 1,807.7 | 7.9\% | 27.9\% |

Intergroup's Profit and Loss Statement Summary

| S/. million | 4Q08 | 3Q09 | 4Q09 | $\begin{gathered} \hline \text { \%chg } \\ \text { QoQ } \end{gathered}$ | \%chg <br> YoY |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Financial income | 418.5 | 516.5 | 493.1 | -4.5\% | 17.8\% |
| Financial expenses | -142.9 | -91.7 | -87.2 | -5.0\% | -39.0\% |
| Gross financial margin | 275.7 | 424.8 | 406.0 | -4.4\% | 47.3\% |
| Provisions | -107.3 | -84.9 | -89.4 | 5.4\% | -16.6\% |
| Net financial margin | 168.4 | 339.9 | 316.5 | -6.9\% | 88.0\% |
| Fee income from financial services, net | 91.1 | 111.0 | 103.7 | -6.6\% | 13.8\% |
| Result from insurance underwriting, net | -4.2 | -10.3 | -8.6 | -16.5\% | 106.8\% |
| Administrative expenses | -192.1 | -220.5 | -211.5 | -4.1\% | 10.1\% |
| Net operating margin | 63.2 | 220.0 | 200.1 | -9.1\% | 216.4\% |
| Depreciation and amortization | -15.7 | -18.1 | -22.3 | 23.1\% | 41.8\% |
| Other income (expenses) | 10.3 | -0.0 | 43.1 | n.m. | 317.7\% |
| Income before tax and profit sharing | 57.8 | 201.9 | 220.9 | 9.4\% | 281.9\% |
| Income tax and profit sharing | 1.0 | -52.7 | -61.7 | 17.2\% | n.m. |
| Income from continuing operations | 58.9 | 149.2 | 159.2 | 6.7\% | 170.4\% |
| Net income | 58.9 | 149.2 | 159.2 | 6.7\% | 170.4\% |
| Attributable to IFS shareholders | 58.4 | 148.3 | 158.3 | 6.7\% | 171.1\% |
| EPS | 0.62 | 1.59 | 1.69 |  |  |
| ROE | 17.2\% | 39.9\% | 40.2\% |  |  |

## Year-on-year performance

Net earnings (attributable Intergroup's shareholders) were $\mathrm{S} / .158 .3$ million, a $171.1 \%$ increase YoY, driven by $47.3 \%$ growth in the gross financial margin. Financial income increased $17.8 \%$ YoY as a result of a $15.9 \%$ increase in interest on loans at

Interbank, as well as a significant increase in investment income in both subsidiaries. Financial expenses decreased $39.0 \%$ YoY driven by a reduction in Interbank's cost of funds.

Fee income from financial services grew $13.8 \%$ YoY, mainly as a result of higher commissions on collection and payment services and fees on corporate finance advisory. The loss from insurance underwriting was $\mathrm{S} / .8 .6$ million, more than double the loss reported in 4 Q 08 as a result of a $\mathrm{S} / .4 .3$ million increase in claims.

Administrative expenses increased $10.1 \%$ YoY, a lower growth rate than in previous years.

As a result of these factors, income before taxes and profit sharing increased 281.9\% YoY. Income tax and profit sharing increased S/. 62.7 million due to the fact that in 4Q08, there was a non-recurring increase in deferred tax assets. As a result, net earnings (attributable to Intergroup's shareholders) increased 171.1\%

## Quarter-on-quarter performance

Net earnings (attributable to Intergroup's shareholders) increased 6.7\% QoQ, driven by a S/. 43.1 million increase in other income and a $4.1 \%$ decrease in administrative expenses. Gross financial margin decreased $4.4 \%$ as a result of a $53.5 \%$ decrease in investment income at Interbank, partially offset by a S/. 27.1 million gain from the application of a new mark-to-market accounting rule at Interseguro.

Provision expenses increased $5.4 \%$ as a result of loan growth at Interbank. The result from insurance underwriting improved from a $\mathrm{S} / .10 .3$ million loss in 3Q09, to a $\mathrm{S} /$. 8.6 million loss in 4 Q 09 , as a result of a $\mathrm{S} / .4 .7$ million decrease in reserves.

Other income increased mainly as a result of a $\mathrm{S} / .27 .9$ million provision reversal at Interbank, a S/. 6.1 million increase in recoveries from write-offs at Interbank and a S/ . 5.3 million increase in income from subsidiaries.

## CONTRIBUTION OF SUBSIDIARIES

The table below illustrates the contribution of Interbank and Interseguro to Intergroup's earnings.

Intergroup's Profit and Loss Statement Summary

| S/ million | $\mathbf{4 Q 0 8}$ | $\mathbf{3 Q 0 9}$ | $\mathbf{4 Q 0 9}$ | \%chg <br> QoQ | \%chg <br> YoY |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Interbank |  |  |  |  |  |
| Interseguro | 68.5 | 128.3 | 129.2 | $0.7 \%$ | $88.7 \%$ |
| Intergroup accounts: | -7.3 | 18.3 | 31.8 | $73.4 \%$ | n.m. |
| $\quad$ Return on investment portfolio |  |  |  |  |  |
| Exchange loss, net | 13.7 | 3.4 | 2.5 | $-25.0 \%$ | $-81.4 \%$ |
| $\quad$ Taxes on dividends | 0.6 | 2.7 | 0.0 | $-100.0 \%$ | $-99.9 \%$ |
| $\quad$ Other expenses and other income | -0.9 | -1.6 | -4.6 | $192.9 \%$ | $390.2 \%$ |
| Consolidation adjustments | -1.9 | -3.1 | 0.6 | $-119.4 \%$ | $-132.4 \%$ |
| Total | -14.3 | 0.2 | -1.3 | n.m. | $-90.6 \%$ |
|  | $\mathbf{5 8 . 4}$ | $\mathbf{1 4 8 . 3}$ | $\mathbf{1 5 8 . 3}$ | $\mathbf{6 . 7 \%}$ | $\mathbf{1 7 1 . 1 \%}$ |

Both subsidiaries have significantly contributed to Intergroup's increase in net earnings. The following two sections analyze in detail each subsidiary's performance.

## Interbank

## 2009 Performance

Interbank's net earnings were S/ . 429.4 million in 2009, a 58.8\% increase compared to 2008. As a result, ROE was $37.3 \%$ in 2009 compared to $31.2 \%$ in 2008. The main factor contributing to the increase in net earnings was a $42.5 \%$ increase in the gross financial margin, partially offset by a $56.4 \%$ increase in provisions and a $14.9 \%$ increase in administrative expenses. The increase in the gross financial margin was due to growth in average loan volume, lower financial expenses and realized gains in the investment portfolio. The higher provision expenses are associated with loan growth and higher delinquencies in the consumer loan portfolio.

Profit and Loss Statement Summary

| S/ . million |  |  |  | \%chg | \% chg |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2007 | 2008 | 2009 | 09/08 | 08/07 |
| Financial income | 1,000.6 | 1,398.9 | 1,800.0 | 28.7\% | 39.8\% |
| Financial expenses | -263.3 | -421.2 | -406.7 | -3.4\% | 60.0\% |
| Gross financial margin | 737.4 | 977.7 | 1,393.4 | 42.5\% | 32.6\% |
| Provisions | -125.0 | -232.4 | -363.3 | 56.4\% | 85.8\% |
| Net financial margin | 612.4 | 745.3 | 1,030.1 | 38.2\% | 21.7\% |
| Fee income from financial services, net | 271.3 | 340.7 | 433.7 | 27.3\% | 25.6\% |
| Administrative expenses | -529.0 | -703.8 | -808.4 | 14.9\% | 33.0\% |
| Net operating margin | 354.7 | 382.2 | 655.4 | 71.5\% | 7.8\% |
| Depreciation and amortization | -49.2 | -56.4 | -71.7 | 27.1\% | 14.7\% |
| Other income (expenses) | 30.7 | 36.9 | 11.1 | -69.9\% | 20.0\% |
| Income before tax and profit sharing | 336.2 | 362.6 | 594.8 | 64.0\% | 7.9\% |
| Expenses tax and profit sharing | -108.4 | -92.3 | -165.4 | 79.3\% | -14.9\% |
| Net income | 227.8 | 270.4 | 429.4 | 58.8\% | 18.7\% |
| ROE | 31.9\% | 31.2\% | 37.3\% |  |  |

Financial income (before exchange difference) rose $28.7 \%$ as a result of a $36.0 \%$ increase in interest and commissions on loans and a $58.2 \%$ increase in investment income. The increase in interest and commissions on loans was due to a $29.6 \%$ increase in average loan volume and an 80 basis points increase in yield, from 15.2\% in 2008, to $16.0 \%$ in 2009. The high growth rate in the average loan portfolio was the result of the $55.5 \%$ growth rate achieved in 2008, given that in 2009, Ioans grew $7.5 \%$ as a result of the economic slowdown in Peru. The increase in investment returns was mainly attributable to realized gains on the sale of sovereign and global bonds totaling S/ . 54.6 million, net of taxes, in 2009.

Financial expenses decreased $3.4 \%$ as a result of a $7.7 \%$ decrease in interest on deposits and an $8.2 \%$ decrease in interest on due to banks and interbank funds, partially offset by a $72.9 \%$ increase in interest on securities and bonds. Interest on deposits declined, despite a $32.0 \%$ increase in average volume due to a decrease in the average cost, from $3.2 \%$ in 2008, to $2.3 \%$ in 2009. The decline in interest on due
to banks and interbank funds was attributable to a decline in the cost of funds, from $5.0 \%$ in 2008 to $4.7 \%$ in 2009. Interbank's average cost of funding decreased 90 basis points, from $3.8 \%$ in 2008 , to $2.9 \%$ in 2009 as a result of lower rates and a higher proportion of demand deposits in the funding mix.

Fee income from financial services increased $27.3 \%$ as a result of growth in fees from credit and debit cards, in addition to fees from corporate finance advisory. Administrative expenses increased 14.9\%during 2009, a much lower growth rate than the previous year, due to the fact that Interbank's expansion was more moderate in 2009 compared to the previous two years.

## 4Q09 Performance

During 4Q09, Interbank reported S/. 130.2 million in net earnings, a $0.7 \%$ increase QoQ and an $88.7 \%$ increase YoY. ROE was $38.6 \%$ in 4Q09, lower than the $43.0 \%$ reported in 3Q09, and higher than the $30.8 \%$ reported in $4 Q 08$. The YoY increase in net earnings was due to a $31.3 \%$ increase in the gross financial margin, a $18.2 \%$ increase in fee income from financial services and a $16.6 \%$ decrease in provision expenses.

Profit and Loss Statement Summary

| S/ . million |  |  |  | \%chg | \%chg YoY |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 08 | 3Q 09 | 4Q 09 |  |  |
| Financial income | 407.4 | 466.3 | 434.3 | -6.8\% | 6.6\% |
| Financial expenses | -136.9 | -85.6 | -79.2 | -7.5\% | -42.1\% |
| Gross financial margin | 270.5 | 380.7 | 355.1 | -6.7\% | 31.3\% |
| Provisions | -107.3 | -84.9 | -89.4 | 5.4\% | -16.6\% |
| Net financial margin | 163.2 | 295.8 | 265.7 | -10.2\% | 62.8\% |
| Fee income from financial services, net | 102.9 | 111.9 | 121.6 | 8.6\% | 18.2\% |
| Administrative expenses | -188.8 | -204.1 | -206.7 | 1.3\% | 9.5\% |
| Net operating margin | 77.3 | 203.7 | 180.5 | -11.4\% | 133.6\% |
| Depreciation and amortization | -15.1 | -17.2 | -20.9 | 21.4\% | 38.3\% |
| Other income (expenses) | 3.7 | -7.5 | 25.9 | n.m. | 599.7\% |
| Income before tax and profit sharing | 65.9 | 178.9 | 185.5 | 3.7\% | 181.6\% |
| Expenses tax and profit sharing | 3.1 | -49.7 | -55.4 | 11.4\% | n.m |
| Net income | 69.0 | 129.2 | 130.2 | 0.7\% | 88.7\% |
| ROE | 30.8\% | 43.2\% | 38.6\% |  |  |

## INTEREST EARNING ASSETS

Interbank's interest earning assets reached S/. 15,114.5 million in 4Q09, a 6.2\% increase QoQ and an 11.8\% increase YoY. QoQ growth was the result of a $4.9 \%$ increase in net loans and a $16.0 \%$ increase in cash and due from banks. YoY growth was due to a $7.5 \%$ increase in net loans, a $17.2 \%$ increase in cash and due from banks and a $24.6 \%$ increase in the investment portfolio.

Interest Earning Assets

| S/ . million |  |  |  | \% chg | \% chg |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 08 | 3Q 09 | 4Q 09 | QoQ | YoY |
| Cash and due from banks | 2,753.5 | 2,780.9 | 3,226.6 | 16.0\% | 17.2\% |
| Investments, net | 1,828.0 | 2,289.6 | 2,277.7 | -0.5\% | 24.6\% |
| Loan portfolio, net | 8,937.2 | 9,159.1 | 9,610.2 | 4.9\% | 7.5\% |
| Total interest earnings assets | 13,518.7 | 14,229.6 | 15,114.5 | 6.2\% | 11.8\% |

Loan Portfolio

| S/ . million |  |  |  | \% chg | \% chg |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 08 | 3Q 09 | 4Q 09 | QoQ | YoY |
| Current loans: |  |  |  |  |  |
| Retail | 4,388.8 | 4,726.3 | 4,876.9 | 3.2\% | 11.1\% |
| Commercial | 4,786.9 | 4,748.7 | 5,073.0 | 6.8\% | 6.0\% |
| Total current loans | 9,175.7 | 9,475.0 | 9,949.9 | 5.0\% | 8.4\% |
| Restructured and refinanced loans | 98.4 | 89.4 | 95.4 | 6.7\% | -3.1\% |
| Past due loans | 113.2 | 152.0 | 151.5 | -0.3\% | 33.8\% |
| Gross loans | 9,387.3 | 9,716.5 | 10,196.8 | 4.9\% | 8.6\% |
| Add (less) | 0.0 | 0.0 | 0.0 | 0.0\% | 0.0\% |
| Accrued interest from current loans | 93.3 | 104.6 | 104.4 | -0.3\% | 11.9\% |
| Deferred interest and interest collected in a | -222.9 | -265.0 | -286.9 | 8.3\% | 28.7\% |
| Accrued and deferred interest | -129.6 | -160.3 | -182.6 | 13.9\% | 40.9\% |
| Allowance for loan losses | -320.5 | -397.0 | -404.0 | 1.8\% | 26.0\% |
| Total direct loans, net | 8,937.2 | 9,159.1 | 9,610.2 | 4.9\% | 7.5\% |

Loan growth was $4.9 \%$ QoQ, a higher growth rate than previous quarters. The QoQ growth was attributable to the commercial segment, which increased $6.8 \%$ due to higher demand for loans as a result of the Peruvian economy's recovery.

Loan growth was $7.5 \% \mathrm{YoY}$, driven by the retail segment. Other consumer loans grew $15.6 \%$ YoY, while mortgages increased $14.5 \%$ YoY. Interbank's market share in the retail segment rose from $16.4 \%$ in $4 Q 08$ to $17.3 \%$ in 4Q09.

Breakdown of Current Retail Loans

| S/ . million |  |  |  | \%chg <br> \%chg |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | 4Q 08 | 3Q 09 | $\mathbf{4 Q} 09$ | QoQ | YoY |

## FUNDING STRUCTURE

Funding Structure

| S/ . million |  |  |  | \%chg | \%chg |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 08 | 3Q 09 | 4Q 09 | QoQ | YoY |
| Deposits and obligations | 9,759.6 | 11,235.4 | 11,580.4 | 3.1\% | 18.7\% |
| Due to banks | 2,771.9 | 1,876.7 | 1,959.9 | 4.4\% | -29.3\% |
| Bonds and obligations | 482.0 | 505.0 | 506.3 | 0.3\% | 5.0\% |
| Interbank funds | 90.0 | 13.0 | 240.0 | 1745.8\% | 166.5\% |
| Total | 13,103.5 | 13,630.2 | 14,286.6 | 4.8\% | 9.0\% |
| AUM (Interfondos) | 1,266 | 1,839 | 2,332 | 26.8\% | 84.2\% |
| \% of funding |  |  |  |  |  |
| Deposits and obligations | 74.5\% | 82.4\% | 81.1\% |  |  |
| Due to banks | 21.2\% | 13.8\% | 13.7\% |  |  |
| Bonds and obligations | 3.7\% | 3.7\% | 3.5\% |  |  |

Interbank funded quarterly growth with a $3.1 \%$ increase in deposits and significant growth in interbank funds.

Interbank's total funding grew $9.0 \%$ YoY, mainly as a result of an $18.7 \%$ increase in deposits and obligations, partially offset by a $29.3 \%$ decrease in due to banks. Deposit growth was the result of a $35.7 \%$ increase in deposits in the commercial segment mainly from institutional investors. The decline was the result of a $70.1 \%$ decrease in short-term financing due to lower use of trade lines of credit. Long-term financing increased $52.2 \%$ as a result of June 2009 disbursement of a medium-term loan totaling S/ . 384.0 million.

As shown in the table below, quarterly and yearly growth in deposits was driven by the commercial segment. Additionally, deposit growth was driven by demand and savings deposits.

Breakdown of Deposits

| S/ . million |  |  |  | \%chg | \%chg |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 08 | 3Q 09 | 4Q 09 | QoQ | YoY |
| By Customer Segment |  |  |  |  |  |
| Retail | 4,640.7 | 4,752.3 | 4,669.8 | -1.7\% | 0.6\% |
| Commercial | 5,071.4 | 6,428.7 | 6,884.5 | 7.1\% | 35.7\% |
| Other obligations | 47.5 | 54.4 | 26.1 | -52.0\% | -44.9\% |
| Total | 9,759.6 | 11,235.4 | 11,580.4 | 3.1\% | 18.7\% |
| By Type: |  |  |  |  |  |
| Demand | 1,515.0 | 2,572.3 | 2,607.4 | 1.4\% | 72.1\% |
| Savings | 2,656.9 | 2,701.7 | 3,065.5 | 13.5\% | 15.4\% |
| Time | 5,301.9 | 5,598.7 | 5,520.9 | -1.4\% | 4.1\% |
| Other | 285.9 | 362.6 | 386.5 | 6.6\% | 35.2\% |
| Total | 9,759.6 | 11,235.4 | 11,580.4 | 3.1\% | 18.7\% |

## FINANCIAL MARGIN

Financial Margin

| S/ . million |  |  |  | \%chg <br> \%chg |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | $\mathbf{4 Q ~ 0 8}$ | $\mathbf{3 Q ~ 0 9}$ | $\mathbf{4 Q} \mathbf{0 9}$ | QoQ | YoY |

Gross financial margin decreased $6.7 \%$ QoQ and increased $31.3 \%$ YoY. The QoQ decrease was the result of a $6.8 \%$ decline in financial income, attributable to lower investment income. The YoY increase was the result of a $15.9 \%$ increase in interest on loans, a $20.7 \%$ increase in investment income and a $42.1 \%$ decline in financial expenses.

| Financial Income |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| S/ . million |  |  |  | \% chg | \%chg |
|  | 4Q 08 | 3Q 09 | 4Q 09 | QoQ | YoY |
| Interest and commissions on loans | 327.0 | 369.8 | 378.9 | 2.4\% | 15.9\% |
| Investment income | 25.9 | 67.2 | 31.3 | -53.5\% | 20.7\% |
| Interest on due from banks and interbank funds | 10.8 | 2.0 | 1.1 | -45.1\% | -90.0\% |
| Financial income before exch. difference | 363.7 | 439.0 | 411.2 | -6.3\% | 13.1\% |
| Exchange difference | 43.7 | 27.2 | 23.1 | -15.1\% | -47.1\% |
| Total Financial Income | 407.4 | 466.3 | 434.3 | -6.8\% | 6.6\% |
| Average interest earning assets | 13,345.7 | 14,001.2 | 14,680.6 | 4.9\% | 10.0\% |
| Average yield on assets* | 10.9\% | 12.5\% | 11.2\% | -1.3\% | 0.3\% |
| *Annualized. Excludes exchange difference |  |  |  |  |  |

Financial income decreased $6.8 \%$ QoQ, mainly as a result of a $53.5 \%$ decline in investment income due to non-recurring investment gains totaling $\mathrm{S} / .31 .2$ million reported in 3Q09. Interest on loans grew $2.4 \%$ QoQ, as a result of a $2.9 \%$ increase in average loan volume, partially offset by a decline in yield, from 14.4\% 3Q09 to 14.3\% in 4Q09.

The average yield of interest earning assets was $11.2 \%$ in 4Q09, lower than the $12.5 \%$ in 3Q09, mainly as a result of a decline in investment income.

Financial income grew $6.6 \%$ YoY as a result of a $15.9 \%$ increase in interest on loans and a $20.7 \%$ increase in investment income, partially offset by a $47.1 \%$ decrease in the exchange rate difference. The increase in interest on loans was due to an 11.2\% increase in average volume and an increase in yield, from $15.6 \%$ in $4 Q 08$ to $16.2 \%$ in 4Q09. The increase in investment income was attributable to a $29.7 \%$ increase in average volume, partially offset by a 40 basis point decline in yield, from $5.8 \%$ in 4 Q 08 to $5.4 \%$ in 4 Q 09 . The decline in the exchange rate difference was due to losses in cross currency swap contracts.

The average yield of interest earning assets was $11.2 \%$ in $4 Q 09$, above the $10.9 \%$ in 4 Q 08 , mainly the result of the increase in interest on loans.

Financial Expenses

| S/ . million |  |  |  | \%chg | \%chg |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 08 | 3Q 09 | 4Q 09 | QoQ | YoY |
| Interest and commissions on deposits | 84.5 | 52.1 | 39.8 | -23.6\% | -53.0\% |
| Interest and fees on deposits and due to banks | 35.0 | 19.5 | 24.5 | 25.7\% | -29.9\% |
| Interest on securities, bonds and other obligations | 7.0 | 8.2 | 8.3 | 0.7\% | 18.0\% |
| Other financial expenses | 10.3 | 5.8 | 6.7 | 14.6\% | -35.4\% |
| Financial Expenses | 136.9 | 85.6 | 79.2 | -7.5\% | -42.1\% |
| Average interest bearing liabilites | 12,928.8 | 13,450.7 | 13,955.8 | 3.8\% | 7.9\% |
| Average cost of funding | 4.2\% | 2.5\% | 2.3\% | -0.3\% | -2.0\% |

Financial expenses decreased $7.5 \%$ QoQ as a result of lower costs of funds due to lower reference interest rates. Interest on deposits decreased $23.6 \% \mathrm{QoQ}$ as result of a decline in average cost, from 1.9\%to $1.4 \%$ in 4Q09. Interest due to banks increased $25.7 \%$ QoQ as a result of a 50 basis point increase in the cost of funds and a $2.4 \%$ increase in average volume.

Interbank's average cost of funds decreased 28 basis points, from $2.55 \%$ in $3 Q 09$, to $2.27 \%$ in $4 Q 09$, as a result of lower rates on institutional and retail deposits.

Financial expenses decreased $42.1 \%$ YoY as a result of a $53.0 \%$ decline in interest on deposits and a $29.9 \%$ decline in interest on due from banks and interbank funds. Interest on deposits declined, despite a $16.2 \%$ increase in average volume as a result of a decrease in the average cost, from $3.5 \%$ in $4 Q 08$ to $1.4 \%$ in $4 Q 09$. The decline in cost is related to lower reference interest rates, both in U.S. Dollars and Nuevos Soles. The reduction in interest on due from banks and interbank funds is attributable to a $23.2 \%$ decline in average volume and a 50 basis point decline in cost of funds.

Interbank's average cost of funds decreased 196 basis points, from 4.24\% in 4Q08 to $2.27 \%$ in 4Q09, mainly as a result of lower rates on institutional and retail deposits and a higher share of deposits in the bank's funding mix.

## NET INTEREST MARGIN



Net interest margin increased from $6.8 \%$ in 4 Q 08 to $9.0 \%$ in 4 Q 09 as a result of lower funding costs and higher yields on loans. Net interest margin remained significantly above the industry's average of 7.1\%

## PROVISIONS

Provision expenses increased $5.4 \%$ QoQ as a result of an increase in the average loan portfolio and a decline in income from recoveries. The annualized ratio of provision expenses to average loans remained constant QoQ.

Provision expenses decreased $16.6 \%$ YoY due to unusually high provisioning expenses in 4Q08 as a result of the pro-cyclical provisioning regulation enacted by the Peruvian Banking Superintendent in December 2008. As a result, the annualized ratio of provision expenses to average loans decreased from $5.9 \%$ in 4 Q 08 to $3.7 \%$ in 4Q09.

| Composition of Provision Expense |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| S/ . million | 4Q 08 | 3Q 09 | 4Q 09 | $\begin{gathered} \text { \%chg } \\ \text { QoQ } \end{gathered}$ | $\begin{gathered} \hline \text { \%chg } \\ \text { Yoy } \end{gathered}$ |
|  |  |  |  |  |  |
| Provisions recognized as expense: |  |  |  |  |  |
| For possible loan losses | -130.7 | -90.0 | -91.4 | 1.6\% | -30.0\% |
| For impaiments of investments | 0.1 | 0.0 | 0.0 | 0.0\% | -100\% |
| Total provisions recognized as expese | -130.6 | -90.0 | -91.4 | 1.6\% | -30.0\% |
| Recoveries | 23.3 | 5.2 | 2.0 | -61.1\% | -91.4\% |
| Total provision expense | -107.3 | -84.9 | -89.4 | 5.4\% | -16.6\% |
| Loan provision / average loans | 5.9\% | 3.7\% | 3.7\% |  |  |

The ratio of past due loans to total loans decreased from $1.6 \%$ in 3009 to $1.5 \%$ in 4Q09. This decline was the result of an improvement in the ratio of past due loans in credit cards from $4.0 \%$ in $3 Q 09$ to $3.7 \%$ in 4 Q 09 . The reserve coverage ratio increased from 261.2\%in 3Q09 to $266.6 \%$ in 4Q09.

The ratio of past due loans to total loans increased from $1.2 \%$ in $4 Q 08$ to $1.6 \%$ in 4Q09. This increase was the result of a deterioration in the ratio of past due loans in credit cards from $3.2 \%$ in 4 Q 08 to $3.7 \%$ in 4 Q 09 , attributable to a lower growth rate in the credit card loan portfolio and higher delinquencies. The reserve coverage ratio remained strong at $266.6 \%$ in $4 Q 09$, although slightly lower than the $283.1 \%$ in 4Q08.

| Provision for Loan Losses |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| S/ . million |  |  |  | \%chg | \%chg |
|  | 4Q 08 | 3Q 09 | 4Q 09 | QoQ | YoY |
| Balance at the beginning of the quarter | -268.3 | -415.7 | -435.2 | 4.7\% | 62.2\% |
| Provision recognized as expense for the period | -130.7 | -90.0 | -91.4 | 1.6\% | -30.0\% |
| Write-offs, extinguishment of debt and sales | 32.5 | 65.4 | 80.8 | 23.6\% | 148.5\% |
| Recoveries | 23.3 | 5.2 | 2.0 | -61.1\% | -91.4\% |
| Exchange diferrence, net | -5.3 | 10.7 | 10.5 | -2.2\% | n.d. |
| Balance at the end of the period | -348.5 | -424.5 | -433.3 | 2.1\% | 24.3\% |
| Direct loans | 320.5 | 397.0 | 404.0 | 1.8\% | 26.0\% |
| Indirect loans | 28.0 | 27.4 | 29.3 | 6.8\% | 4.8\% |
| Past due loans / Total loans | 1.2\% | 1.6\% | 1.5\% |  |  |
| Reserve coverage | 283.1\% | 261.2\% | 266.6\% |  |  |

## FEE INCOME FROM FINANCIAL SERVICES

Fee income from financial services increased $8.6 \%$ QoQ and $18.2 \%$ YoY as a result of income growth in fees for services and fees from corporate finance advisory.

Fee Income from Financial Services, Net

| S/ . million | 4Q 08 | 3Q 09 | 4Q 09 | \%chg <br> QoQ | \%chg <br> YoY |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Credit and debit card | 38.4 | 41.1 | 41.1 | $-0.1 \%$ | $6.9 \%$ |
| Fees for sevices | 23.2 | 32.0 | 34.2 | $7.1 \%$ | $47.8 \%$ |
| Commissions on ATM use | 5.2 | 6.3 | 6.9 | $10.5 \%$ | $33.4 \%$ |
| Contingent operations | 7.5 | 9.9 | 9.5 | $-3.6 \%$ | $27.4 \%$ |
| Fund transfer services | 5.8 | 4.9 | 4.6 | $-5.2 \%$ | $-19.6 \%$ |
| Fees for collections and payment services | 5.1 | 7.9 | 10.5 | $32.7 \%$ | $106.9 \%$ |
| Others | 25.1 | 22.3 | 26.8 | $20.2 \%$ | $6.8 \%$ |
| Total | $\mathbf{1 1 0 . 2}$ | $\mathbf{1 2 4 . 4}$ | $\mathbf{1 3 3 . 7}$ | $\mathbf{7 . 5 \%}$ | $\mathbf{2 1 . 3} \%$ |
| Expenses relating to financial services | 7.4 | 12.4 | 12.2 | $-2.0 \%$ | $65.1 \%$ |
| Fee income from financial services, net | $\mathbf{1 0 2 . 9}$ | $\mathbf{1 1 1 . 9}$ | $\mathbf{1 2 1 . 6}$ | $\mathbf{8 . 6 \%}$ | $\mathbf{1 8 . 2} \%$ |

## ADMINISTRATIVE EXPENSES

Administrative expenses increased $1.3 \% \mathrm{QoQ}$ and $9.5 \% \mathrm{YoY}$, a more moderate growth rate than previous quarters.

As a result of a lower gross financial margin, the efficiency ratio increased from $44.9 \%$ in $3 Q 09$ to $47.7 \%$ in $4 Q 09$. The efficiency ratio was well below the $54.6 \%$ of 4Q08 as a result an increase in the gross financial margin and fee income compared to a moderate rise in administrative expenses.

| Administrative Expenses |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| S/. million |  |  |  | \%chg | \%chg |
|  | 4Q 08 | 3Q 09 | 4Q 09 | QoQ | YoY |
| Personnel and board of directors expenses | -77.6 | -91.6 | -90.9 | -0.7\% | 17.3\% |
| Services received from third parties | -104.9 | -106.0 | -109.1 | 2.9\% | 4.0\% |
| Taxes and contributions | -6.3 | -6.4 | -6.7 | 3.4\% | 5.6\% |
| Total | -188.8 | -204.1 | -206.7 | 1.3\% | 9.5\% |
| Efficiency ratio | 54.6\% | 44.9\% | 47.7\% |  |  |

OTHERS

| Otros Incomes (Expenses) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| S/. million |  |  |  | \%chg | \%chg |
|  | 4Q 08 | 3Q 09 | 4Q 09 | QoQ |  |
| Depreciation | -12.1 | -14.1 | -15.1 | 7.5\% | 25.1\% |
| Amortization | -3.0 | -3.1 | -5.7 | 84.0\% | 91.6\% |
| Total depreciation and amortization | -15.1 | -17.2 | -20.9 | 21.4\% | 38.3\% |
| Income (expenses) for recoveries | 10.1 | 12.6 | 18.7 | 48.7\% | 85.8\% |
| Extraordinary income (expenses) | -1.3 | -1.7 | -2.2 | 28.6\% | 76.2\% |
| Provisions for contingencies and other provisions | -8.0 | -18.8 | 9.1 | -148.6\% | n.m. |
| Income (expenses) of prior years | 2.9 | 0.4 | 0.2 | -41.6\% | -91.8\% |
| Other Income (Expenses) | 3.7 | -7.5 | 25.9 | n.m. | 599.7\% |
| Total | -11.4 | -24.7 | 5.0 | n.m. | n.m. |

Depreciation and amortization increased $21.4 \%$ QoQ and $38.3 \%$ YoY as a result of a higher volume of fixed assets resulting from the bank's investment plan.

Other income was $\mathrm{S} / .25 .9$ million in 4 Q 09 , compared to a loss of $\mathrm{S} / .7 .5$ million in 3Q09, due to write-off recoveries and provision reversals carried out in 4Q09.

## CAPIT ALIZATION

The ratio of regulatory capital to risk-weighted assets was $11.5 \%$ in $4 Q 09$, below the $12.2 \%$ reported in 3Q09, and above the $10.8 \%$ reported in $4 Q 08$. The ratio was significantly above the $9.5 \%$ minimum required by Peruvian banking regulations. The QoQ decline was attributable to an increase in risk-weighted assets as a result of growth in the loan portfolio. The YoY increase was due to an increase in regulatory capital as a result of the capitalization of earnings from the first half of 2009 totaling S/ . 170 million, and the issuance of subordinated bonds totaling S/ . 47.1 million in July 2009.

Regulatory capital remained constant QoQ. Tier 1 capital increased $16.2 \%$ YoY, while Tier 2 capital increased $20.3 \%$ YoY.

Capitalization

| S/ . million | $\mathbf{4 Q} \mathbf{0 8}$ | 3Q 09 | 4Q 09 | \%chg <br> QoQ | \%chg <br> YoY |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Tier I |  |  |  |  |  |
| Tier II | 880.9 | $1,025.3$ | $1,023.3$ | $-0.2 \%$ | $16.2 \%$ |
| Regulatory capital | 291.5 | 347.1 | 350.8 | $1.1 \%$ | $20.3 \%$ |
| Risk weighted assets | $1,172.4$ | $1,372.5$ | $1,374.1$ | $0.1 \%$ | $17.2 \%$ |
|  | $10,903.8$ | $11,268.0$ | $11,907.1$ | $5.7 \%$ | $9.2 \%$ |
| BIS ratio |  |  |  |  |  |
| Tier I/ risk weighted assets | $\mathbf{1 0 . 8} \%$ | $\mathbf{1 2 . 2 \%}$ | $\mathbf{1 1 . 5 \%}$ | $\mathbf{- 5 . 3 \%}$ | $\mathbf{7 . 3 \%}$ |

## Interseguro

## SUMMARY

## 2009 Performance

Interseguro's net earnings were S/ . 76.1 million in 2009, almost eleven times 2008's earnings, a year in which results were affected by the global financial crisis. ROE was $32.0 \%$.while ROA was $4.0 \%$ in 2009.

| Profit and Loss Statement Summary |  |  |  |
| :--- | ---: | ---: | ---: |
| S/. million | 2008 | 2009 | \%chg |
| Premiums | 211.4 | 235.2 | $11.3 \%$ |
| Premiums ceded | -6.2 | -7.6 | $23.3 \%$ |
| Fees | -7.1 | -8.9 | $24.1 \%$ |
| Claims | -123.1 | -117.1 | $-4.9 \%$ |
| Change in reserves | -136.5 | -141.6 | $3.8 \%$ |
| Diverse Income, net | -2.8 | -2.9 | $5.6 \%$ |
| Technical margin | -64.3 | -42.8 | $33.4 \%$ |
| Adm. expenses | -32.7 | -36.9 | $12.9 \%$ |
| Investment income, net ${ }^{*}$ | 103.5 | 155.8 | $50.5 \%$ |
| Net income | 6.6 | $\mathbf{7 6 . 1}$ | $\mathbf{1 0 6 0 . 4 \%}$ |
| *Includes Exchang difference |  |  |  |

The main drivers for earnings growth were a significant increase in investment income and an improvement in the technical margin. The increase in investment income was due to the recovery in financial markets, while the improvement in the technical margin was the result of higher premiums and lower claims.

Total premiums increased $11.3 \%$ due to increasing sales across nearly every business line, except disability and survivor benefits. The business lines with the highest growth were annuities ( $8.7 \%$ ), group life ( $28.1 \%$ ) and non-life insurance ( $223.5 \%$ ).

| Premiums by Bussiness Line |  |  |  |
| :--- | ---: | ---: | ---: |
| S/. million | 2008 | 2009 | \%chg |
| Individual Life | 22.0 | 23.5 | $6.8 \%$ |
| Annuities | 135.1 | 147.0 | $8.7 \%$ |
| Group Life | 29.9 | 38.2 | $28.1 \%$ |
| Disability and survivor benef | 3.5 | 0.5 | $-85.0 \%$ |
| Mandatory traffic accident | 19.0 | 20.0 | $5.1 \%$ |
| Non Life Insurance | 1.9 | 6.1 | $223.5 \%$ |
| TOTAL | $\mathbf{2 1 1 . 4}$ | $\mathbf{2 3 5 . 2}$ | $\mathbf{1 1 . 3 \%}$ |

Investment income rose $50.5 \%$ in 2009 due to higher gains in fixed income, equity and mutual funds. Returns on these investments recovered from a challenging 2008.

## 4Q09 Performance

Interseguro's net income was S/ . 31.8 million in 4Q09, a $73.4 \%$ increase QoQ and a recovery from a S/. 7.3 million loss in 4Q08. ROE increased from $29.0 \%$ in $3 Q 09$ to $46.6 \%$ in $4 Q 09$, while ROA increased from $3.8 \%$ to $6.5 \%$ during the same period.

Profit and Loss Statement Summary

| S/. million | 4Q08 | 3Q09 | 4Q09 | \%chg Q0Q | \%chg YoY |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Premiums | 54.3 | 57.7 | 53.2 | $-7.7 \%$ | $-1.9 \%$ |
| Premiums ceded | -1.7 | -1.9 | -2.0 | $5.6 \%$ | $15.2 \%$ |
| Fees | -2.1 | -2.4 | -2.2 | $-10.5 \%$ | $5.1 \%$ |
| Claims | -25.4 | -30.2 | -29.7 | $-1.6 \%$ | $17.1 \%$ |
| Change in reserves | -30.3 | -33.7 | -29.0 | $-13.9 \%$ | $-4.3 \%$ |
| Diverse Income, net | -0.8 | -1.7 | -0.7 | $-58.7 \%$ | $-14.3 \%$ |
| Technical margin | $-\mathbf{6 . 0}$ | $\mathbf{- 1 2 . 2}$ | $\mathbf{- 1 0 . 3}$ | $\mathbf{- 1 5 . 2 \%}$ | $\mathbf{7 1 . 7 \%}$ |
| Adm. expenses | -8.7 | -9.3 | -11.0 | $18.2 \%$ | $25.7 \%$ |
| Investment income, net* | 7.4 | 39.8 | 53.1 | $33.4 \%$ | $613.4 \%$ |
| Net income | $\mathbf{- 7 . 3}$ | $\mathbf{1 8 . 3}$ | $\mathbf{3 1 . 8}$ | $\mathbf{7 3 . 4 \%}$ | n.m. |
| ROE | $\mathbf{- 1 4 . 2 \%}$ | $\mathbf{2 9 . 0} \%$ | $\mathbf{4 6 . 6 \%}$ |  |  |

*Includes Exchange difference and extraordinaries
The QoQ growth in earnings was attributable to a $33.4 \%$ increase in investment income and a $15.2 \%$ improvement in the technical margin. Investment income growth was due to the application of a new accounting provision for the valuation of credit linked notes, which resulted in a S/ . 27.1 million mark-to-market gain.

The YoY growth in earnings was due to a S/. 45.7 million increase in investment income.

## PREMIUMS

Premiums during 4Q09 were S/. 53.1 million, a $7.7 \%$ decrease QoQ and a $1.9 \%$ decrease YoY.

The QoQ decrease was attributable to lower sales in annuity premiums as a result of an estimated $2.9 \%$ decrease in the market, as well as a decline in Interseguro's market share.

The YoY decrease was the result of lower sales in annuity premiums, partially offset by an increase in group life insurance. The increase in group life insurance was due to growth in life insurance policies linked to Interbank's mortgage loan portfolio.

Premiums by Business Line

| S/. million | $\mathbf{4 Q 0 8}$ | $\mathbf{3 Q 0 9}$ | 4Q09 | \%chg Q0Q | \%chg YoY |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Individual Life | 5.6 | 6.0 | 5.5 | $-8.3 \%$ | $-2.4 \%$ |
| Annuities | 32.7 | 36.0 | 31.0 | $-13.8 \%$ | $-5.2 \%$ |
| Group Life | 9.0 | 8.3 | 10.1 | $21.2 \%$ | $11.9 \%$ |
| Disability and survivor benefits | 0.3 | 0.1 | 0.1 | $35.6 \%$ | $-55.0 \%$ |
| Mandatory traffic accident | 4.8 | 5.7 | 5.1 | $-10.6 \%$ | $7.1 \%$ |
| Non Life Insurance | 1.9 | 1.6 | 1.4 | $\mathbf{- 1 1 . 4 \%}$ | $\mathbf{- 2 5 . 0 \%}$ |
|  | $\mathbf{5 4 . 3}$ | $\mathbf{5 7 . 7}$ | $\mathbf{5 3 . 2}$ | $\mathbf{- 7 . 7 \%}$ | $\mathbf{- 1 . 9 \%}$ |

## RESERVES, CLAIMS AND OPERATING EXPENSES

Change in reserves decreased $13.9 \% \mathrm{QoQ}$ and $4.3 \% \mathrm{YoY}$. The lower change in reserves QoQ and YoY was in-line with lower annuity premiums.

Change in Reserves by Business Line

| S/. million | 4Q08 | 3Q09 | 4Q09 | \%chg Q0Q | \%chg YoY |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Individual Life | 1.0 | 1.1 | 2.2 | 98.0\% | 125.7\% |
| Annuities | 29.6 | 31.3 | 26.4 | -15.9\% | -11.0\% |
| Group Life | 0.1 | -0.1 | 0.5 | n.m. | 744.8\% |
| Mandatory traffic accident | -0.4 | 1.3 | -0.1 | n.m. | -81.1\% |
| Non Life Insurance | 0.0 | 0.0 | 0.0 | 0.0\% | 0.0\% |
| TOTAL | 30.3 | 33.7 | 29.0 | -13.9\% | -4.3\% |

Claims decreased $1.6 \%$ QoQ and increased $17.1 \%$ YoY. The QoQ decrease was due to an $8.0 \%$ decrease in disability and survivor benefits claims, as well as an $8.1 \%$ decrease in group life claims. The YoY increase was due to a $92.0 \%$ increase in group life claims, a $130.7 \%$ increase in mandatory traffic accident claims and a $5.1 \%$ increase in annuity claims.

Claims by Business Line

| S/. million | 4Q08 | $\mathbf{3 Q 0 9}$ | $\mathbf{4 Q 0 9}$ | \%chg QoQ | \%chg YoY |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Individual Life | 0.2 | 0.1 | 0.2 | $29.2 \%$ | $-33.9 \%$ |
| Annuities | 19.3 | 20.6 | 20.3 | $-1.1 \%$ | $5.1 \%$ |
| Group Life | 1.1 | 2.3 | 2.1 | $-8.1 \%$ | $92.0 \%$ |
| Disability and survivor benefits | 3.6 | 5.0 | 4.6 | $-8.0 \%$ | $27.1 \%$ |
| Mandatory traffic accident | 1.1 | 2.2 | 2.5 | $12.6 \%$ | $130.7 \%$ |
| Non Life Insurance | 0.0 | 0.1 | 0.1 | $8.0 \%$ | $\mathbf{2 2 4 . 3} \%$ |
| TOTAL | $\mathbf{2 5 . 4}$ | $\mathbf{3 0 . 2}$ | $\mathbf{2 9 . 7}$ | $\mathbf{- 1 . 6 \%}$ | $\mathbf{1 7 . 1 \%}$ |
|  |  |  |  |  |  |

As a result of these factors, the technical margin was $\mathrm{S} / .-10.3$ million in $4 \mathrm{Q} 09, \mathrm{~S} / .-$ 12.2 million in $3 Q 09$, and $\mathrm{S} / .-6.0$ million in 4Q08.

Administrative expenses increased 18.2\%QoQ and $25.7 \%$ YoY

## INVESTMENT INCOME

Investment income increased 33.4\%QoQ, and grew nearly seven times YoY.
YoY growth was due to an increase in returns on fixed income, equity and mutual funds. QoQ growth was due to a new accounting rule that requires marking-tomarket the credit default swap component of credit-linked notes. The application of this rule resulted in a S/. 27.1 million gain in 4 Q 09 . The YoY decrease in income from real estate was due to gains from property sales totaling US\$1.9 million realized in 4Q08, which were not repeated in 4Q09.

Investment Income, Net

| S/. million | 4Q08 | 3Q09 | 4Q09 | \%chg Q0Q | \%chg YoY |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Income: |  |  |  |  |  |
| Fixed Income | 23.6 | 25.4 | 47.0 | 85.0\% | 99.0\% |
| Interest | 21.2 | 17.8 | 19.6 | 10.5\% | -7.5\% |
| Valuation Gains | 2.4 | 7.6 | 27.4 | 258.6\% | 1043.9\% |
| Equity and Mutual Funds | -22.1 | 3.5 | 0.8 | -76.1\% | n.m. |
| Real estate | 11.2 | 13.1 | 3.8 | -71.2\% | -66.4\% |
| Total income | 12.8 | 42.0 | 51.6 | 22.9\% | 303.1\% |
| Expenses | -2.2 | -1.0 | -1.3 | 28.7\% | -41.7\% |
| Exchange difference | -2.7 | -1.2 | 2.7 | n.m. | n.m. |
| Net income | 7.4 | 39.8 | 53.1 | 33.4\% | 613.4\% |

* Others considered income and expenses for extraordinary write-off reversal, taxation and fiscal administrative penalties.

The portfolio increased $3.0 \% \mathrm{QoQ}$ and $1.3 \% \mathrm{YoY}$ mainly as a result of an increase in real estate investments, which grew $8.2 \%$ QoQ and $13.3 \%$ YoY. This increase was due to the construction of the Centro Civico Shopping Mall, which opened in December 2009. The decrease in equity and mutual funds was explained by the redemption of local funds.

Investment Portfolio

| S/. million | 4Q08 | $\mathbf{3 Q 0 9}$ | $\mathbf{4 Q 0 9}$ | \%chg Q0Q | \%chg YoY |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  |  | $1,212.1$ | $1,201.0$ | $1,248.6$ | $4.0 \%$ | $3.0 \%$ |
| Fixed Income | 220.7 | 182.0 | 154.3 | $-15.2 \%$ | $-30.1 \%$ |  |
| Equity and Mutual Funds |  | 406.8 | 426.2 | 461.1 | $8.2 \%$ | $13.3 \%$ |
| Real estate | 5.8 | 5.2 | 5.5 | $7.2 \%$ | $-4.3 \%$ |  |
| Others |  |  |  |  |  |  |
| TOTAL | $\mathbf{1 , 8 4 5 . 4}$ | $\mathbf{1 , 8 1 4 . 4}$ | $\mathbf{1 , 8 6 9 . 6}$ | $\mathbf{3 . 0 \%}$ | $\mathbf{1 . 3 \%}$ |  |

