# Intercorp Financial Services Third Quarter 2016 Earnings Presentation

# Highlights 3Q16 IFRS

### Intercorp Financial Services

- 3Q16 net profit was S/ 208.7 million, a 17.2% growth QoQ but a 48.9% reduction YoY
- The QoQ performance was mostly explained by a 10.9% growth in profits at Interbank, resulting from lower provision expenses
- The YoY decline in profits was mainly a result of higher requirements of technical reserves at Interseguro due to a lower discount rate on annuities, and a decrease in foreign exchange gains at Interbank due to a particularly high trading activity in 3Q15 that was not repeated in 3Q16
- Excluding discount rate impact on technical reserves, IFS 3Q16 profits grew 23.1% QoQ and 2.3% YoY; and excluding also
  the negative impact of lower trading activity in FX at Interbank, IFS 3Q16 net profit would have increased 25.3% YoY

#### Interbank

- 3Q16 net profit was S/ 221.5 million, a 10.9% increase QoQ but an 8.6% decrease YoY due to lower net gains on foreign exchange transactions which resulted in a 39.4% YoY contraction in other income. Excluding such effect, profits would have grown 16.0% YoY
- Performing loans and deposits grew 5.7% and 8.5% YoY, respectively, while retail deposits increased 13.0% YoY
- NIM remained relatively stable QoQ and YoY at 5.9%, as a more profitable mix of interest-earning assets offset an increase in the average cost of funding
- Cost of risk decreased by 30 bps QoQ and stabilized YoY, at 2.8% in 3Q16; while the PDL ratio improved by 10 bps QoQ to 2.6% and remained below system's average
- 3Q16 annualized ROAE was 22.0%

### Interseguro

- 3Q16 result was S/ -54.3 million or S/ 24.5 million excluding discount rate impact on technical reserves, which represents a recovery of S/ 25.6 million QoQ and a decline of S/ 4.1 million YoY
- Net premiums in 3Q16 increased 4.7% QoQ as the annuity market recovered after regulation changes; but still decreased 36.4% YoY affected by the new law that entered in force in April 2016 allowing retirees to cash out a significant portion of their pension funds. All in all, Interseguro remained as market leader in annuities with a 23.3% share YTD
- Interseguro's investment portfolio grew 5.7% QoQ and 20.9% YoY

#### Inteligo

- 3Q16 net profit was S/ 48.4 million, a 9.8% decrease QoQ but a significant recovery YoY. The quarterly performance was attributed to a seasonal 15.8% decrease in interest and similar income, partially compensated by an 8.6% growth in other income and lower other expenses
- AuM + deposits increased 5.9% QoQ and 18.2% YoY
- 3Q16 annualized ROAE was 33.7%



# **IFS key indicators 3Q16 IFRS**

|               | Intercorp Financial Service   | s' key indicat | ors    |        |          |          |
|---------------|---|----------------|--------|--------|----------|----------|
| S/ million    |   |                |        |        |          |          |
|               |   | 3Q15           | 2Q16   | 3Q16   | %chg QoQ | %chg YoY |
|               | Net interest and similar income   | 623.9          | 645.8  | 657.5  | 1.8%     | 5.4%     |
| Results       | Fee income from financial services, net                                   | 214.8          | 215.4  | 219.0  | 1.7%     | 2.0%     |
| Results       | Profit for the period   | 408.6          | 178.0  | 208.7  | 17.2%    | -48.9%   |
|               | Profit excl. discount rate impact on technical reserves                   | 281.0          | 233.5  | 287.5  | 23.1%    | 2.3%     |
|               | NIM <sup>(1)</sup>  | 5.9%           | 5.6%   | 5.6%   | 0 bps    | -30 bps  |
|               | ROAE  | 39.2%          | 15.1%  | 17.3%  | 220 bps  | n.m.     |
| Profitability | ROAE excl. discount rate impact on technical reserves                     | 27.7%          | 19.5%  | 23.5%  | 400 bps  | -420 bps |
|               | ROAA  | 3.6%           | 1.5%   | 1.7%   | 20 bps   | -190 bps |
|               | EPS   | 3.72           | 1.62   | 1.89   |          |          |
|               | PDL ratio   | 2.2%           | 2.5%   | 2.5%   | 0 bps    | 30 bps   |
| Asset quality | PLL / Avg. loans  | 2.2%           | 3.1%   | 2.6%   | -50 bps  | 40 bps   |
|               | Coverage ratio  | 174.2%         | 164.3% | 165.8% |          |          |
|               | Net Premiums <sup>(2)</sup>   | 214.0          | 130.1  | 136.2  | 4.7%     | -36.4%   |
|               | Discount rate impact on technical reserves                                | 127.7          | -55.5  | -78.8  | 42.1%    | n.m.     |
| Insurance     | Total premiums earned less claims and benefits excl. discount rate impact | -29.2          | -24.9  | -27.3  | 9.4%     | -6.4%    |
|               | ROIP  | 8.0%           | 5.1%   | 7.8%   | 270 bps  | -20 bps  |
|               | Efficiency ratio (3)  | 33.3%          | 39.4%  | 40.9%  | 150 bps  | 760 bps  |
|               | Efficiency ratio excl. discount rate impact on technical reserves         | 37.3%          | 37.3%  | 37.9%  | 60 bps   | 60 bps   |
| Other ratios  | BIS ratio (Interbank)   | 15.6%          | 16.2%  | 16.1%  | -10 bps  | 50 bps   |
|               | Gross loans / Deposits (Interbank)  | 104.4%         | 110.8% | 102.2% |          |          |

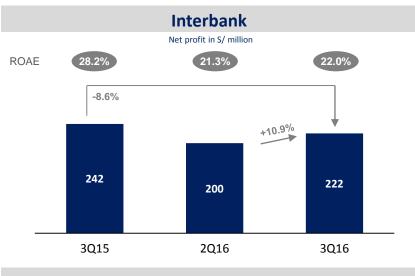
<sup>(1)</sup> NIM is defined as (Net interest and similar income / Average interest-earning assets). Interest earning assets consider total loans, total investment available for sale and total cash and due from banks funds

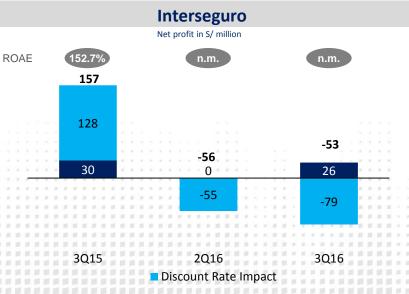


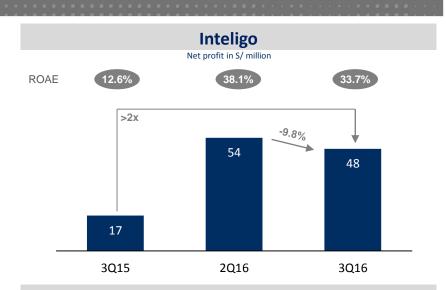
Net of premiums ceded to reinsurers

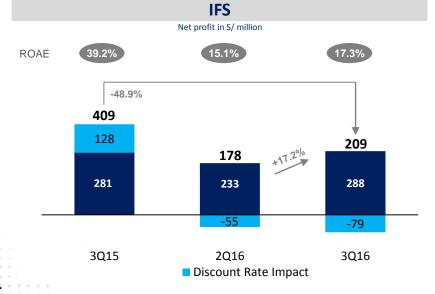
<sup>(3)</sup> Efficiency ratio is defined as (Salaries and employee benefits + Administrative expenses + Depreciation and amortization) / (Net interest and similar income + Fee income + Other income + Net premiums

# **IFS 3Q16 net profit increased 17.2% QoQ IFRS**









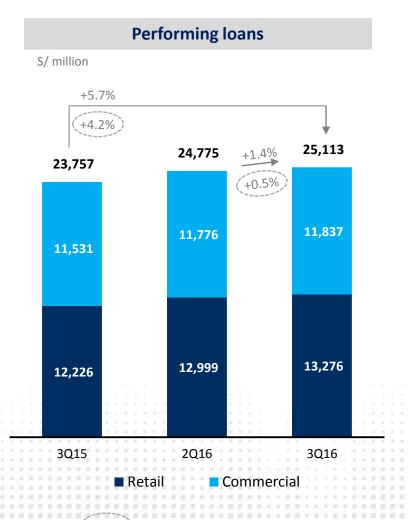
### Interbank

# Interbank's profits increased 10.9% QoQ IFRS

| Banking Segment's P&L Statement                                 |        |        |        |        |        |  |  |  |  |
|---|--------|--------|--------|--------|--------|--|--|--|--|
| S/ million  |        |        |        | %chg   | %chg   |  |  |  |  |
|   | 3Q15   | 2Q16   | 3Q16   | QoQ    | YoY    |  |  |  |  |
|   |        |        |        |        |        |  |  |  |  |
| Interest and similar income                                     | 757.4  | 819.2  | 830.5  | 1.4%   | 9.6%   |  |  |  |  |
| Interest and similar expenses                                   | -220.5 | -250.5 | -260.2 | 3.9%   | 18.0%  |  |  |  |  |
| Net interest and similar income                                 | 536.9  | 568.7  | 570.3  | 0.3%   | 6.2%   |  |  |  |  |
| Provision for loan losses, net of recoveries                    | -140.4 | -210.2 | -179.8 | -14.4% | 28.1%  |  |  |  |  |
| Net interest and similar income after provision for loan losses | 396.6  | 358.5  | 390.5  | 8.9%   | -1.5%  |  |  |  |  |
| Fee income from financial services, net                         | 187.5  | 192.7  | 202.6  | 5.2%   | 8.1%   |  |  |  |  |
| Other income  | 141.1  | 84.8   | 85.6   | 0.9%   | -39.4% |  |  |  |  |
| Other expenses  | -376.0 | -362.2 | -369.2 | 1.9%   | -1.8%  |  |  |  |  |
| Income before translation result and income tax                 | 349.2  | 273.7  | 309.5  | 13.1%  | -11.4% |  |  |  |  |
| Translation result  | -6.6   | 2.2    | -11.9  | n.m.   | n.m.   |  |  |  |  |
| Income tax  | -100.2 | -76.1  | -76.1  | 0.1%   | -24.1% |  |  |  |  |
| Profit for the period   | 242.4  | 199.8  | 221.5  | 10.9%  | -8.6%  |  |  |  |  |
| ROAE  | 28.2%  | 21.3%  | 22.0%  |        |        |  |  |  |  |
| Efficiency ratio  | 40.5%  | 41.7%  | 41.3%  |        |        |  |  |  |  |
| NIM <sup>(1)</sup>  | 6.0%   | 6.0%   | 5.9%   |        |        |  |  |  |  |
| NIM on loans  | 10.0%  | 9.8%   | 9.9%   |        |        |  |  |  |  |



### Performing loans grew 1.4% QoQ and 5.7% YoY



| Breakdown of loans   |          |          |          |      |      |  |  |  |  |
|----------------------|----------|----------|----------|------|------|--|--|--|--|
| S/ million           |          |          |          | %chg | %chg |  |  |  |  |
|                      | 3Q15     | 2Q16     | 3Q16     | QoQ  | YoY  |  |  |  |  |
| Consumer loans:      |          |          |          |      |      |  |  |  |  |
| Credit cards         | 3,677.3  | 3,805.1  | 3,953.9  | 3.9% | 7.5% |  |  |  |  |
| Other consumer       | 4,117.6  | 4,417.7  | 4,476.4  | 1.3% | 8.7% |  |  |  |  |
| Total consumer loans | 7,794.9  | 8,222.7  | 8,430.3  | 2.5% | 8.2% |  |  |  |  |
| Mortgages            | 4,430.7  | 4,776.3  | 4,845.4  | 1.4% | 9.4% |  |  |  |  |
| Total retail loans   | 12,225.6 | 12,999.1 | 13,275.7 | 2.1% | 8.6% |  |  |  |  |
| Total commercial     | 11,531.0 | 11,776.3 | 11,837.2 | 0.5% | 2.7% |  |  |  |  |
| Total loans          | 23,756.5 | 24,775.3 | 25,112.9 | 1.4% | 5.7% |  |  |  |  |

| Market share in loans (1) |       |       |       |     |     |  |  |  |  |
|---------------------------|-------|-------|-------|-----|-----|--|--|--|--|
| S/ million                |       |       |       | bps | bps |  |  |  |  |
|                           | 3Q15  | 2Q16  | 3Q16  | QoQ | YoY |  |  |  |  |
| Consumer loans:           |       |       |       |     |     |  |  |  |  |
| Credit cards              | 24.7% | 23.6% | 24.1% | 50  | -60 |  |  |  |  |
| Other consumer            | 19.7% | 20.1% | 20.0% | -10 | 30  |  |  |  |  |
| Total consumer loans      | 21.8% | 21.6% | 21.8% | 20  | C   |  |  |  |  |
| Mortgages                 | 12.7% | 13.0% | 13.0% | 0   | 30  |  |  |  |  |
| Total retail loans        | 17.4% | 17.5% | 17.5% | 0   | 10  |  |  |  |  |
| Total commercial          | 8.0%  | 8.0%  | 7.9%  | -10 | -10 |  |  |  |  |
| Total loans               | 11.2% | 11.3% | 11.2% | -10 | 0   |  |  |  |  |

<sup>(1)</sup> Based on Local GAAP figures

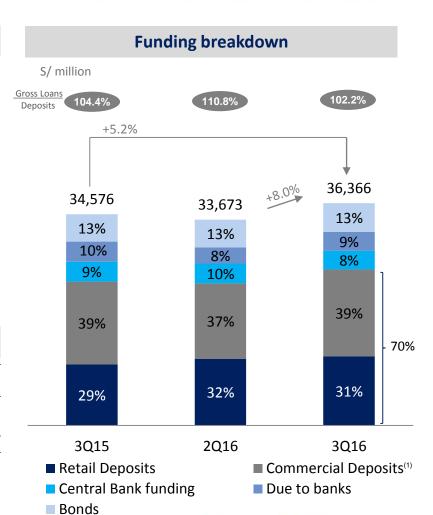


### Interbank's retail deposits increased 3.2% QoQ and 13.0% YoY

| Funding structure         |          |          |          |         |         |  |  |  |  |
|---------------------------|----------|----------|----------|---------|---------|--|--|--|--|
| S/ million                |          |          |          | %chg    | %chg    |  |  |  |  |
|                           | 3Q15     | 2Q16     | 3Q16     | QoQ     | YoY     |  |  |  |  |
| Deposits*                 | 23,528.9 | 23,240.9 | 25,529.9 | 9.8%    | 8.5%    |  |  |  |  |
| Retail                    | 9,975.4  | 10,915.2 | 11,269.1 | 3.2%    | 13.0%   |  |  |  |  |
| Commercial <sup>(1)</sup> | 13,553.6 | 12,325.7 | 14,260.8 | 15.7%   | 5.2%    |  |  |  |  |
| Due to banks              | 6,558.9  | 5,906.5  | 6,153.1  | 4.2%    | -6.2%   |  |  |  |  |
| Central Bank              | 3,266.6  | 3,257.7  | 3,039.2  | -6.7%   | -7.0%   |  |  |  |  |
| Other                     | 3,292.3  | 2,648.8  | 3,114.0  | 17.6%   | -5.4%   |  |  |  |  |
| Bonds                     | 4,488.5  | 4,525.5  | 4,683.2  | 3.5%    | 4.3%    |  |  |  |  |
| Total                     | 34,576.4 | 33,672.9 | 36,366.2 | 8.0%    | 5.2%    |  |  |  |  |
| AUM (Interfondos)         | 2,797.1  | 3,039.8  | 3,340.0  | 9.9%    | 19.4%   |  |  |  |  |
| Average cost of funding   | -2.7%    | -2.9%    | -3.0%    | -10 bps | -30 bps |  |  |  |  |

<sup>(\*)</sup> Excluding exchange rate effect: +8.2% QoQ and +6.0% YoY

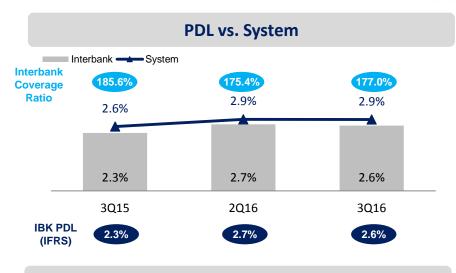
| Market share in deposits (2) |       |  |       |       |     |     |  |  |  |
|------------------------------|-------|--|-------|-------|-----|-----|--|--|--|
| S/ million                   |       |  |       |       | bps | bps |  |  |  |
|                              | 3Q15  |  | 2Q16  | 3Q16  | QoQ | YoY |  |  |  |
| Retail Deposits              | 12.2% |  | 12.7% | 12.8% | 10  | 60  |  |  |  |
| Commercial Deposits          | 11.1% |  | 10.0% | 11.3% | 130 | 20  |  |  |  |
| Total Deposits               | 11.5% |  | 11.1% | 11.9% | 80  | 40  |  |  |  |



<sup>(1)</sup> Includes Institutional and others

<sup>2)</sup> Based on Local GAAP figure

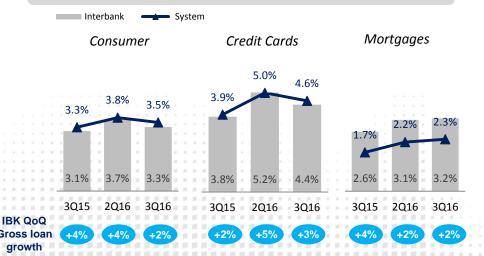
# Total PDL ratio remained below system's average in 3Q16 Local GAAP & IFRS figures



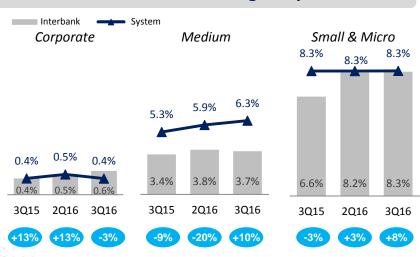
#### Interbank System 2.2% 2.3% 2.0% 2.8% 3.1% 2.8% 3Q15 2Q16 3Q16 **IBK** 2.8% Cost of risk 2.3% 3.3% (IFRS)

Loan provision expense vs. System

#### PDL retail banking vs. System

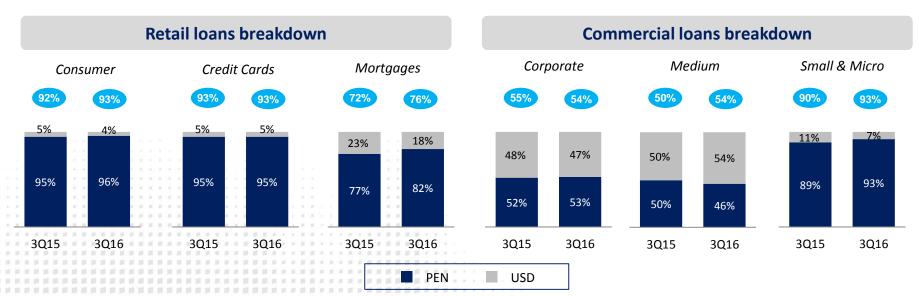


#### PDL commercial banking vs. System



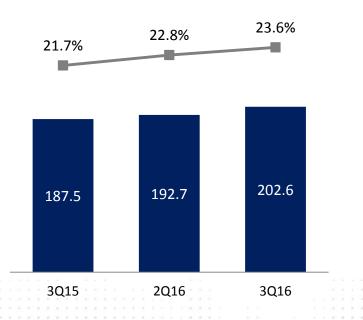
# **De-dollarization trends start to stabilize YoY**Local GAAP figures





# Fee income increased 5.2% and efficiency ratio slightly improved QoQ



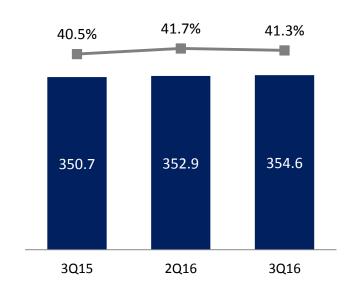




Fee income / (Net interest income + Fee income + Other income)

#### **Operating expenses**

S/ million

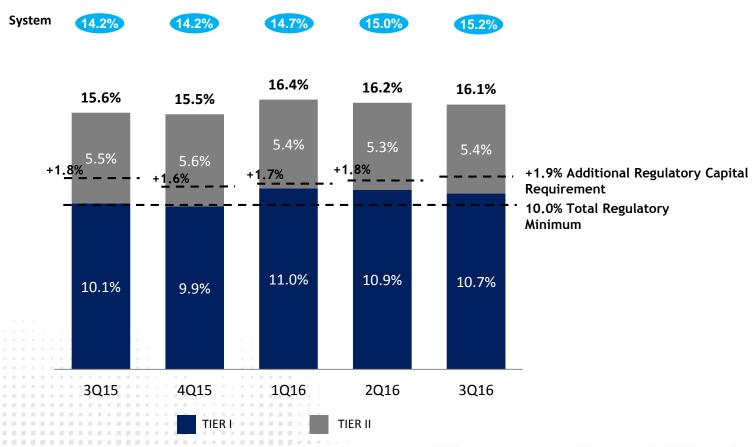


Salaries, administrative and D&A expenses

Efficiency ratio (1)

**■ Intercorp** Financial Services

# Interbank's BIS ratio remained above regulatory requirements and the system average



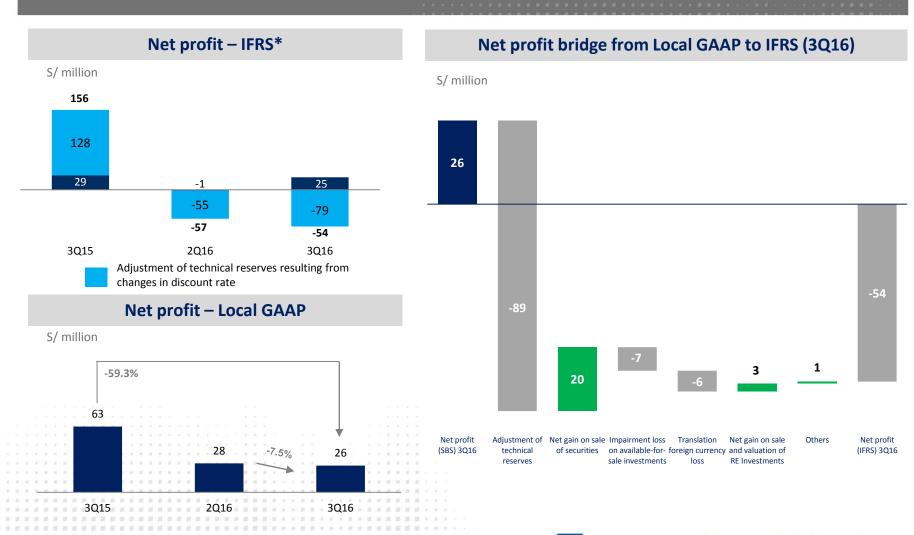
### Interseguro

# Interseguro's results excluding discount rate impacts improved QoQ, but decreased YoY mainly due to a negative translation result in 3Q16

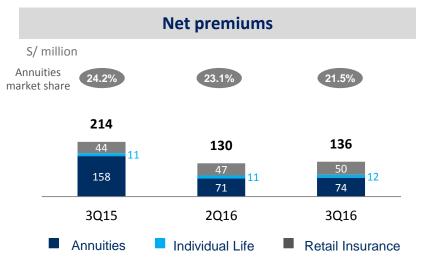
| Insurance Segn                                  | nent's P&L S | tatement |        |        |        |
|---|--------------|----------|--------|--------|--------|
| S/ million                                      |              |          |        | %chg   | %chg   |
| ¬   | 3Q15         | 2Q16     | 3Q16   | QoQ    | YoY    |
| Net Interest and similar income                 | 64.1         | 68.3     | 67.4   | -1.3%  | 5.1%   |
| Fee income from financial services, net         | -1.0         | -0.7     | -0.7   | -1.5%  | -28.8% |
| Other income                                    | 64.4         | 61.3     | 30.7   | -49.8% | -52.3% |
| Total premiums earned less claims and benefits  | 98.5         | -80.4    | -106.1 | 31.9%  | n.m.   |
| Other expenses                                  | -75.8        | -104.9   | -38.7  | -63.1% | -49.0% |
| Income before translation result and income tax | 150.2        | -56.5    | -47.3  | -16.2% | n.m.   |
| Translation result                              | 7.6          | 0.9      | -4.6   | n.m.   | n.m.   |
| Income tax                                      | -0.4         | -0.2     | -0.8   | 246.4% | 91.1%  |
| Profit for the period                           | 157.4        | -55.8    | -52.6  | -5.7%  | n.m.   |
| Attributable to non-controlling interest (1)    | -1.2         | -0.7     | -1.7   | 126.9% | 45.3%  |
| Profit attributable to shareholders             | 156.2        | -56.6    | -54.3  | -4.0%  | n.m.   |
| Discount rate impacts on technical reserves     | 127.7        | -55.5    | -78.8  | 42.1%  | n.m.   |
| Profit excluding discount rate impacts          | 28.6         | -1.1     | 24.5   | n.m.   | -14.2% |
|   | 450 70/      |          |        |        |        |
| ROAE  | 152.7%       | n.m.     | n.m.   |        |        |
| Efficiency ratio (2)                            | 8.7%         | 19.7%    | 37.7%  |        |        |
| Efficiency ratio excl. discount rate impact     | 15.3%        | 13.6%    | 17.7%  |        |        |

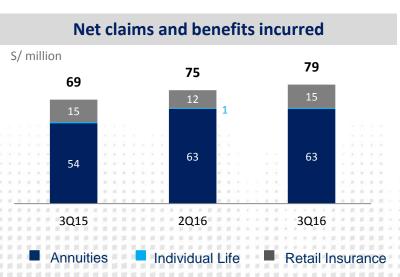
Starting 4Q14, Interseguro began consolidating a real estate investment shared by Interseguro and Intercorp Real Estate Inc., a subsidiary of Intercorp Peru Ltd. Intercorp RE's part is then reported as attributable to non-controlling interest Efficiency ratio is defined as (Salaries and employee benefits + Administrative expenses + Depreciation and amortization) / (Net interest and similar income + Fee income + Other income + Net premiums earned)

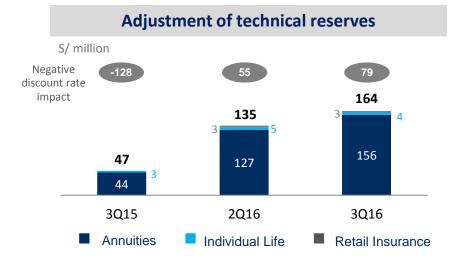
### Interseguro's net profit IFRS vs. Local GAAP

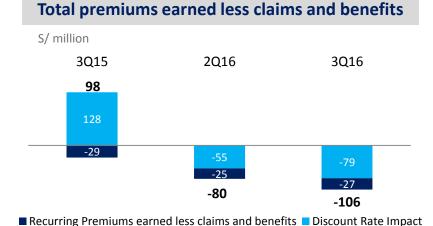


# Net premiums improved QoQ as the annuity market recovered after regulatory changes, yet still below the previous year's levels



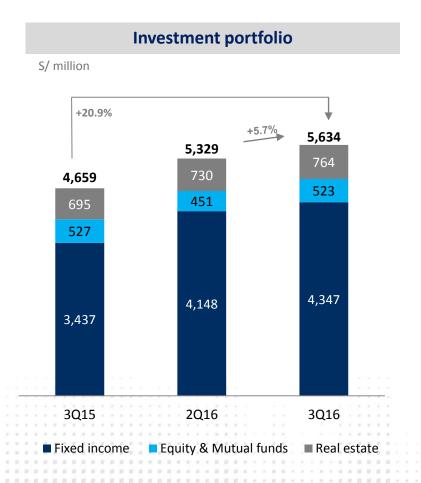


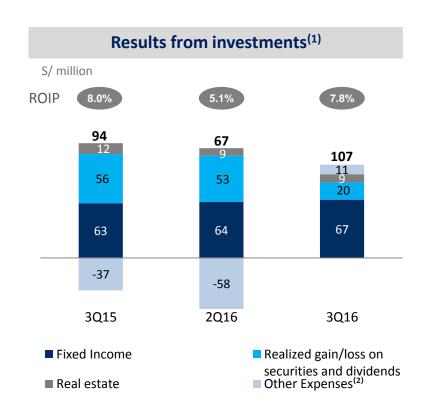




Intercorp Financial Services

### Interseguro's investment portfolio grew 5.7% QoQ and 20.9% YoY







Only includes transactions related to investments

Other expenses includes impairment loss on available-for-sale investments

### Inteligo

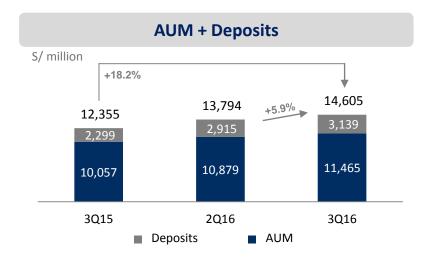


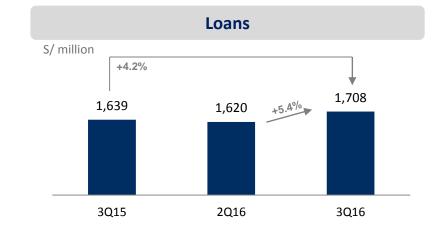
# Inteligo's net profit decreased 9.8% QoQ but increased more than twofold YoY

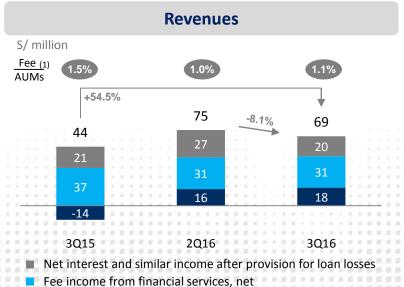
| Wealth Management Segme   | nt's P&L State | ement |       |             |             |
|---|----------------|-------|-------|-------------|-------------|
| S/ million  | 3Q15           | 2Q16  | 3Q16  | %chg<br>QoQ | %chg<br>YoY |
|   |                |       |       |             |             |
| Interest and similar income                                     | 35.6           | 41.2  | 34.7  | -15.8%      | -2.6%       |
| Interest and similar expenses                                   | -12.8          | -14.2 | -14.9 | 4.9%        | 16.3%       |
| Net interest and similar income                                 | 22.8           | 27.0  | 19.8  | -26.7%      | -13.3%      |
| Provision for loan losses, net of recoveries                    | -1.9           | 0.0   | 0.0   | n.m.        | n.m.        |
| Net interest and similar income after provision for loan losses | 20.9           | 27.0  | 19.8  | -26.7%      | -5.5%       |
| Fee income from financial services, net                         | 37.3           | 31.2  | 31.0  | -0.8%       | -16.9%      |
| Other income  | -13.8          | 16.4  | 17.8  | 8.6%        | n.m.        |
| Other expenses  | -27.5          | -20.7 | -20.2 | -2.2%       | -26.6%      |
| Income before translation result and income tax                 | 16.8           | 53.9  | 48.3  | -10.4%      | n.m.        |
| Translation result  | 0.2            | -0.3  | -0.2  | n.m.        | n.m.        |
| Income tax  | -0.3           | 0.1   | 0.3   | n.m.        | n.m.        |
| Profit for the period   | 16.7           | 53.7  | 48.4  | -9.8%       | n.m.        |
| ROAE  | 12.6%          | 38.1% | 33.7% |             |             |
| Efficiency ratio  | 46.2%          | 27.7% | 29.5% |             |             |

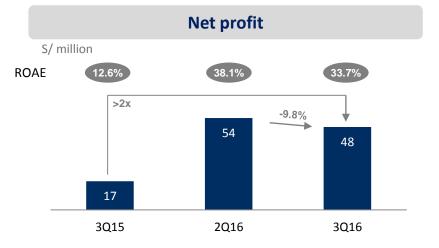


### Inteligo's key indicators









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### **Summary**

### 3Q16 Takeaways

#### ✓ Interbank

- Slower growth given current market environment
- 13.0% YoY growth in retail deposits led to a 60 bps gain in market share on such segment
- PDL ratio improved by 10 bps QoQ to 2.6%, remaining below the system's average of 2.9% in 3Q16

#### ✓ Interseguro

- Premiums recovered QoQ after the annuity market stabilized upon the new regulatory environment, however still below the last year's levels
- Results from investments improved QoQ and YoY mainly due to sale gains on available-for-sale investments as impaired securities recovered
- Strong, double-digit annualized growth of the investment portfolio, both QoQ and YoY

#### ✓ Inteligo

- AuM + deposits increased 5.9% QoQ and 18.2% YoY
- Normalized results on the investment portfolio drove revenues up 54.5% YoY
- Net profit increased more than twofold YoY

#### ✓ IFS

- Profits increased 17.2% QoQ due to strong core results at Interbank and Inteligo, while Interseguro improved its investment profile
- On a YoY basis, net income continued to be negatively impacted by higher requirements of technical reserves at Interseguro due to
   a lower discount rate on annuities; in addition to lower net gains on foreign exchange transactions at Interbank



### Appendix

# IFS 3Q16 P&L IFRS

| Intercorp Financial   | Services' P | &L statemen   | it            |        |        |
|---|-------------|---------------|---------------|--------|--------|
| S/ million  |             |               |               | %chg   | %chg   |
|   | 3Q15        | 2Q16          | 3Q16          | QoQ    | YoY    |
|   |             |               |               |        |        |
| Interest and similar income                                     | 860.1       | 914.2         | 935.5         | 2.3%   | 8.8%   |
| Interest and similar expense                                    | -236.1      | -268.4        | -278.0        | 3.6%   | 17.7%  |
| Net interest and similar income                                 | 623.9       | 645.8         | 657.5         | 1.8%   | 5.4%   |
| Provision for loan losses, net of recoveries                    | -142.2      | -210.2        | -179.8        | -14.4% | 26.4%  |
| Net interest and similar income after provision for loan losses | 481.7       | 435.6         | 477.7         | 9.6%   | -0.8%  |
| Fee income from financial services, net                         | 214.8       | 215.4         | 219.0         | 1.7%   | 2.0%   |
| Other income  | 191.4       | 156.2         | 133.9         | -14.3% | -30.1% |
| Total premiums earned less claims and benefits                  | 98.5        | -80.4         | -106.1        | 31.9%  | n.m.   |
| Net Premiums  | 214.0       | 130.1         | 136.2         | 4.7%   | -36.4% |
| Adjustment of technical reserves                                | -46.7       | -135.5        | -163.6        | 20.7%  | 250.4% |
| Net claims and benefits incurred                                | -68.8       | -75.0         | -78.7         | 4.9%   | 14.3%  |
| Other expenses  | -472.0      | -480.7        | -415.8        | -13.5% | -11.9% |
| Income before translation result and income tax                 | 514.4       | 246.1         | 308.7         | 25.4%  | -40.0% |
| Translation result  | 2.5         | 15.9          | -16.9         | n.m.   | n.m.   |
| Income tax  | -108.3      | -84.0         | -83.1         | -1.1%  | -23.3% |
| Profit for the period   | 408.6       | 178.0         | 208.7         | 17.2%  | -48.9% |
| Attributable to equity holders of the group                     | 405.8       | 175.9         | 205.5         | 16.8%  | -49.4% |
| EPS   | 3.72        | 1.62          | 1.89          |        |        |
| ROAE  | 39.2%       | <b>15.1</b> % | 17.3%         |        |        |
| ROAA  | 3.6%        | 1.5%          | 1 <b>.7</b> % |        |        |



### Interbank's net profit IFRS vs. Local GAAP

3Q16

#### Net profit - IFRS

242 200 222

#### **Net profit – Local GAAP**

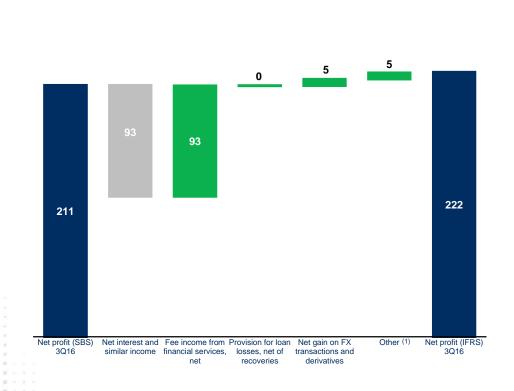
2Q16

3Q15

238 205 211

#### Net profit bridge from Local GAAP to IFRS (3Q16)

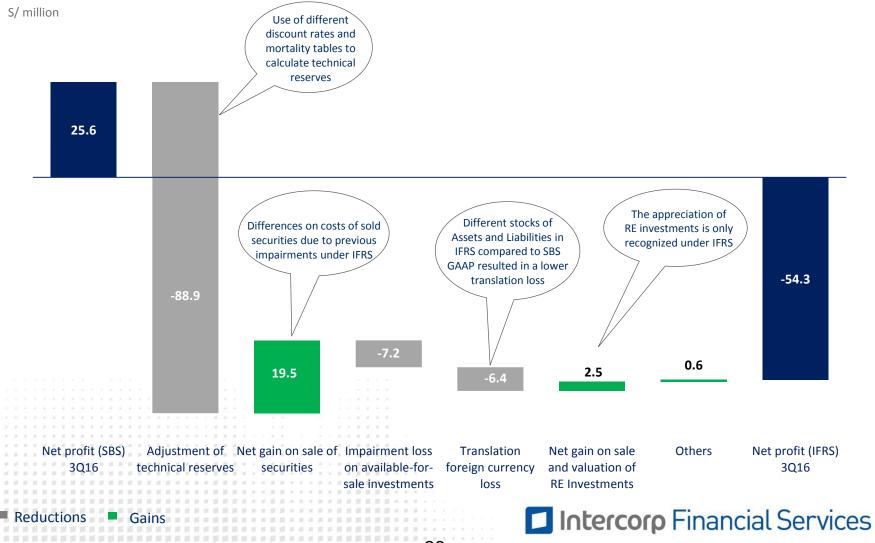
S/ million





### Interseguro's 3Q16 net profit bridge to IFRS

Local GAAP vs. IFRS



## Intercorp Financial Services